



जानकी देवी मेमोरियल कॉलेज
JANKI DEVI MEMORIAL COLLEGE

(दिल्ली विश्वविद्यालय)/(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel. : 49876630, ई-मेल/E-mail : jdmcollege@hotmail.com, वेबसाइट/Website : <http://jdm.du.ac.in>

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Janki Devi Memorial College
Non- Teaching Staff Feedback Analysis
(2022-2023)

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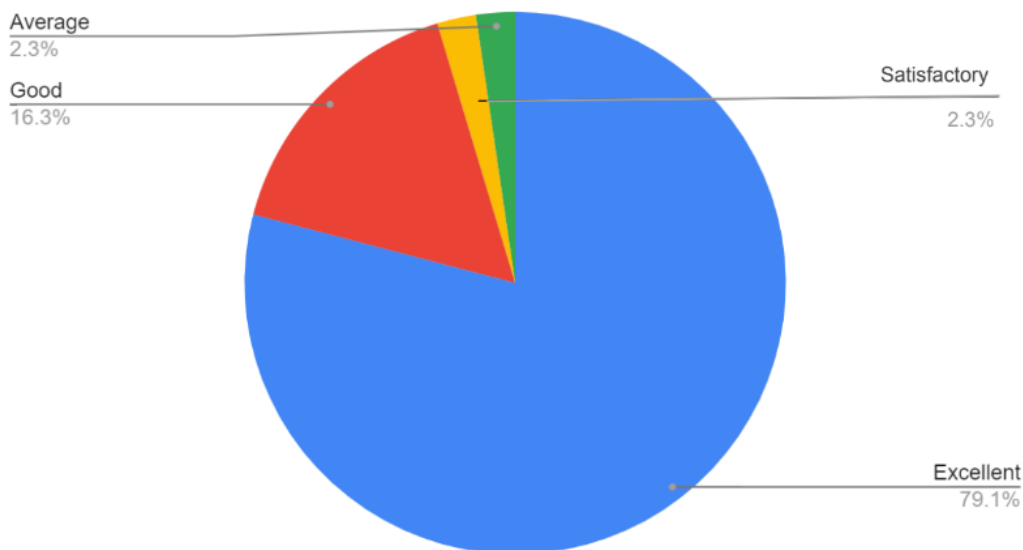
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PART I: DIAGRAMMATIC REPRESENTATION

Percentage distribution of overall scores as given by Non-teaching Staff

Overall score for a question in percentage	Average score (Range)	No. of parents	Percentage of Parents
>=80% (Excellent)	>=3.2 out of 4	24	79.1%
60-80% (Good)	>=2.4 to 3.2	7	16.3%
50-60% (Satisfactory)	>=2 to 2.4	1	2.3%
40-50% (Average)	>1.6 to 2	1	2.3%
Less than 40% (Below average)	<=1.6	0	0%
Total		43	100%





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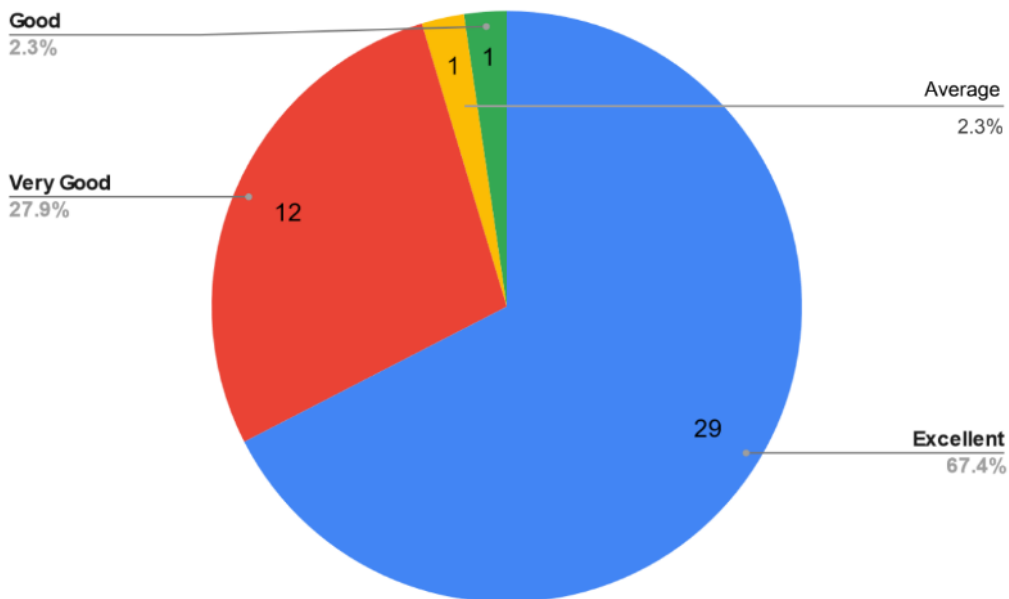
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Question-wise Analysis

Q1 Overall Work environment

Responses	No. of responses	Percentage
Excellent	29	67.4%
Very Good	12	27.9%
Good	1	2.3%
Average	1	2.3%
Poor	0	0%
Total	43	100%





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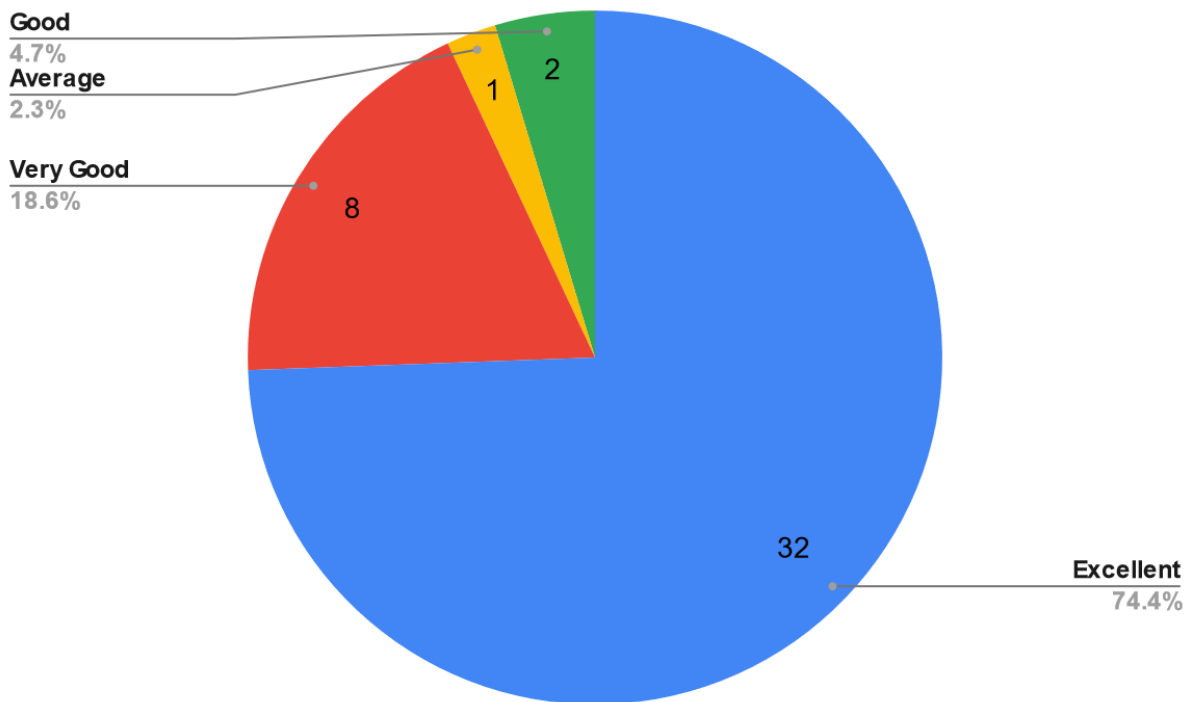
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Q2. Comfort and cleanliness at your workspace

Responses	No. of responses	Percentage
Excellent	32	74.4%
Very Good	8	18.8%
Good	2	4.7%
Average	1	2.3%
Poor	0	0%
Total	43	100%





