



जानकी देवी मेमोरियल कॉलेज JANKI DEVI MEMORIAL COLLEGE

(दिल्ली विश्वविद्यालय)/(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel. : 49876630, ई-मेल/E-mail : jdmcollege@hotmail.com, वेबसाइट/Website : <http://jdm.du.ac.in>

आइ एस ओ 21001 : 2018 व आइ एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्यायित A+ महाविद्यालय
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Library Feedback Analysis (2023-2024)

Feedback form was circulated among the students. The form consisted of three sections:

Section-1: Course details

Section-2: Details about the Library, staff, books, etc.

Section-3: Library services

Here we provide detailed analysis of each section.

Analysis

PART I: DIAGRAMMATIC REPRESENTATION

PART II: SUMMARY OF AVERAGE SCORES-QUESTION WISE AND OVERALL



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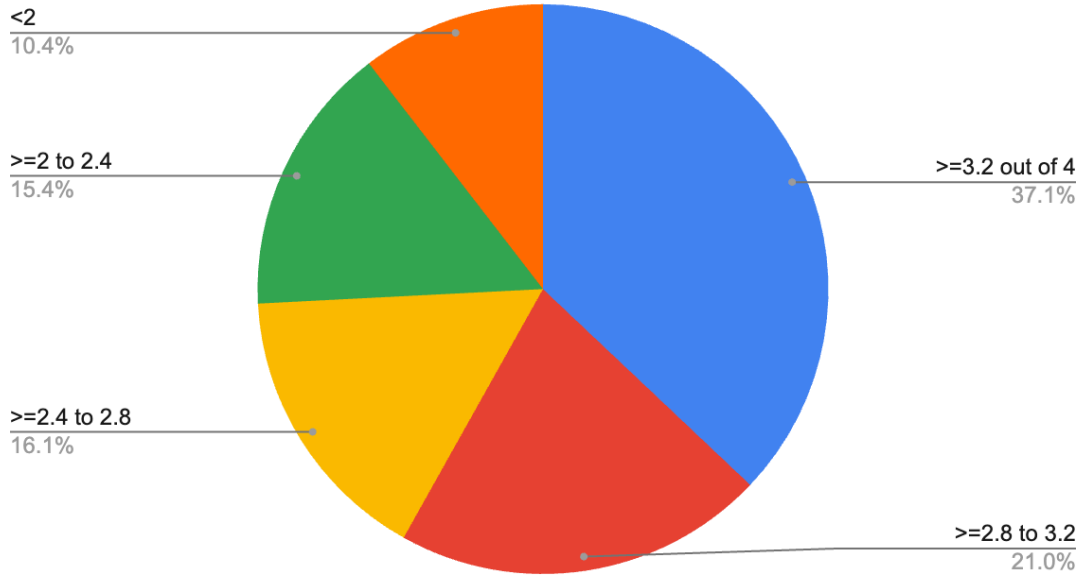
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PART I: DIAGRAMMATIC REPRESENTATION

Percentage distribution of overall scores as given by Students		
Overall score given by students (Range)	No. of Students	Percentage of Students
≥ 3.2 out of 4	685	37.1%
≥ 2.8 to 3.2	389	21.0%
≥ 2.4 to 2.8	297	16.1%
≥ 2 to 2.4	284	15.4%
< 2	193	10.4%

No. of Students





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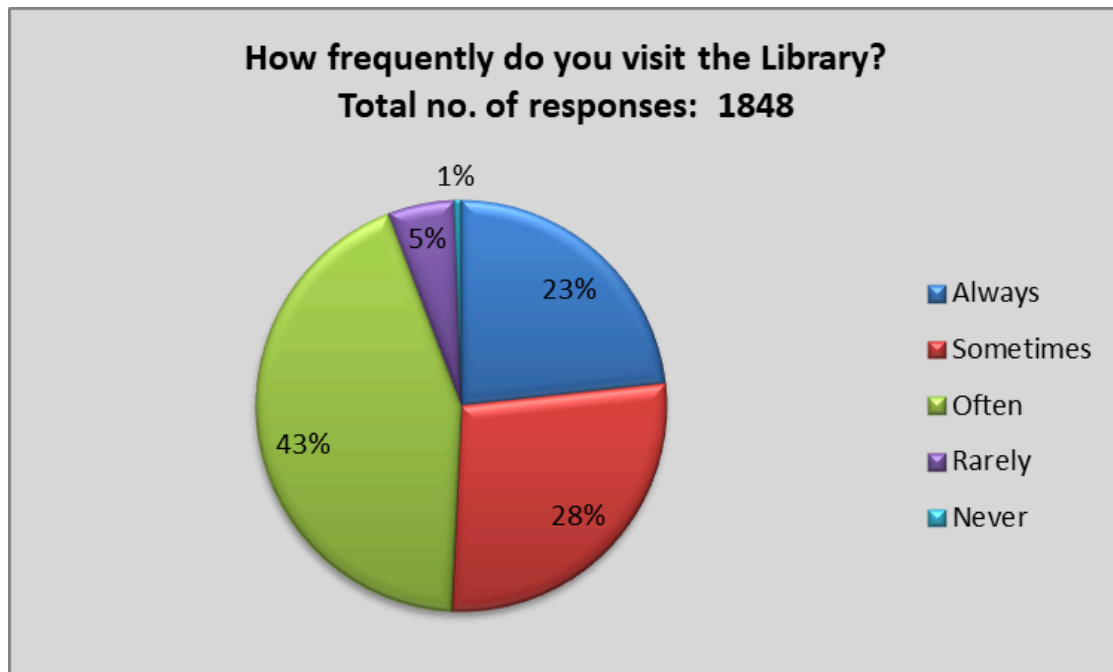
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Section-2: Details about the Library, staff, books, etc.

