



JANKI DEVI MEMORIAL COLLEGE
STAKEHOLDERS FEEDBACK- ANALYSIS REPORT
2017-18

The college collects feedback from various stakeholders- students, teachers, parents, Alumni and non-teaching staff on an annual basis. In addition, feedback related to each Department is solicited from External Experts and the Department Action Plan is prepared. The analysis report of stakeholders feedback is prepared in detail.

Student Feedback Report

1) How satisfied are you with the Technical Facilities: Computers, wi-fl, etc.

12.6% of students gave the rating to the question 'How satisfied are you with the Technical Facilities: Computers, wi-fl, etc.' as 'Excellent'.

47.2% of students gave the rating to the question 'How satisfied are you with the Technical Facilities: Computers, wi-fl, etc.' as 'Good'.

25.2% of students gave the rating to the question 'How satisfied are you with the Technical Facilities: Computers, wi-fl, etc.' as 'Satisfactory'.

15% of students gave the rating to the question 'How satisfied are you with the Technical Facilities: Computers, wi-fl, etc.' as 'Needs improvement'.

2) How satisfied are you with the technical Assistance in Computer Labs

15% of students gave the rating to the question 'How satisfied are you with the technical Assistance in Computer Labs' as 'Excellent'.

59.2% of students gave the rating to the question 'How satisfied are you with the technical Assistance in Computer Labs.' as 'Good'.

19.6% of students gave the rating to the question 'How satisfied are you with the technical



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Assistance in Computer Labs, etc.’ as 'Satisfactory'.

6.2% of students gave the rating to the question ‘How satisfied are you with the technical Assistance in Computer Labs’ as 'Needs improvement'.

3) How satisfied are you with the Conveniences: Toilets

3.8% of students gave the rating to the question ‘How satisfied are you with the conveniences: toilets’ as 'Excellent'.

23.9% of students gave the rating to the question ‘How satisfied are you with the conveniences: toilets’ as 'Good'.

24.8% of students gave the rating to the question ‘How satisfied are you with the conveniences: toilets’ as 'Satisfactory'.

47.5% of students gave the rating to the question ‘How satisfied are you with the conveniences: toilets’ as 'Needs improvement'.

4) How satisfied are you with the Conveniences: Water

4.9% of students gave the rating to the question ‘How satisfied are you with the conveniences: water’ as 'Excellent'.

20.6% of students gave the rating to the question ‘How satisfied are you with the conveniences: water’ as 'Good'.

24.2% of students gave the rating to the question ‘How satisfied are you with the conveniences: water’ as 'Satisfactory'.

50.3% of students gave the rating to the question ‘How satisfied are you with the conveniences: water’ as 'Needs improvement'.

5) How satisfied are you with the Medical Facilities

18.7% of students gave the rating to the question ‘How satisfied are you with the medical



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facilities' as 'Excellent'.

52.5% of students gave the rating to the question 'How satisfied are you with the medical facilities' as 'Good'.

22.1% of students gave the rating to the question 'How satisfied are you with the medical facilities' as 'Satisfactory'.

6.7% of students gave the rating to the question 'How satisfied are you with the medical facilities' as 'Needs improvement'.

6) How satisfied are you with the Common Room

12.3% of students gave the rating to the question 'How satisfied are you with the common room' as 'Excellent'.

45.4% of students gave the rating to the question 'How satisfied are you with the common room' as 'Good'.

27% of students gave the rating to the question 'How satisfied are you with the common room' as 'Satisfactory'.

15.3% of students gave the rating to the question 'How satisfied are you with the common room' as 'Needs improvement'.

7) How satisfied are you with the College Canteen: Hygiene

12% of students gave the rating to the question 'How satisfied are you with the college canteen: hygiene' as 'Excellent'.

45.1% of students gave the rating to the question 'How satisfied are you with the college canteen: hygiene' as 'Good'.

26.4% of students gave the rating to the question 'How satisfied are you with the college canteen: hygiene' as 'Satisfactory'.

16.6% of students gave the rating to the question 'How satisfied are you with the college canteen: hygiene' as 'Needs improvement'.



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8) How satisfied are you with the College Canteen: Food

3.3% of students gave the rating to the question 'How satisfied are you with the college canteen: food' as 'Excellent'.

34.4% of students gave the rating to the question 'How satisfied are you with the college canteen: food' as 'Good'.

32.2% of students gave the rating to the question 'How satisfied are you with the college canteen: food' as Satisfied.

30.1% of students gave the rating to the question 'How satisfied are you with the college canteen: food' as 'Needs improvement'.

9) How satisfied are you with the Regularity of Classroom Lectures

60.1% of students gave the rating to the question 'How satisfied are you with the regularity of classroom lectures ' as 'Excellent'.