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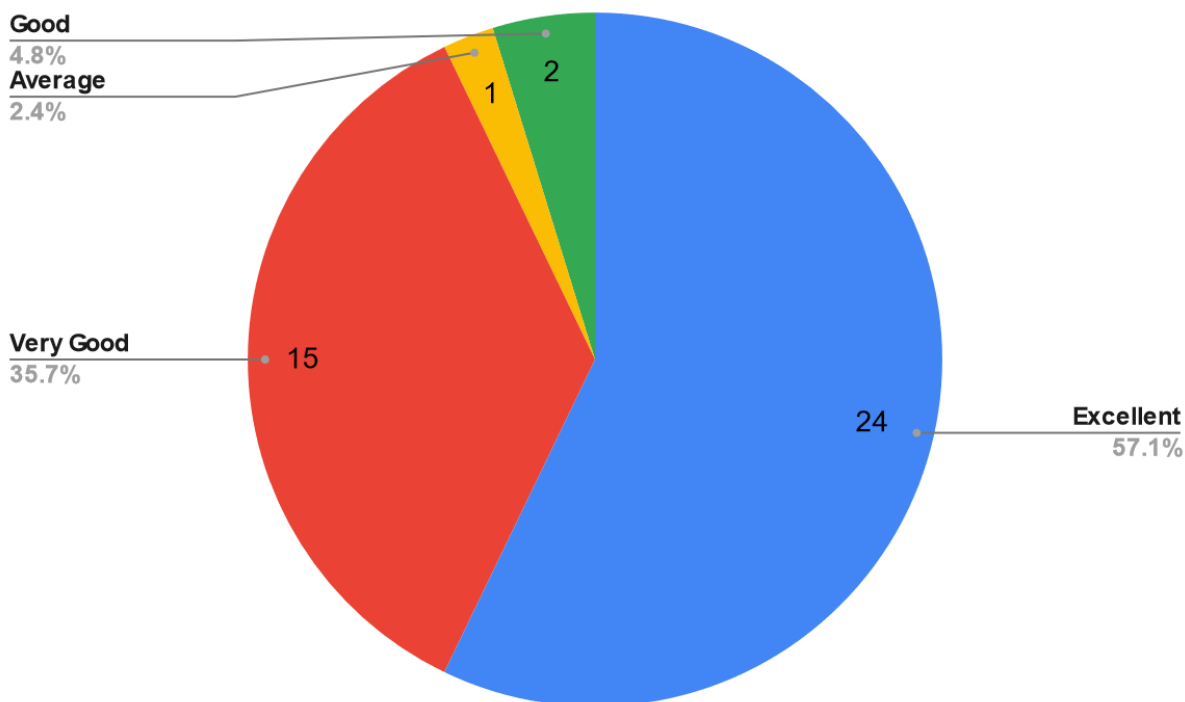
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Q3 Harmonious environment at workplace

Responses	No. of responses	Percentage
Excellent	24	57.1%
Very Good	15	35.7%
Good	2	4.8%
Average	1	2.4%
Poor	0	0%
Total	43	100%





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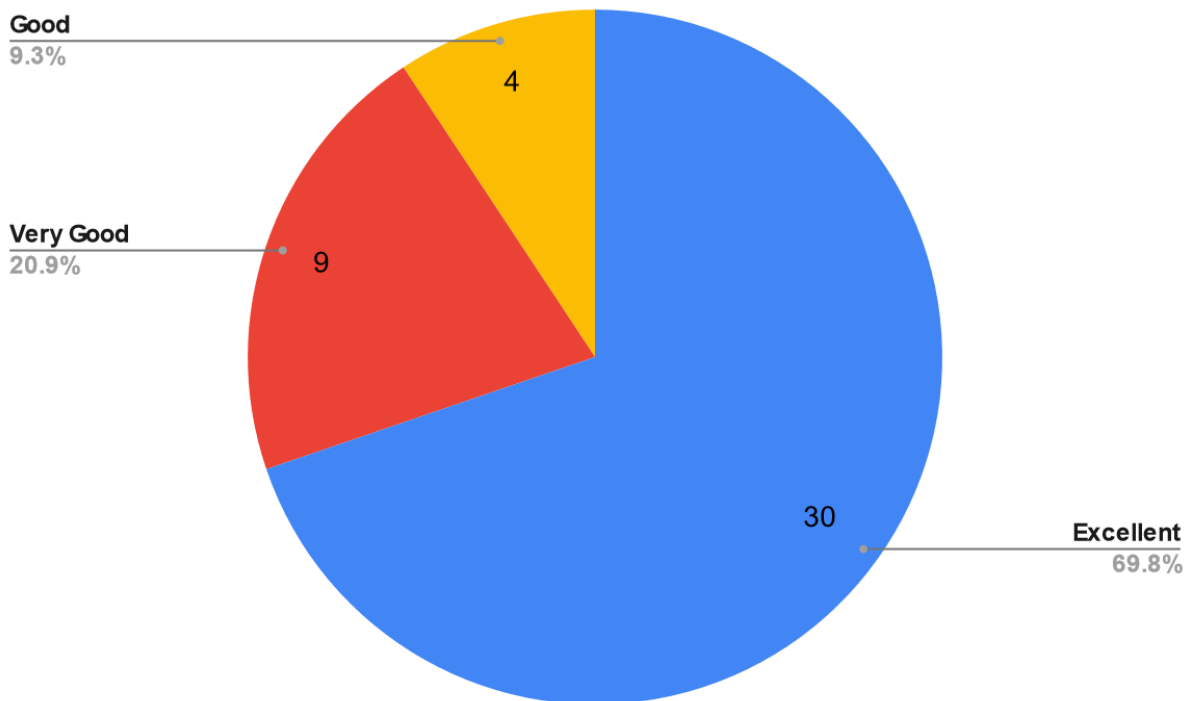
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Q4 Facilities for professional development and skill enhancement

Responses	No. of responses	Percentage
Excellent	30	69.8%
Very Good	9	20.9%
Good	4	9.3%
Average	0	0%
Poor	0	0%
Total	43	100%





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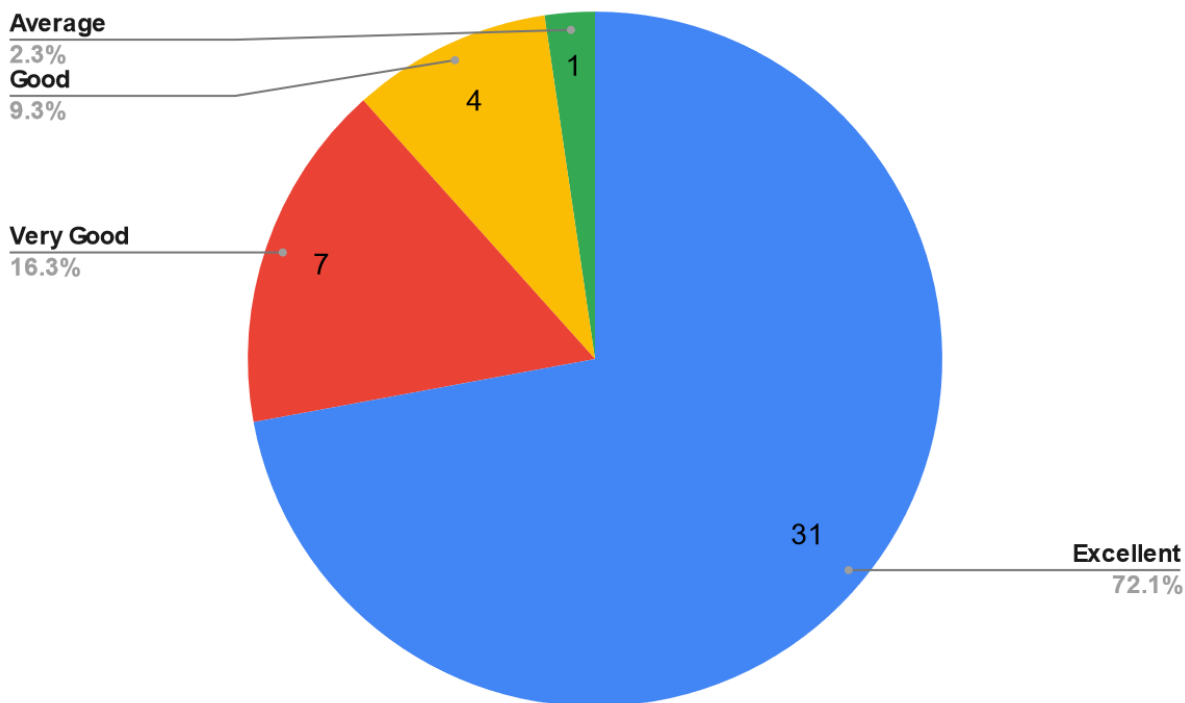
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Q5 Financial support for skill enhancement