Q-1. How frequently do you visit the Library?

Responses	No. of Students
Always	430
Sometimes	508
Often	803
Rarely	97
Never	10





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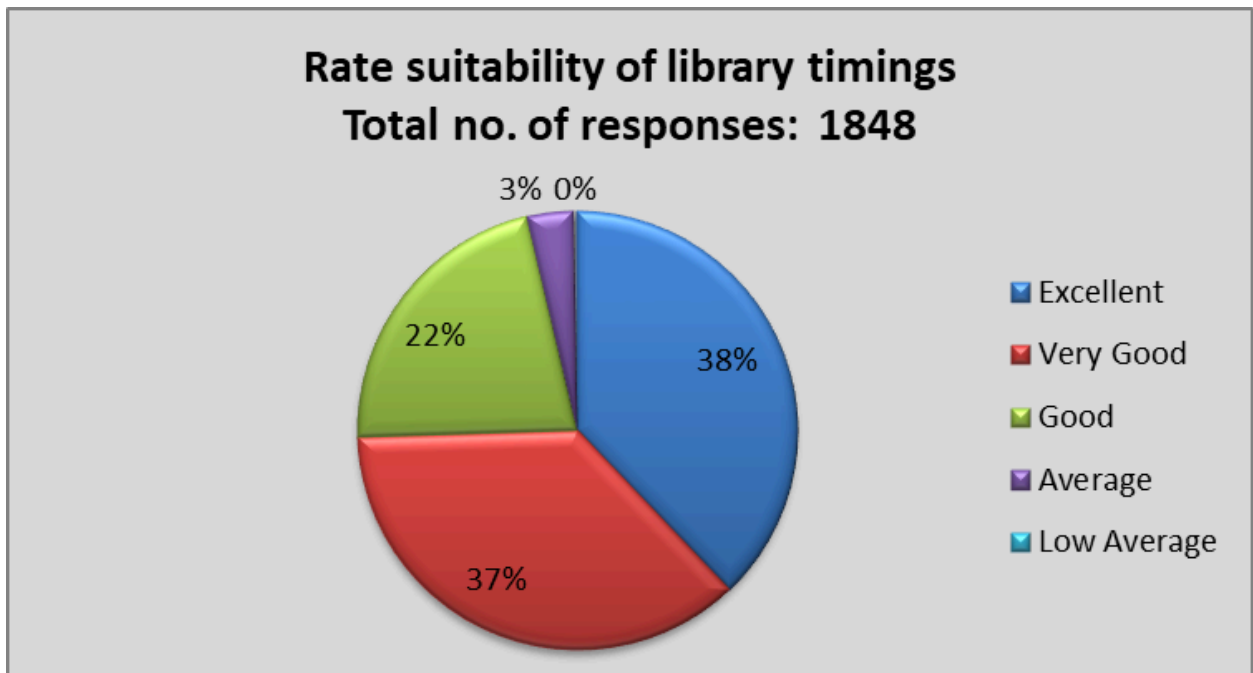
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Q-2. Rate suitability of library timings

Responses	No. of Students
Excellent	700
Very Good	677
Good	403
Average	63
Low Average	5





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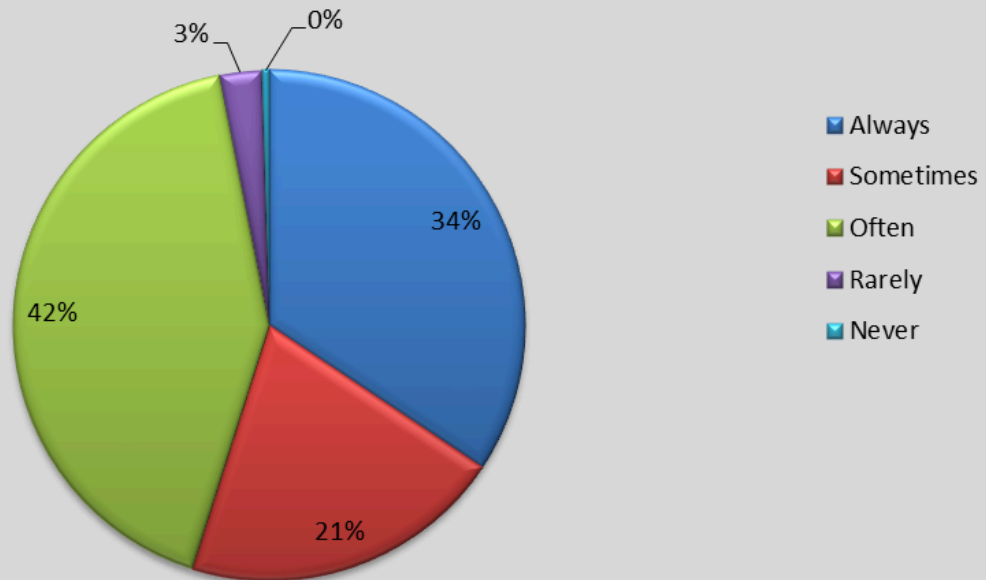
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Q-3. How readily accessible are the titles for your research in the library - 1848

Responses	No. of Students
Always	635
Sometimes	379
Often	776
Rarely	49
Never	9

How readily accessible are the titles for your research in the library
Total no. of responses: 1848