36.5% of students gave the rating to the question 'How satisfied are you with the regularity of classroom lectures 'as 'Good'.

3.4% of students gave the rating to the question 'How satisfied are you with the regularity of classroom lectures ' as Satisfied.

10) How satisfied are you with the Teaching Methodology

41.7% of students gave the rating to the question 'How satisfied are you with the teaching methodology' as 'Excellent'.

46% of students gave the rating to the question 'How satisfied are you with the teaching methodology' as 'Good'.

11% of students gave the rating to the question 'How satisfied are you with the teaching methodology' as Satisfied.

1.3% of students gave the rating to the question 'How satisfied are you with the teaching methodology' as 'Needs improvement'.



11) How satisfied are you with the Faculty-Student Committee

28.2% of students gave the rating to the question 'How satisfied are you with the faculty-student committee' as 'Excellent'.

51.2% of students gave the rating to the question 'How satisfied are you with the faculty-student committee' as 'Good'.

17.5% of students gave the rating to the question 'How satisfied are you with the faculty-student committee' as Satisfied.

3.1% of students gave the rating to the question 'How satisfied are you with the faculty-student committee' as 'Needs improvement'.

12) How satisfied are you with the college Library: e-resources

25.5% of students gave the rating to the question 'How satisfied are you with the college Library: e-resources' as 'Excellent'.

53.4% of students gave the rating to the question 'How satisfied are you with the college Library: e-resources' as 'Good'.

16% of students gave the rating to the question 'How satisfied are you with the college Library: e-resources' as Satisfied.

5.1% of students gave the rating to the question 'How satisfied are you with the college Library: e-resources' as 'Needs improvement'.

13) Are you aware of any financial assistance provided by the college in the form of scholarships?

55.2% of students gave the rating to the question 'Are you aware of any financial assistance provided by the college in the form of scholarships' as 'Yes'.

44.8% of students gave the rating to the question 'Are you aware of any financial assistance provided by the college in the form of scholarships?' as No.



14) How do you rate your college as environment - friendly institution

58% of students gave the rating to the question 'How do you rate your college as environment - friendly institution' as 'Excellent'.

39% of students gave the rating to the question 'How do you rate your college as environment - friendly institution' as 'Good'.

3% of students gave the rating to the question 'How do you rate your college as environment - friendly institution' as 'Satisfied'.

15) How do you rate your experience of the Courses in the college has been

25.2% of students gave the rating to the question 'How do you rate your experience of the Courses in the college has been' as 'Excellent'.

56.4% of students gave the rating to the question 'How do you rate your experience of the Courses in the college has been' as 'Very Good'.

17.2% of students gave the rating to the question 'How do you rate your experience of the Courses in the college has been' as 'Satisfied'.

1.2% of students gave the rating to the question 'How do you rate your experience of the Courses in the college has been' as 'Inadequate'

1) Do you think the Course curriculum you have studied/are studying has fulfilled your expectations?

88.7% of students gave the rating to the question 'Do you think the Course curriculum you have studied/are studying has fulfilled your expectations' as 'Yes'.

11.3% of students gave the rating to the question 'Do you think the Course curriculum you have studied/are studying has fulfilled your expectations?' as 'No'.

2) Do you think the course curriculum helps you fulfill your academic and career



objectives?

85.9% of students gave the rating to the question 'Do you think the course curriculum helps you fulfill your academic and career objectives' as 'Yes'.

14.1% of students gave the rating to the question 'Do you think the course curriculum helps you fulfill your academic and career objectives?' as 'No'.

3) How keen are you to get a job immediately after graduation?

38.17% of students gave the rating to the question 'How keen are you to get a job immediately after graduation' as 'Extremely'.

34.15% of students gave the rating to the question 'How keen are you to get a job immediately after graduation?' as 'very'.

19.87% of students gave the rating to the question 'How keen are you to get a job immediately after graduation' as 'somewhat'.

7.81% of students gave the rating to the question 'How keen are you to get a job immediately after graduation' as 'Not at all'.

4) How keen are you to enrol for internships?

49.36% of students gave the rating to the question 'How keen are you to enrol for internships' as 'Extremely'.

38.20% of students gave the rating to the question 'How keen are you to enrol for internships' as 'very'.

10.30% of students gave the rating to the question 'How keen are you to enrol for internships' as 'somewhat'.

2.15% of students gave the rating to the question 'How keen are you to enrol for internships' as 'Not at all'.

5) What should be the duration of the internship?



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21.46% of students gave the rating to the question 'What should be the duration of the internship' as '15 days'.

45.06% of students gave the rating to the question 'What should be the duration of the internship' as 'one month'.

33.48% of students gave the rating to the question 'What should be the duration of the internship' as 'two month'.

6) The nature of internships preferred by you?

63.09% of students gave the rating to the question 'The nature of internships preferred by you' as 'offline'.