Responses	No. of responses	Percentage
Excellent	31	72.1%
Very Good	7	16.3%
Good	4	9.3%
Average	1	2.3%
Poor	0	0%
Total	43	100%





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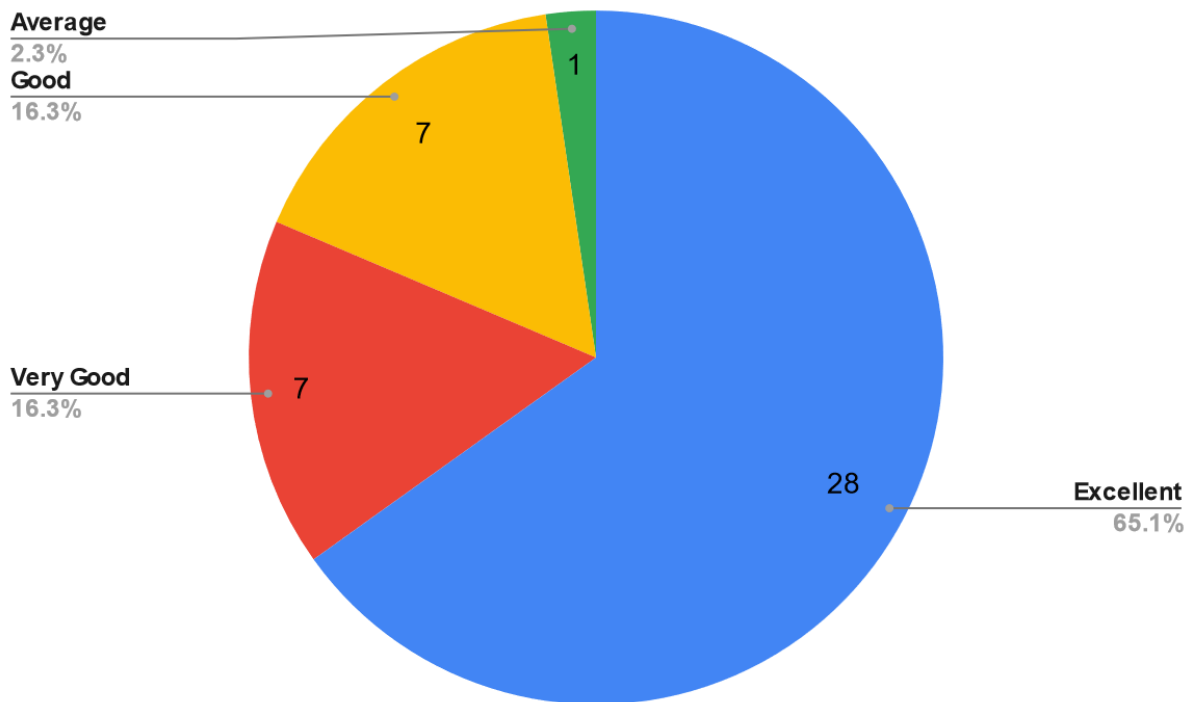
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Q6 Involvement in decision making

Responses	No. of responses	Percentage
Excellent	28	65.1%
Very Good	7	16.3%
Good	7	16.3%
Average	1	2.3%
Poor	0	0%
Total	43	100%





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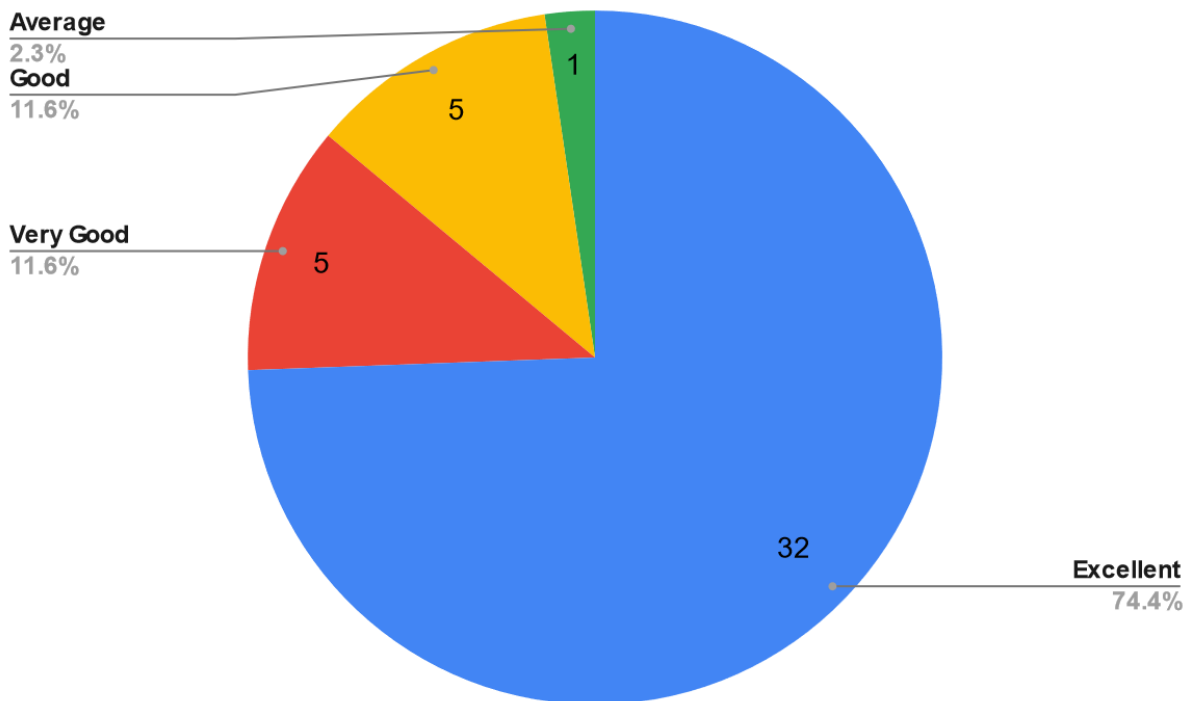
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Q7 Approachability and accessibility to head of department/institution

Responses	No. of responses	Percentage
Excellent	32	74.4%
Very Good	5	11.6%
Good	5	11.6%
Average	1	2.3%
Poor	0	0%
Total	423	100%





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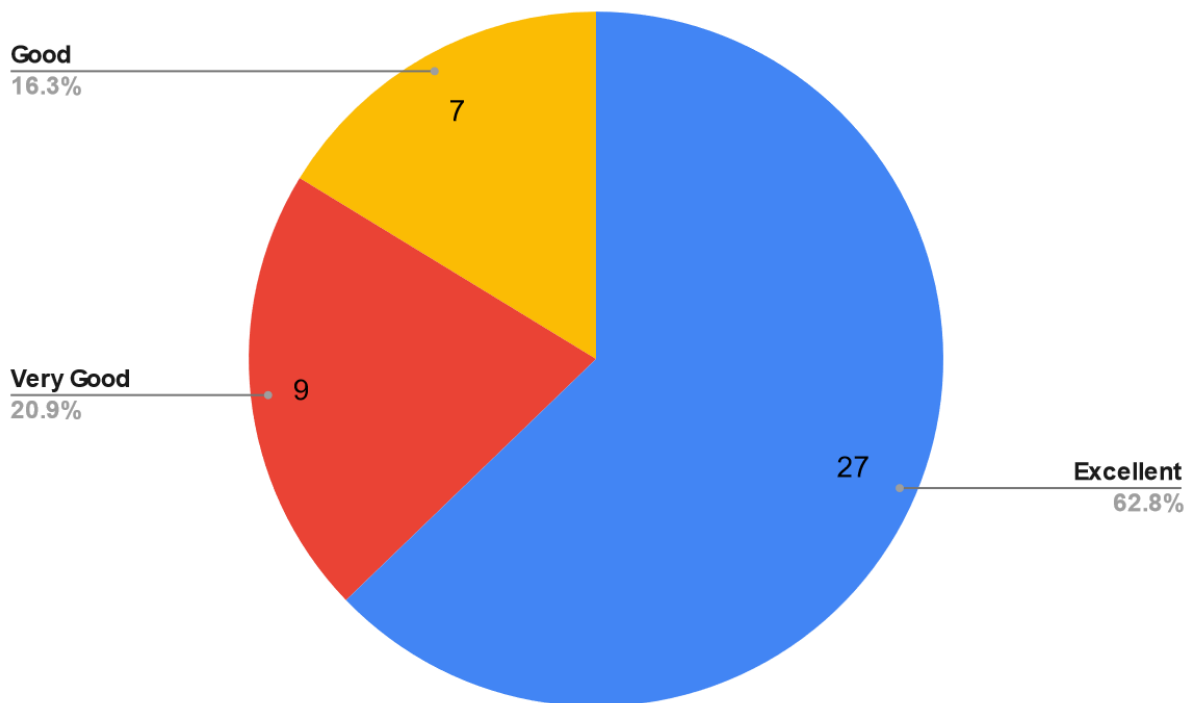
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Q8 Grievance Redressal system of the college