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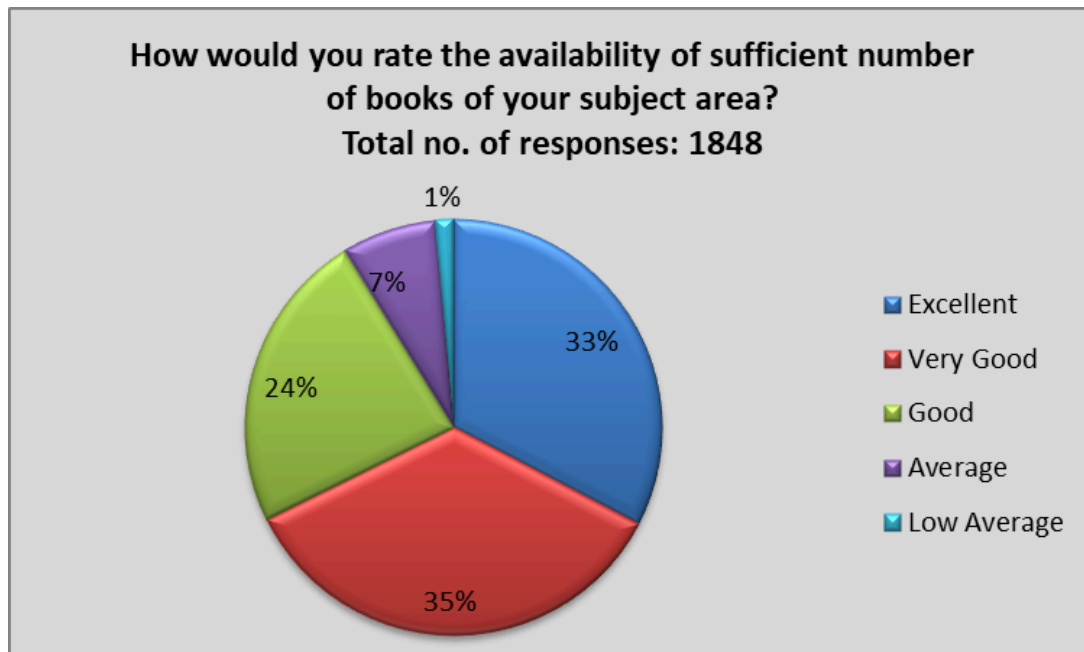
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Q-4. How would you rate the availability of sufficient number of books of your subject area?

Responses	No. of Students
Excellent	604
Very Good	647
Good	435
Average	136
Below Average	26





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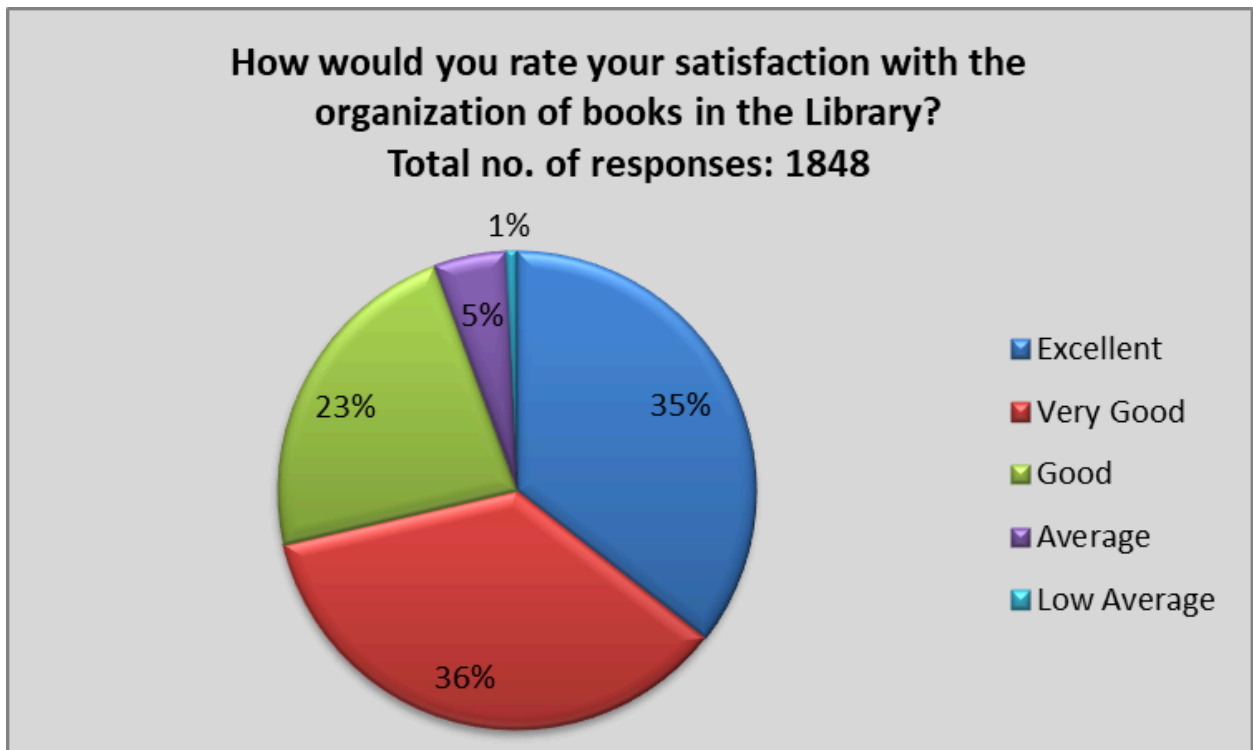
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Q-5. How would you rate your satisfaction with the organization of books in the Library?