Responses	No. of responses	Percentage
Excellent	27	62.8%
Very Good	9	20.9%
Good	7	16.3%
Average	0	0%
Poor	0	0%
Total	43	100%





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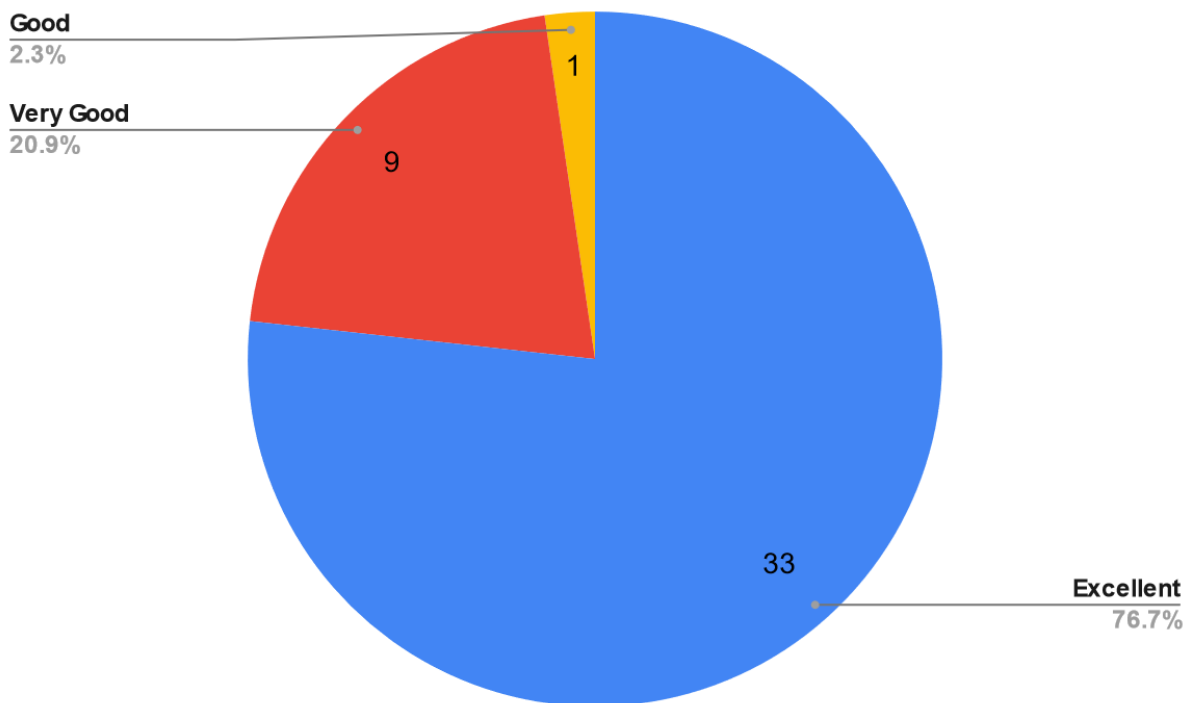
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Q9 Timely disbursal of salaries

Responses	No. of responses	Percentage
Excellent	33	76.6%
Very Good	9	20.9%
Good	1	2.3%
Average	0	0%
Poor	0	0%
Total	43	100%





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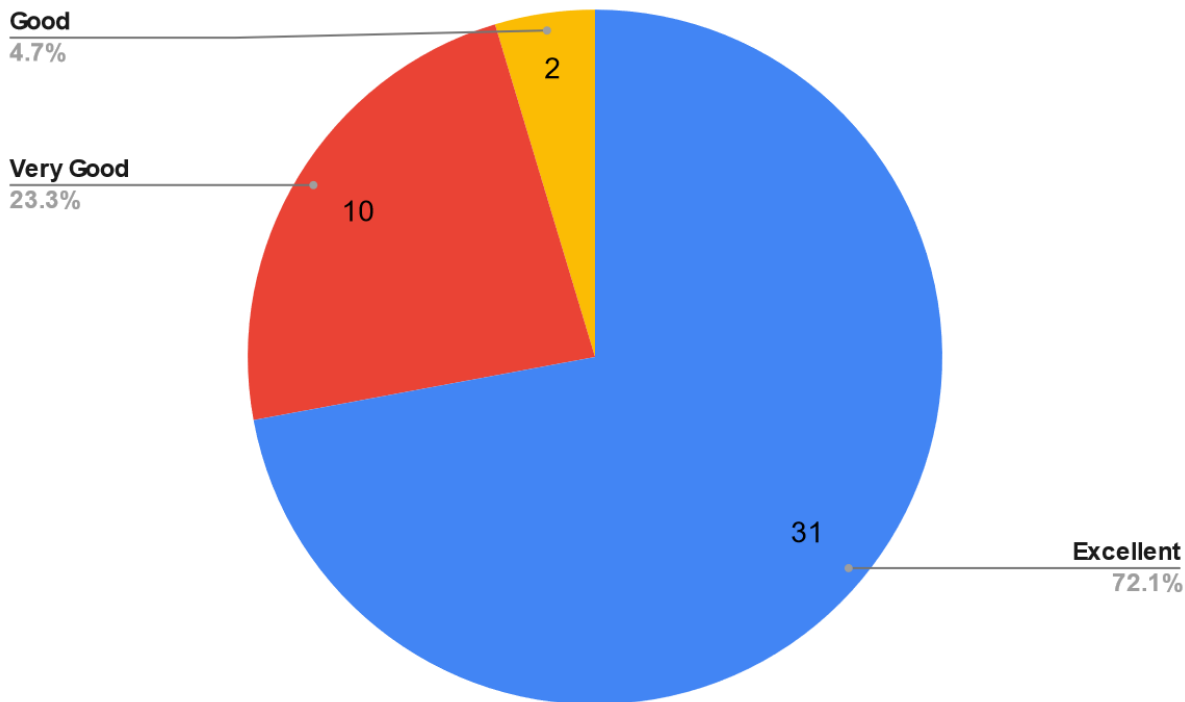
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Q10 Timely Processing of allowances such as LTC, medical etc.

Responses	No. of responses	Percentage
Excellent	31	72.1%
Very Good	10	23.3%
Good	2	4.7%
Average	0	0%
Poor	0	0%
Total	43	100%





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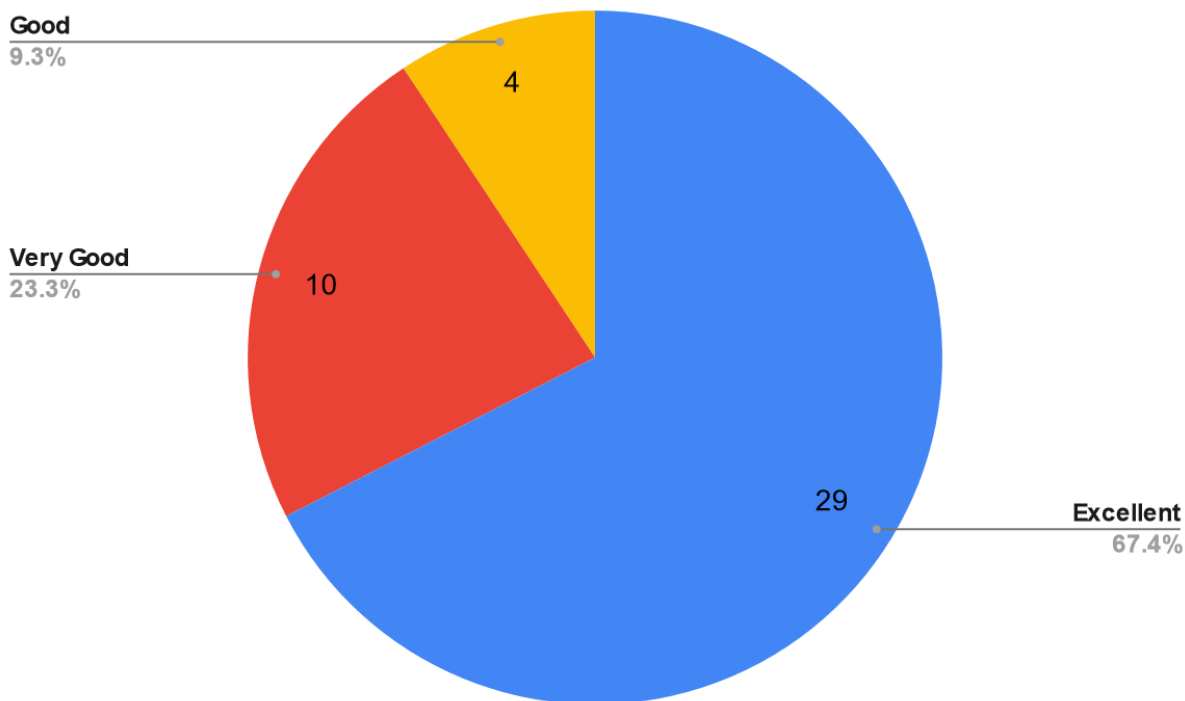
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Q11 Timely promotion opportunities