Responses	No. of Students
Excellent	657
Very Good	662
Good	425
Average	91
Low Average	13





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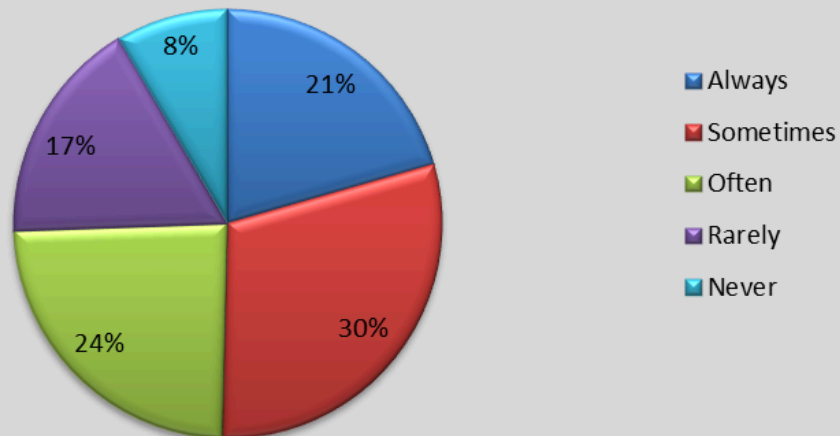
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Q-6. How frequently do you use OPAC (Online Public Access Catalogue) for searching books?

Responses	No. of Students
Always	380
Sometimes	551
Often	445
Rarely	315
Never	157

How frequently do you use OPAC (Online Public Access Catalogue) for searching books?
Total no. responses:1848





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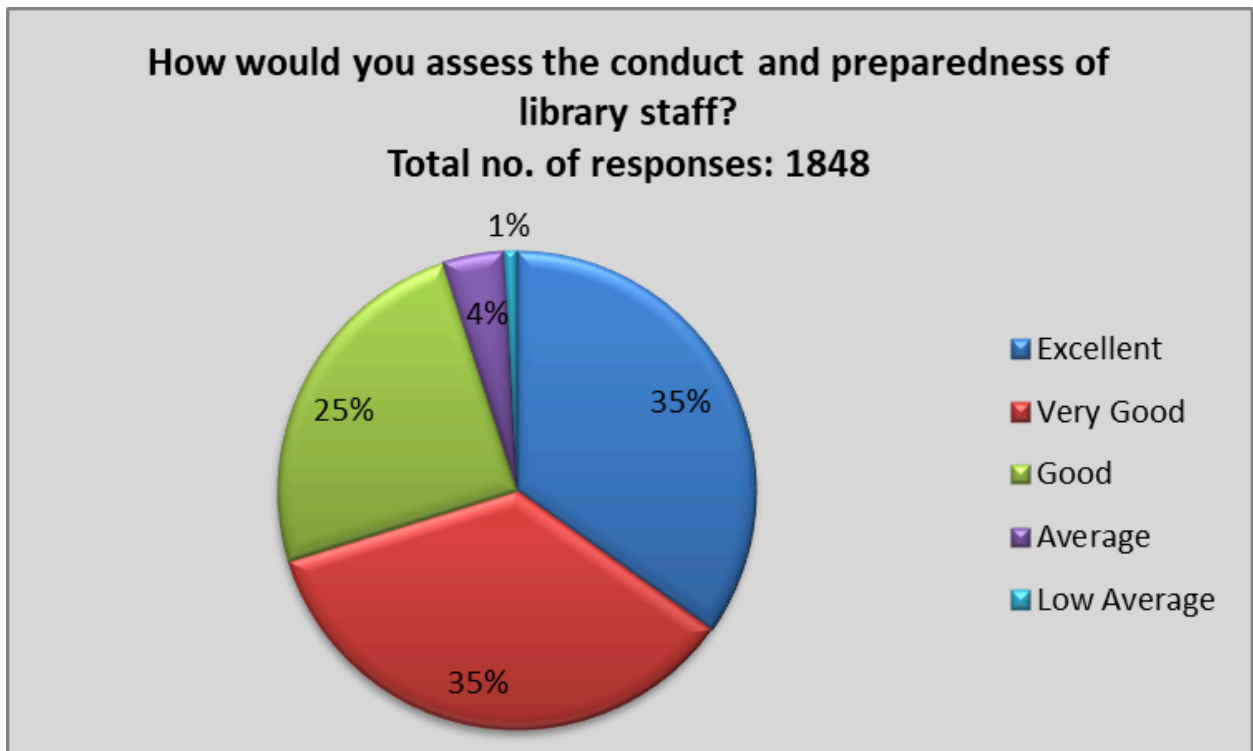
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Q-7. How would you assess the conduct and preparedness of library staff?

Responses	No. of Students
Excellent	644
Very Good	654
Good	458
Average	76
Below Average	16





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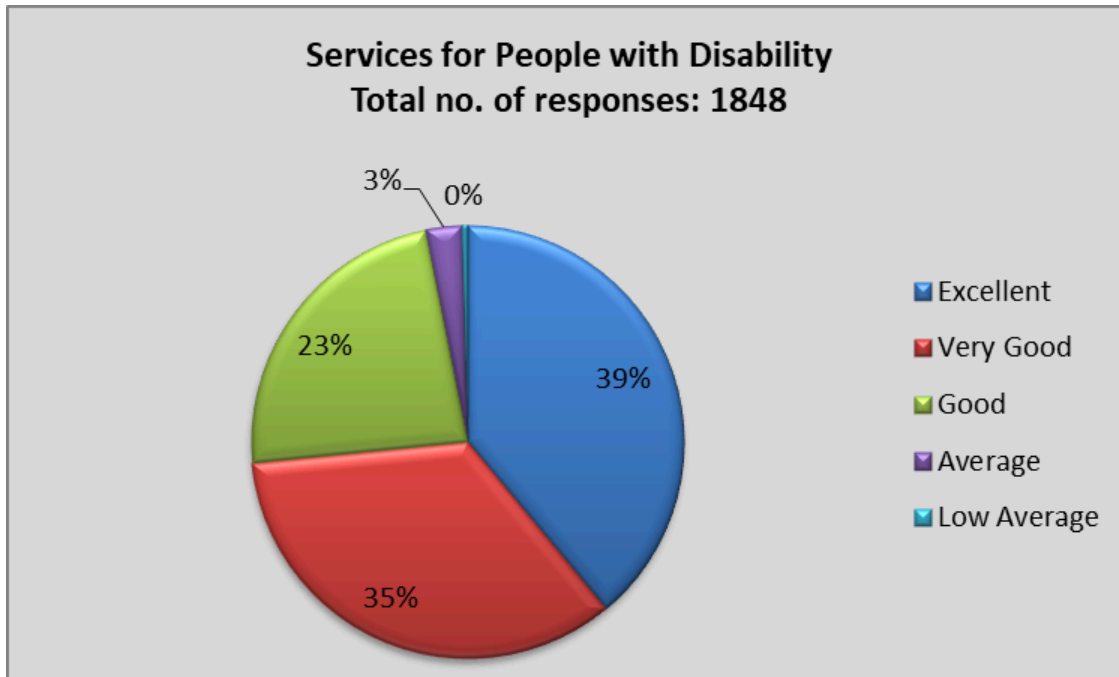
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Section-3: Library services