Responses	No. of responses	Percentage
Excellent	29	67.4%
Very Good	10	23.3%
Good	4	9.3%
Average	0	0%
Poor	0	0%
Total	43	100%





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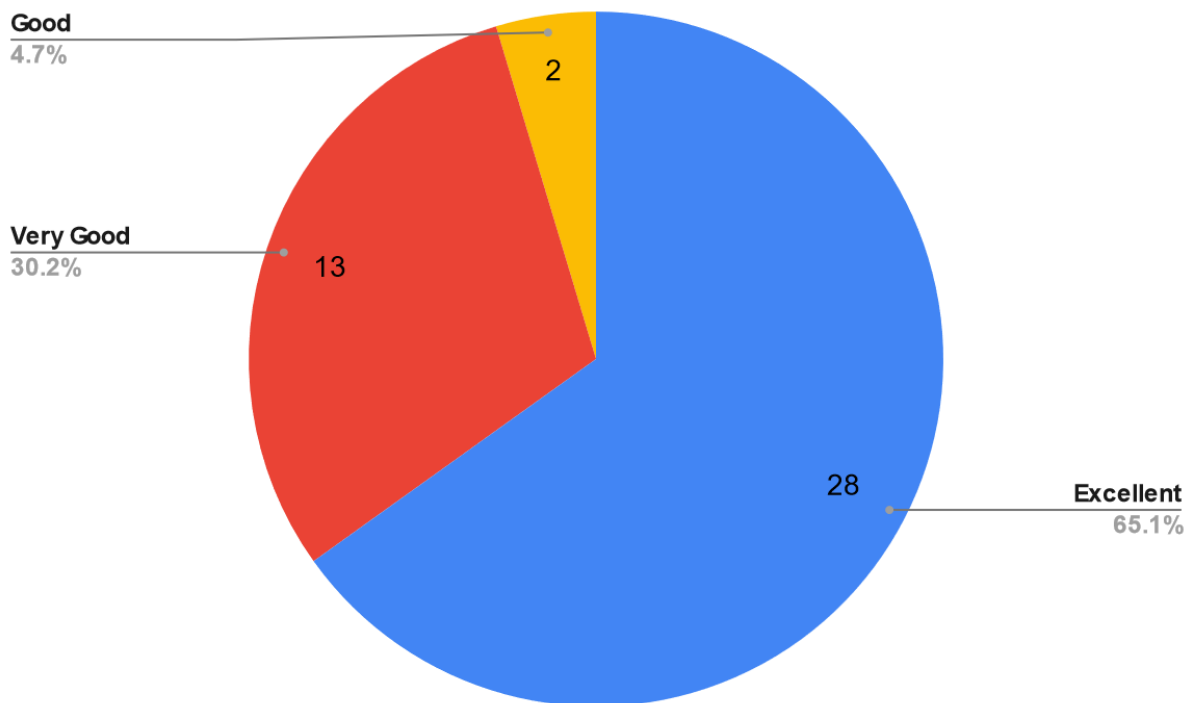
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Q12 ICT facilities in the college

Responses	No. of responses	Percentage
Excellent	28	65.1%
Very Good	13	30.2%
Good	2	4.7%
Average	0	0%
Poor	0	0%
Total	43	100%





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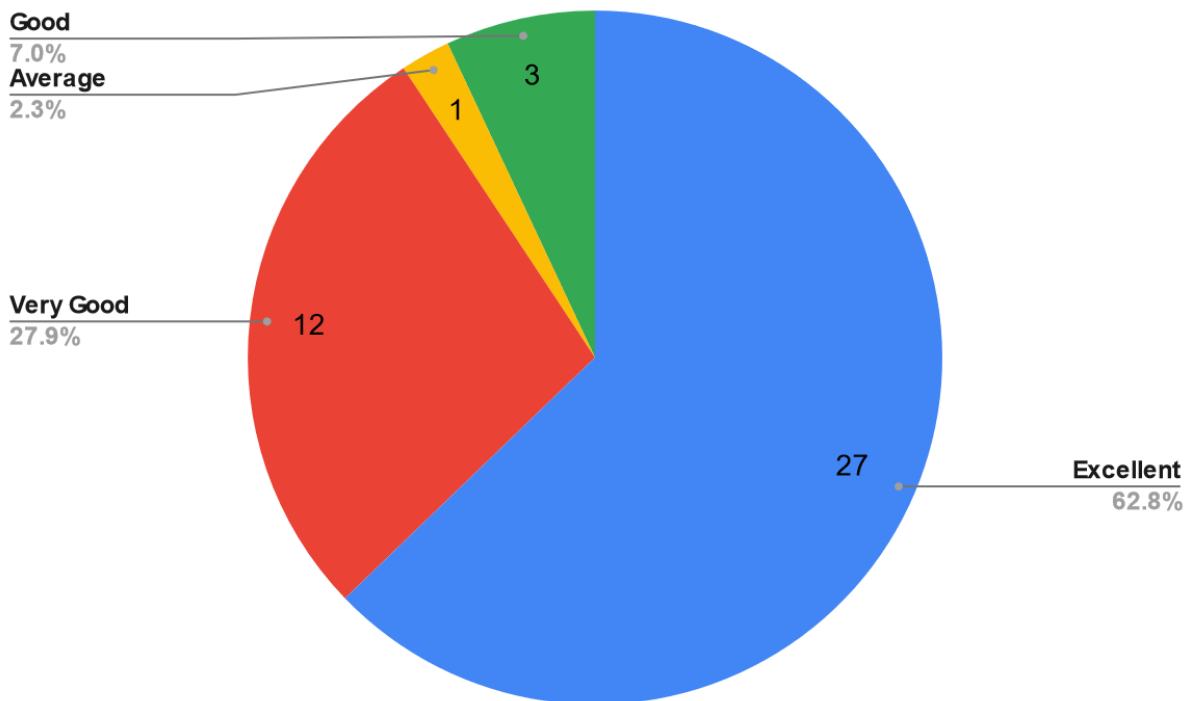
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Q13 Washrooms

Responses	No. of responses	Percentage
Excellent	27	62.8%
Very Good	12	27.9%
Good	3	7%
Average	1	2.3%
Poor	0	0%
Total	43	100%