Q-8. Services for People with Disability

Responses	No. of Students
Excellent	720
Very Good	637
Good	433
Average	50
Below Average	8





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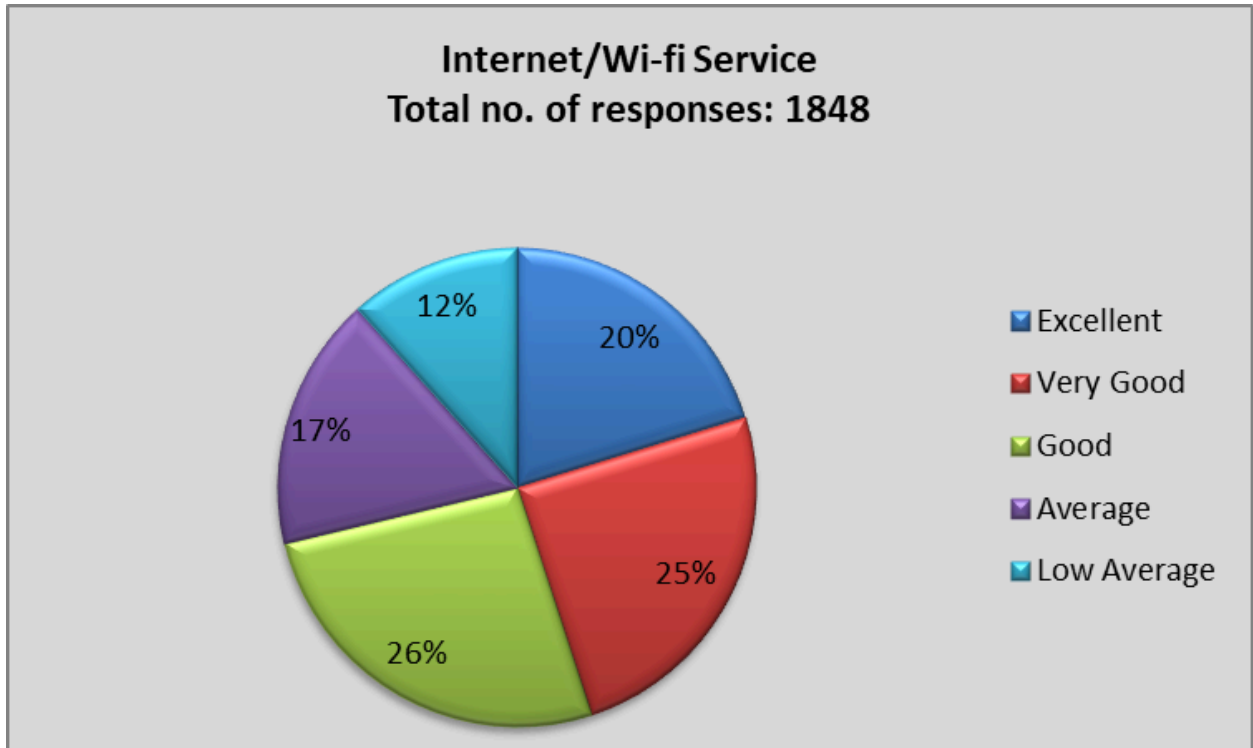
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Q-9. Internet/Wi-Fi Service

Responses	No. of Students
Excellent	374
Very Good	457
Good	486
Average	316
Below Average	215





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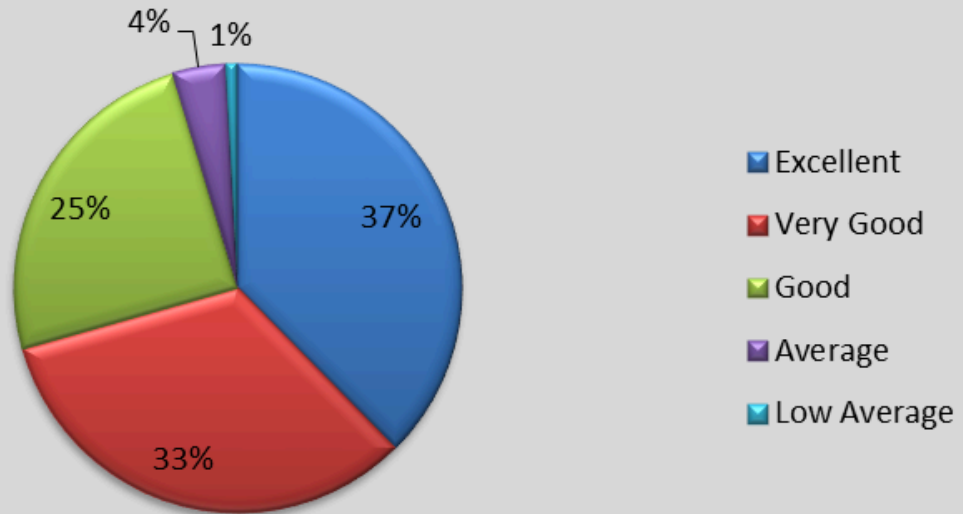
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Q-10. Issue/Return Counter Service

Responses	No. of Students
Excellent	610
Very Good	594
Good	534
Average	96
Below Average	14

Issue/Return Counter Service Total No. of Responses: 1848





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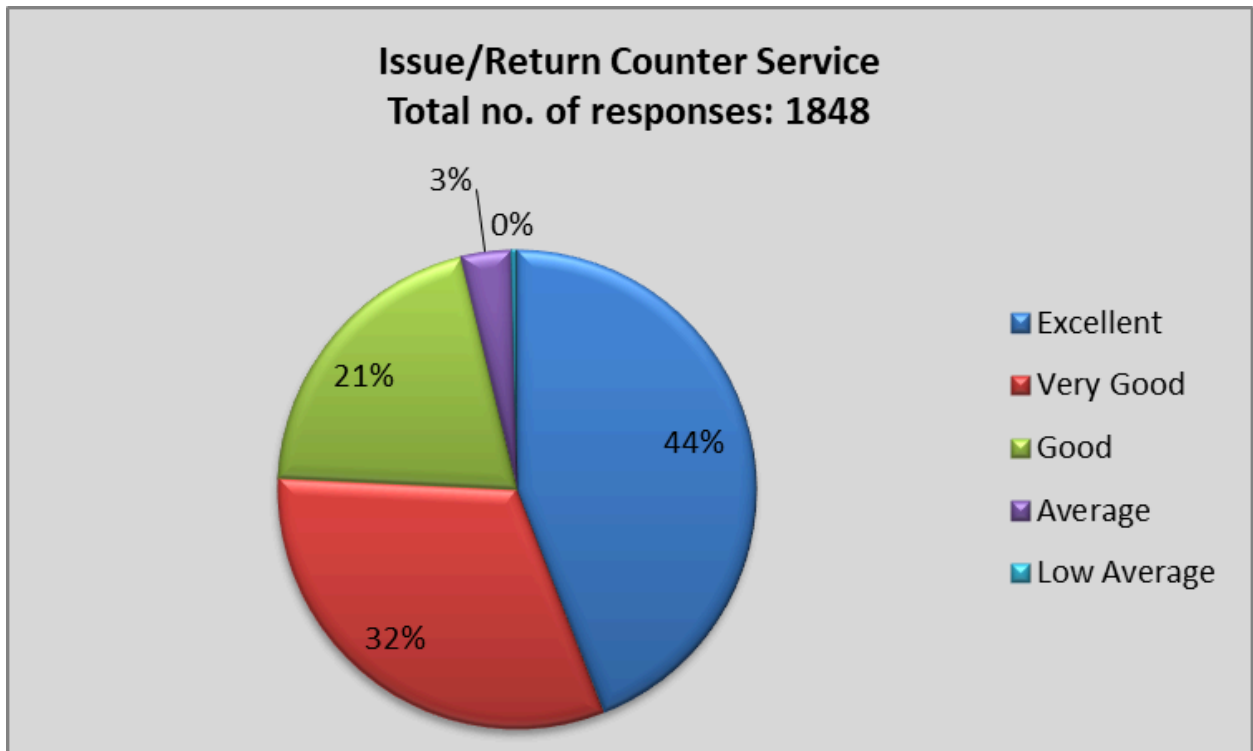
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Q-11. Seating Capacity in the Library

Responses	No. of Students
Excellent	814
Very Good	586
Good	379
Average	62
Below Average	7





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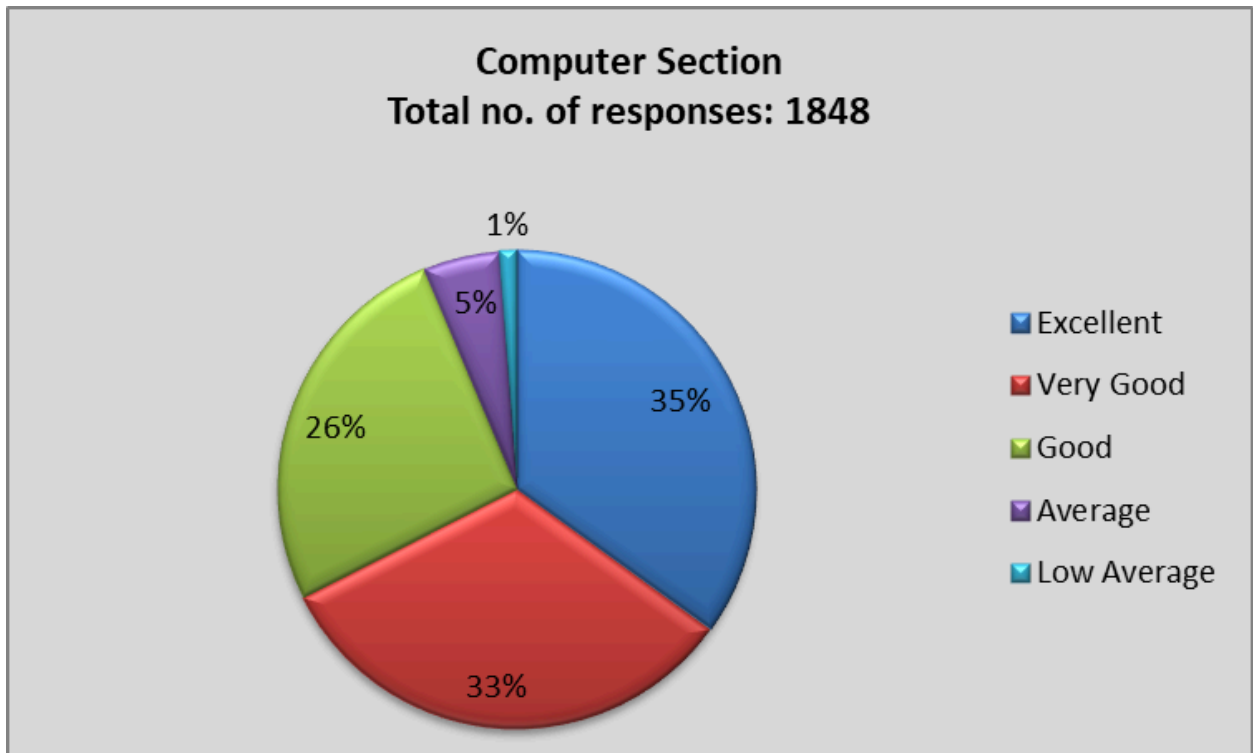
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Q-12. Computer Section