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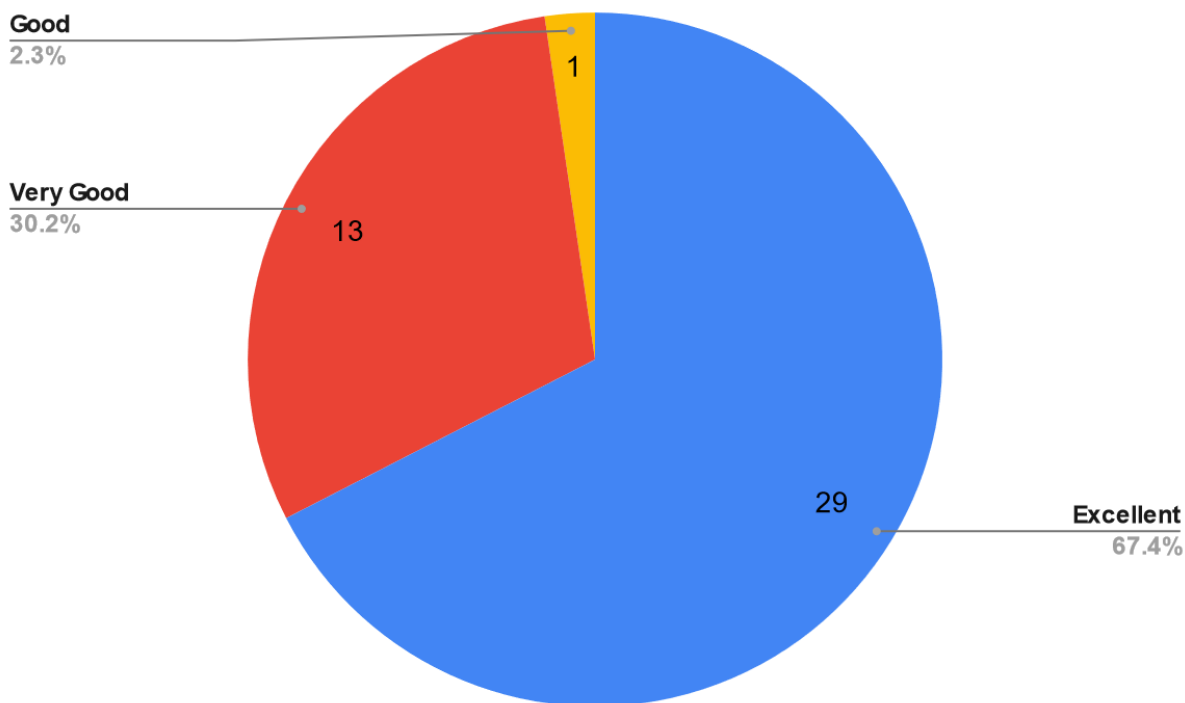
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Q14 Drinking water

Responses	No. of responses	Percentage
Excellent	29	67.4%
Very Good	13	30.2%
Good	1	2.3%
Average	0	0%
Poor	0	0%
Total	43	100%





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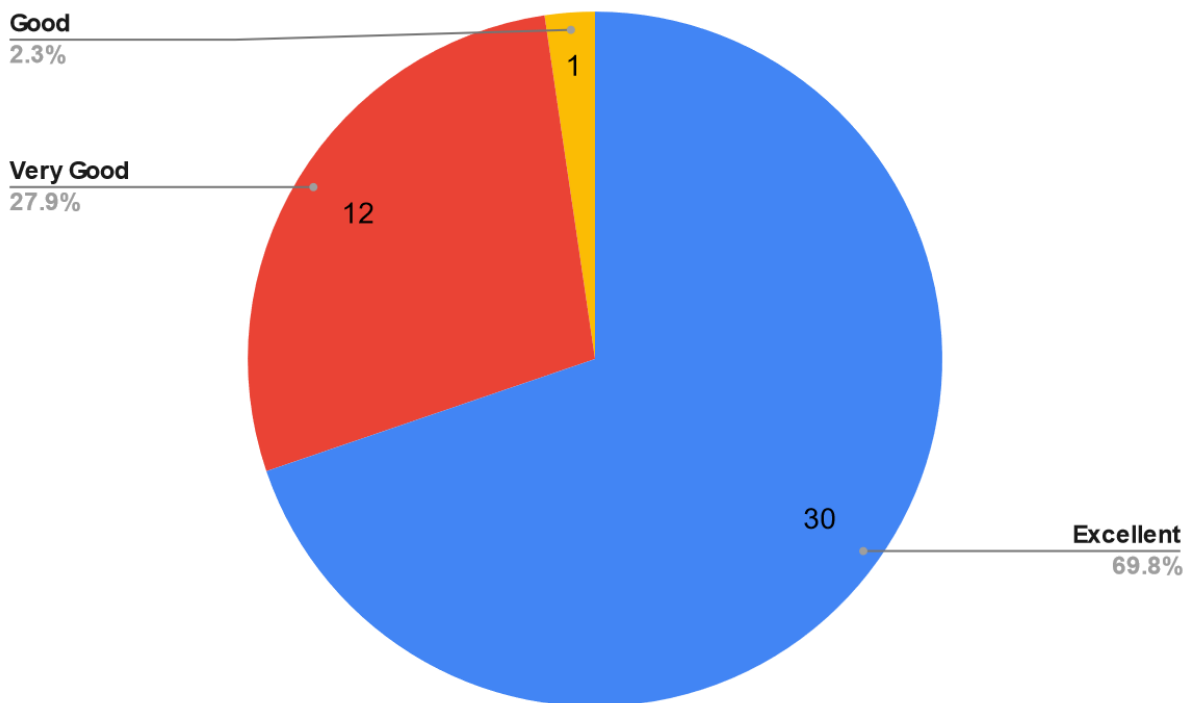
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Q15 Parking facilities

Responses	No. of responses	Percentage
Excellent	30	69.8%
Very Good	12	27.9%
Good	1	2.3%
Average	0	0%
Poor	0	0%
Total	43	100%





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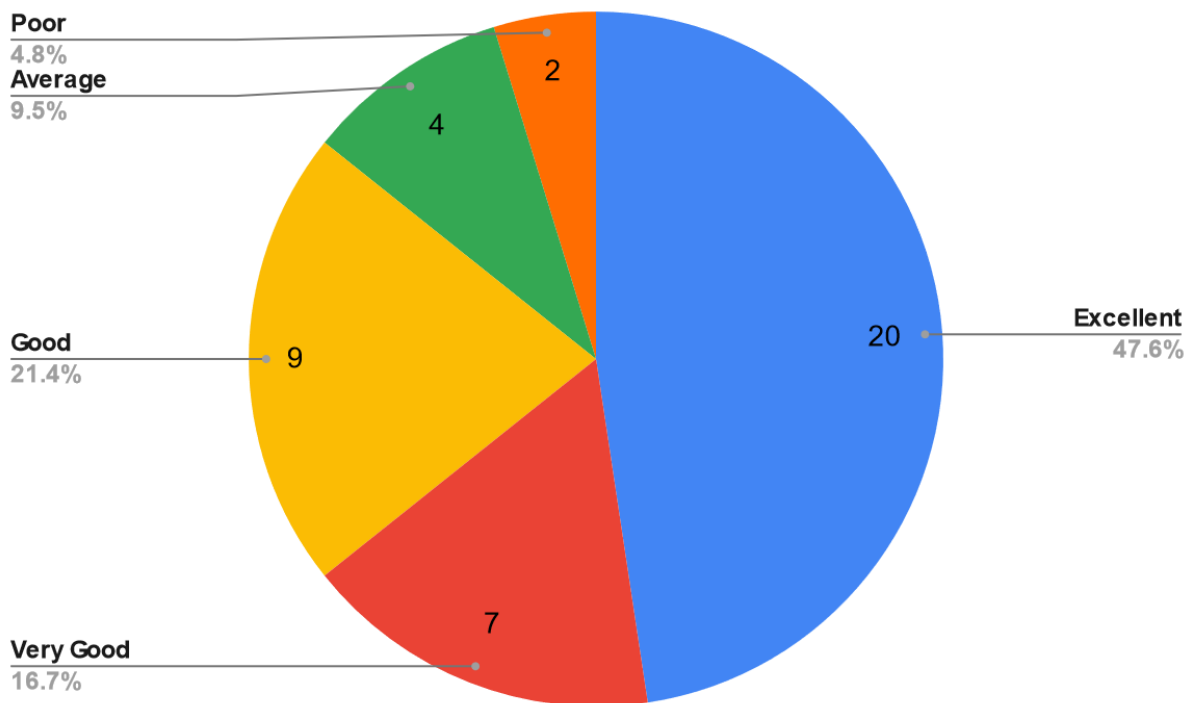
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Q16 Canteen

Responses	No. of responses	Percentage
Excellent	20	47.6%
Very Good	7	16.7%
Good	9	21.4%
Average	4	9.5%
Poor	2	4.8%
Total	43	100%