Responses	No. of Students
Excellent	646
Very Good	602
Good	483
Average	96
Below Average	21





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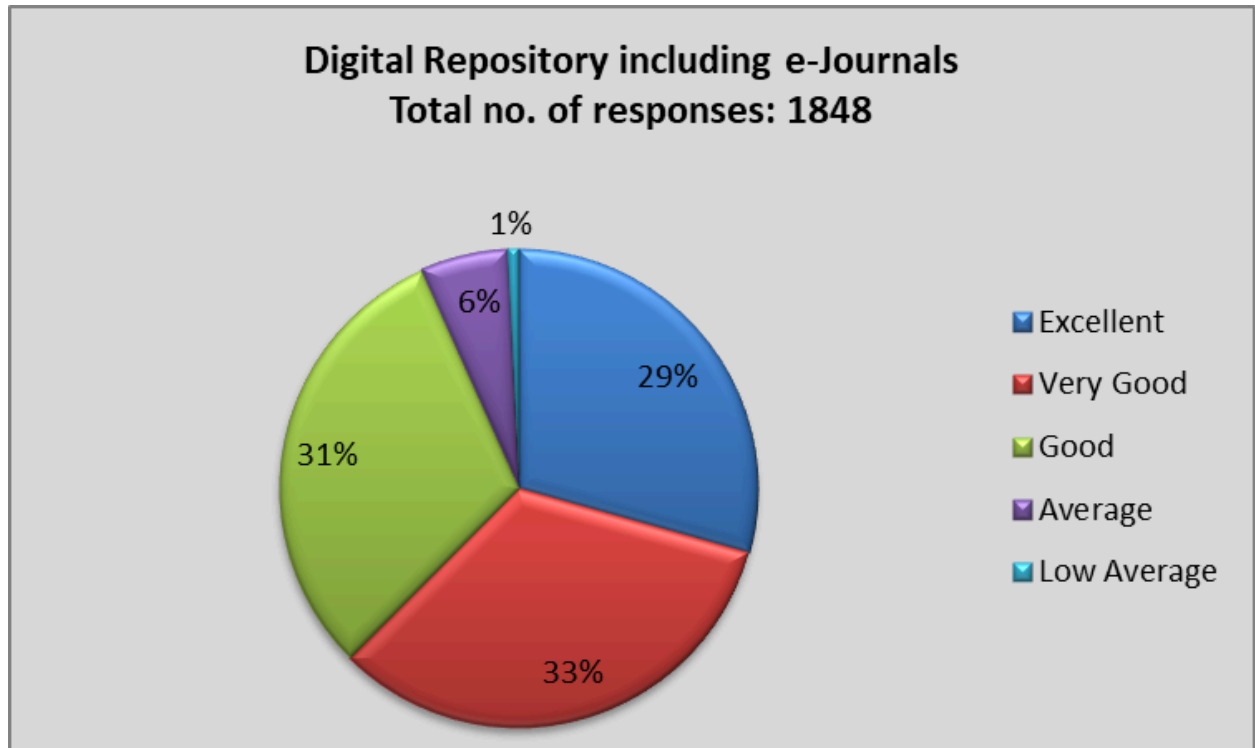
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Q-13. Digital Repository including e-Journals

Responses	No. of Students
Excellent	542
Very Good	612
Good	571
Average	109
Below Average	14





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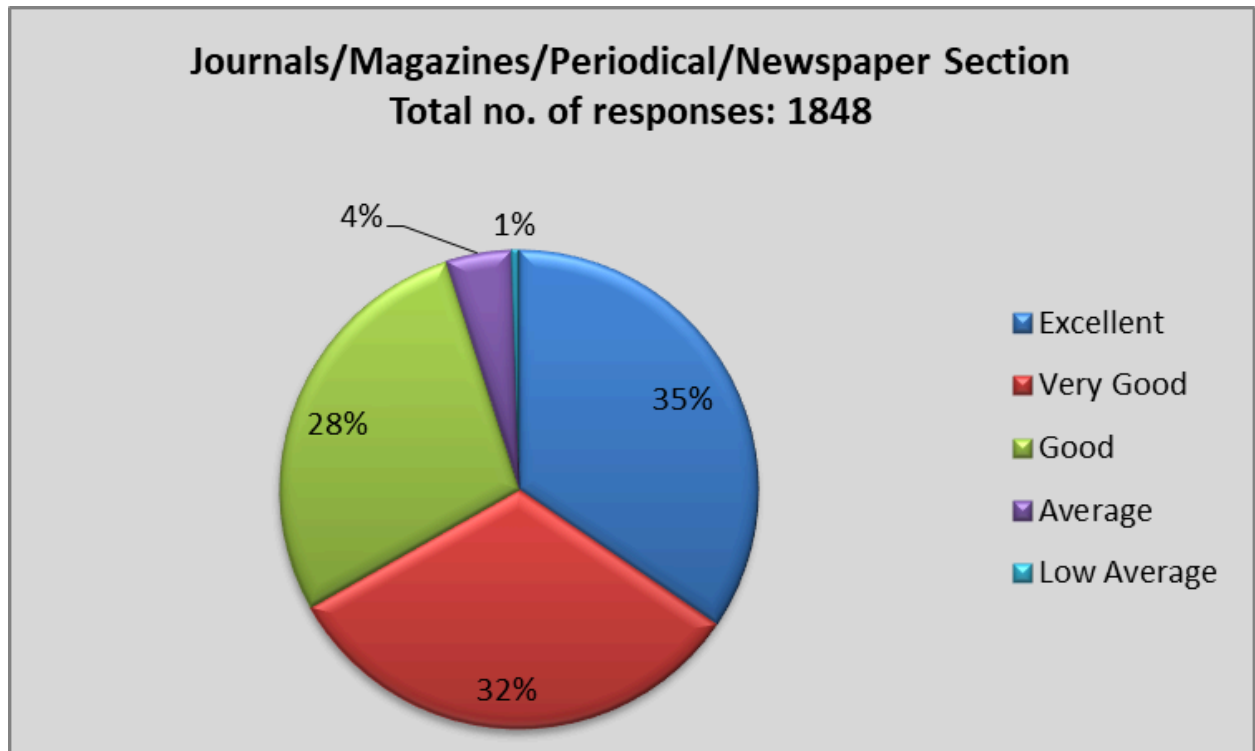
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Q-14. Journals/Magazines/Periodical/Newspaper Section

Responses	No. of Students
Excellent	638
Very Good	597
Good	522
Average	82
Below Average	9





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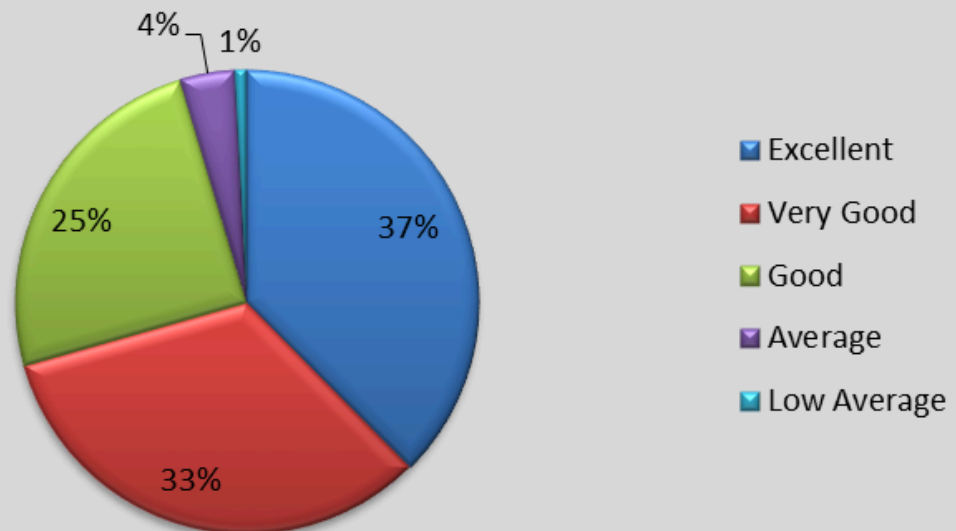
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Q-15. General ambience of the library

Responses	No. of Students
Excellent	694
Very Good	611
Good	457
Average	71
Below Average	15

General ambience of the library Total no. of responses: 1848





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PART II: SUMMARY OF AVERAGE SCORES-QUESTION WISE AND OVERALL

JANKI DEVI MEMORIAL COLLEGE				
Library's Feedback				
2023-2024				
Sl. No.	Questions	SCORE OUT OF 4	No. of responses less than minimum critical value (less than 1)	Analysis
Section-1: Course details		Total no. of responses: 1848		
Section-2: Details about the Library, staff, books, etc.		Total no. of responses: 1848		
1.	How frequently do you visit the Library?	2.8	10	Area of Good Performance
2.	Rate suitability of library timings	3.1	5	Area of Good Performance
3.	How readily accessible are the titles for your research in the library - 1848	3.1	9	Area of Good Performance
4.	How would you rate the availability of sufficient number of books of your subject area?	2.9	26	
5.	How would you rate your satisfaction with the organization of books in the Library?	3.0	13	Area of Good Performance



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6.	How frequently do you use OPAC (Online Public Access Catalogue) for searching books?	2.3	157	
7.	How would you assess the conduct and preparedness of library staff?	3.0	16	Area of Good Performance
Section-3: Library services				
8.	Services for People with Disability	3.1	8	Area of Good Performance
9.	Internet/Wi-Fi Service	2.2	215	
10.	Issue/Return Counter Service	2.9	14	Area of Good Performance
11.	Seating Capacity in the Library	3.2	7	Area of Good Performance
12.	Computer Section	3.0	21	
13.	Digital Repository including e-Journals	2.8	14	Area of Good Performance
14.	Journals/Magazines/Periodical/Newspaper Section	3.0	9	Area of Good Performance
15.	General ambience of the library	3.0	15	Area of Good Performance

*Minimum critical value: Score of 1 out of 4



जानकी देवी मेमोरियल कॉलेज JANKI DEVI MEMORIAL COLLEGE

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Average score for a question in percentage	Average score (Range)	Rating
$\geq 80\%$	≥ 3.2 out of 4	Area of Appreciation
60%-70%	≥ 2.8 to 3.2	Area of Good performance
Less than 70%	< 2.8	Area of Concern

If number of responses below minimum critical value is $\geq 10\%$ of total responses, the rating of the analysis is “Area of Concern” irrespective of average score.