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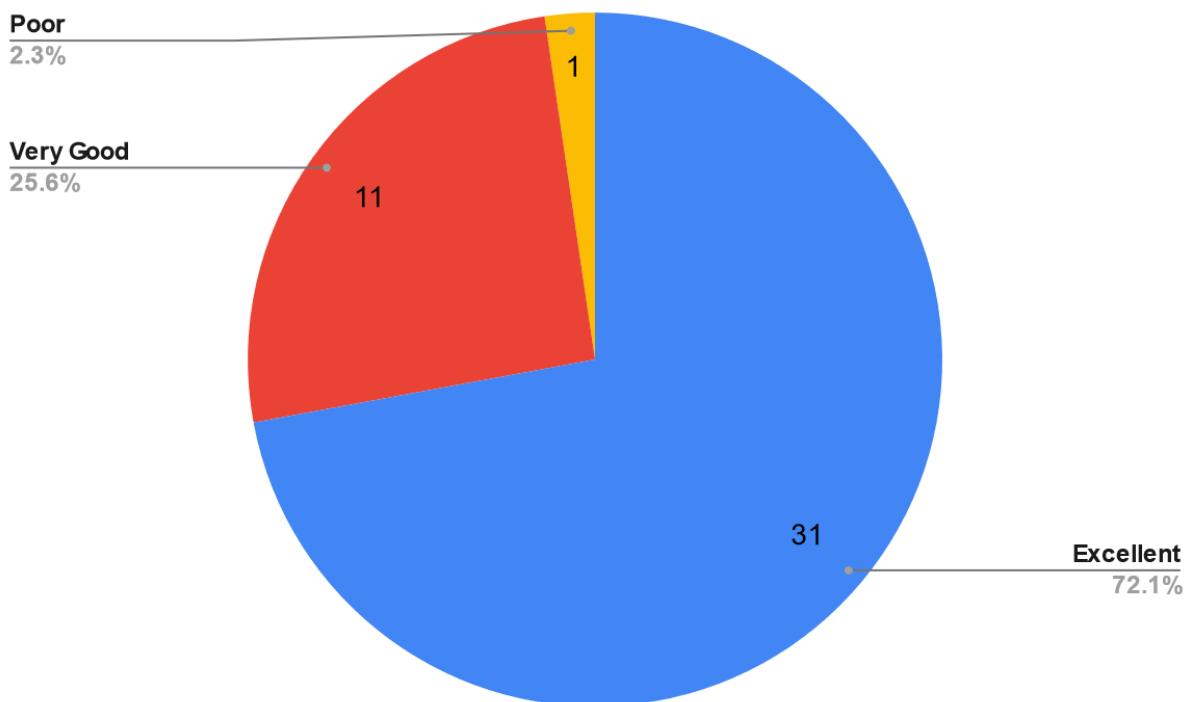
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Q17 Banking facilities

Responses	No. of responses	Percentage
Excellent	31	72.1%
Very Good	11	25.6%
Good	0	0%
Average	0	0%
Poor	1	2.3%
Total	43	100%





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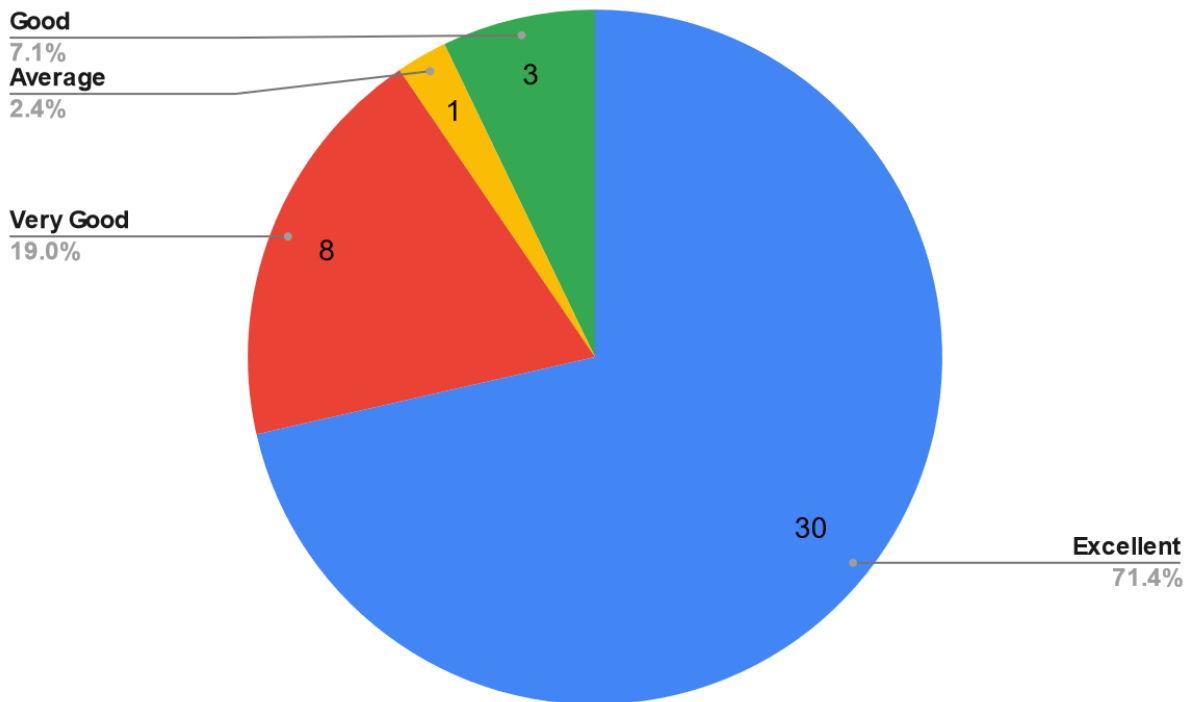
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Q18 Medical facilities

Responses	No. of responses	Percentage
Excellent	30	71.4%
Very Good	8	19%
Good	3	7.1%
Average	1	2.4%
Poor	0	0%
Total	43	100%





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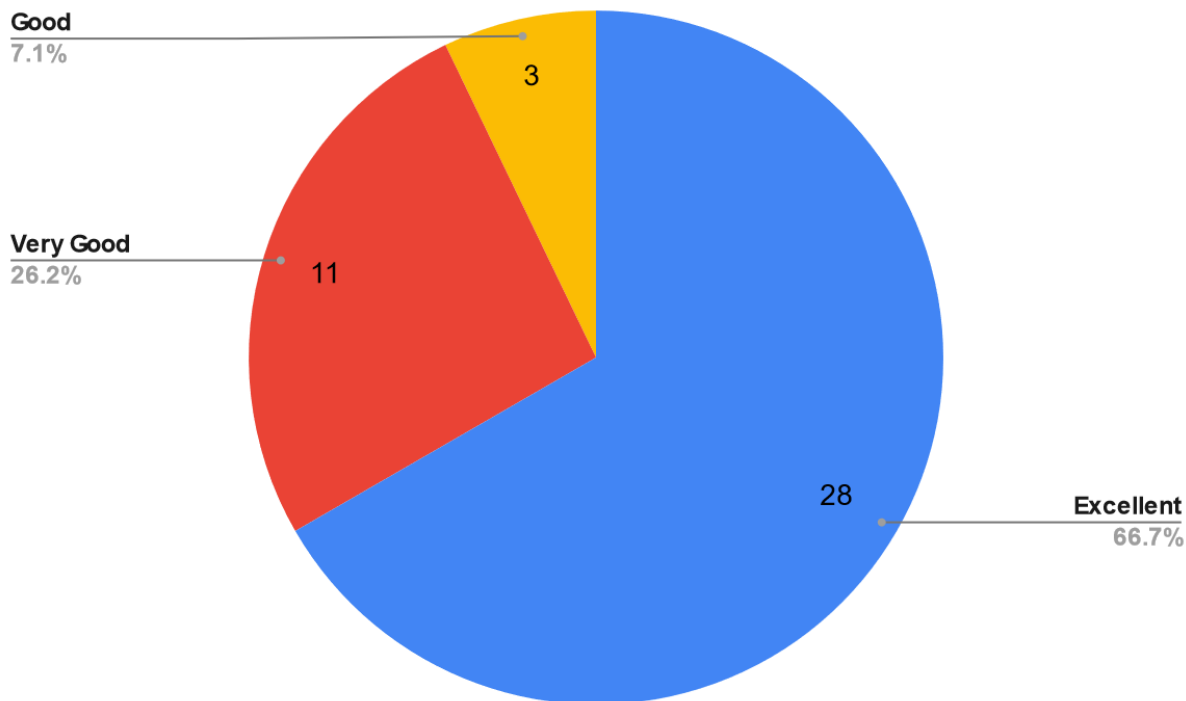
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Q19 Residential Quarters

Responses	No. of responses	Percentage
Excellent	28	66.7%
Very Good	11	26.2%
Good	3	7.1%
Average	0	0%
Poor	0	0%
Total	43	100%





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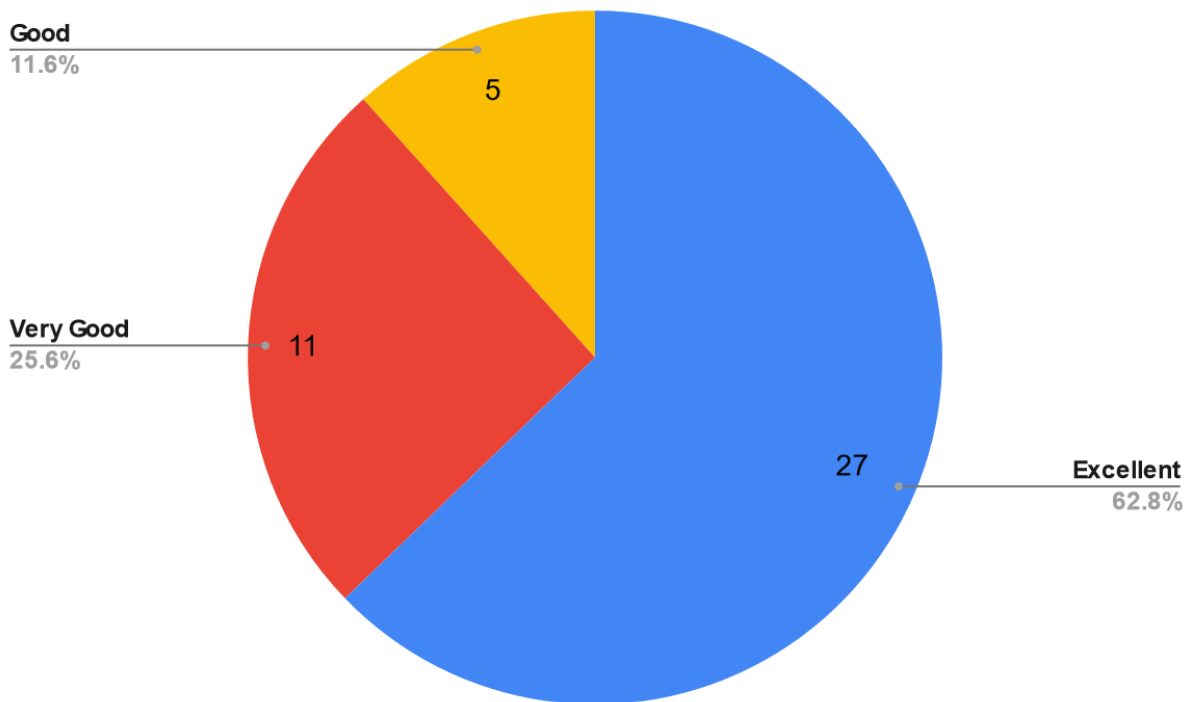
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Q20 Interaction with students

Responses	No. of responses	Percentage
Excellent	27	62.8%
Very Good	11	25.6%
Good	5	11.6%
Average	0	0%
Poor	0	0%
Total	43	100%





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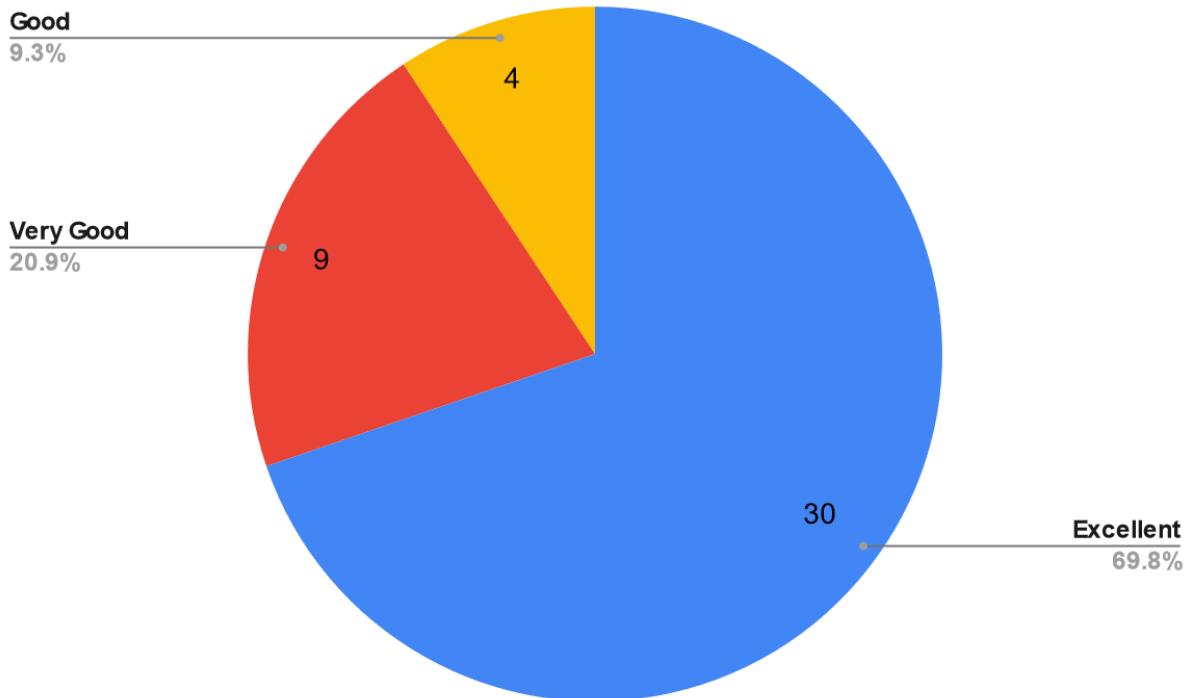
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Q21 Interaction with teachers

Responses	No. of responses	Percentage
Excellent	30	69.8%
Very Good	9	20.9%
Good	4	9.3%
Average	0	0%
Poor	0	0%
Total	43	100%





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**PART II: SUMMARY OF AVERAGE SCORES-
 QUESTION WISE AND OVERALL**

NON-TEACHING FEEDBACK ANALYSIS				
2022-23				
Total Responses:43				
S No		Average Score (out of 4)	No. of responses with less than min critical value*	Analysis**
1	Overall Work environment	3.6	01	Area of Appreciation
2	Comfort and cleanliness at your workspace	3.7	01	Area of Appreciation
3	Harmonious environment at workplace	3.5	01	Area of Appreciation
4	Facilities for professional development and skill enhancement	3.6	Nil	Area of Appreciation
5	Financial support for skill enhancement	3.6	01	Area of Appreciation
6	Involvement in decision making	3.4	01	Area of Appreciation
7	Approachability and accessibility to head of department/institution	3.6	01	Area of Appreciation
8	Grievance Redressal system of the college	3.5	Nil	Area of Appreciation
9	Timely disbursal of salaries	3.7	Nil	Area of Appreciation
10	Timely Processing of allowances such as LTC, medical etc	3.7	Nil	Area of Appreciation
11	Timely promotion opportunities	3.6	Nil	Area of Appreciation
12	ICT facilities in the college	3.6	Nil	Area of Appreciation



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S No		Average Score (out of 4)	No. of responses with less than min critical value*	Analysis**
13	Washrooms	3.5	01	Area of Appreciation
14	Drinking water	3.7	Nil	Area of Appreciation
15	Parking facilities	3.7	Nil	Area of Appreciation
16	Canteen	2.9	06	Area of Good performance
17	Banking facilities	3.7	01	Area of Appreciation
18	Medical facilities	3.6	01	Area of Appreciation
19	Residential Quarters	3.6	Nil	Area of Appreciation
20	Interaction with students	3.5	Nil	Area of Appreciation
21	Interaction with teachers	3.6	Nil	Area of Appreciation
	AVERAGE SCORE (Out of 4)	3.56		



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***Minimum critical value: Score of 1 out of 4**

****Criteria for Analysis**

Average score for a question in percentage	Average score (Range)	Analysis
$\geq 80\%$	≥ 3.2 out of 4	Area of Appreciation
60-80%	≥ 2.4 to 3.2	Area of Good performance
50-60%	≥ 2 to 2.4	Area of Satisfactory performance
40-50%	> 1.6 to 2	Area of Concern
Less than 40%	≤ 1.6	Area of Serious Concern

Dr. Shilpa Chaudhary

Prof Ruby Bhardwaj

Convenors, Feedback Committee

Prof Payal Nagpal

IQAC Coordinator

Prof Swati Pal

PRINCIPAL