36.91% of students gave the rating to the question 'The nature of internships preferred by you' as 'online or virtual'.

Alumni Feedback Report

1) How do you rate your experience of studying at JDMC?

31.03% of alumni gave the rating to the question 'How do you rate your experience of studying at JDMC' as 'Exceptional'.

62.07% of alumni gave the rating to the question 'How do you rate your experience of studying at JDMC' as 'Good'

3.45% of alumni gave the rating to the question 'How do you rate your experience of studying at JDMC' as 'Satisfactory'

3.45% of alumni gave the rating to the question 'How do you rate your experience of studying at JDMC' as Un'Satisfactory'.

2) How would you rate your course?



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27.59% of alumni gave the rating to the question 'How would you rate your course' as 'Exceptional'.

55.17% of alumni gave the rating to the question 'How would you rate your course' as 'Good'

10.34% of alumni gave the rating to the question 'How would you rate your course' as 'Satisfactory'

6.90% of alumni gave the rating to the question 'How would you rate your course' as 'Unsatisfactory'

3) How likely are you to recommend this college to your family and friends?

62.07% of alumni gave the rating to the question 'How likely are you to recommend this college to your family and friends' as 'Definitely recommend'.

27.59% of alumni gave the rating to the question 'How likely are you to recommend this college to your family and friends' as 'Recommend it'.

10.34% of alumni gave the rating to the question 'How likely are you to recommend this college to your family and friends' as 'May recommend it'.

Parents' Feedback Report

1) How do you rate your wards experience of studying at JDMC?

19.40% of parents gave the rating to the question 'How do you rate your wards experience of studying at JDMC' as 'Extremely Good'.

65.67% of parents gave the rating to the question 'How do you rate your wards experience of studying at JDMC' as 'Good'

14.93% of parents gave the rating to the question 'How do you rate your wards experience of studying at JDMC' as 'Satisfactory'

2) How would you rate the course to which she was affiliated?

22.39% of parents gave the rating to the question 'How would you rate the course to which she



was affiliated' as 'Exceptional'.

68.66% of parents gave the rating to the question 'How would you rate the course to which she was affiliated' as 'Good'

8.96% of parents gave the rating to the question 'How would you rate the course to which she was affiliated' as 'Satisfactory'

3) How likely are you to recommend this college to your family and friends?

50.75% of parents gave the rating to the question 'How likely are you to recommend this college to your family and friends' as 'Definitely recommend'.

37.31% of parents gave the rating to the question 'How likely are you to recommend this college to your family and friends' as 'Recommend it'.

10.45% of parents gave the rating to the question 'How likely are you to recommend this college to your family and friends' as 'May recommend it'.

1.49% of parents gave the rating to the question 'How likely are you to recommend this college to your family and friends' as 'Not recommend it'.

Non-Teaching Staff Feedback Report

1) Are you satisfied with your work environment?

91.30% of non-teaching staff responded that they are satisfied with your work environment as 'yes'.

2) Are the technical facilities (like computers, wifi, etc) adequate for your needs?

80.95% of non-teaching staff responded that the technical facilities (like computers, wifi, etc) are adequate for your needs as 'yes'.

19.05% of non-teaching staff responded that the technical facilities (like computers, wifi, etc) are adequate for your needs as 'to some extent'.



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3) Are you satisfied with conveniences (like toilets, water, etc) available in the college?

66.67% of non-teaching staff responded that they are satisfied with conveniences (like toilets, water, etc) available in the college as 'yes'.

33.33% of non-teaching staff responded that they are satisfied with conveniences (like toilets, water, etc) available in the college as 'to some extent'.

4) Are the medical facilities provided by the institution 'Satisfactory'?

80.95% of non-teaching staff responded that the medical facilities provided by the institution are 'Satisfactory' as 'yes'.

19.05% of non-teaching staff responded that the medical facilities provided by the institution are 'Satisfactory' as 'to some extent'.

5) Is there adequate space for stacking of books?

36.36% of non-teaching staff responded that there is adequate space for stacking of books as 'yes'.

63.64% of non-teaching staff responded that there is adequate space for stacking of books as 'no'.

6) Is there sufficient space for library users (in the reading room/ reference section)?

90.91% of non-teaching staff responded that there is sufficient space for library users (in the reading room/ reference section) as 'yes'.

9.09% of non-teaching staff responded that there is sufficient space for library users (in the reading room/ reference section) as 'no'.

7) Is information related to your job/designation made available to you on time?

38.10% of non-teaching staff responded that the information related to your job/designation made available to you on time as 'mostly'.



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9.52% of non-teaching staff responded that the information related to your job/designation made available to you on time as 'sometimes'.

52.38% of non-teaching staff responded that the information related to your job/designation made available to you on time as 'always'.

8) Is the administration receptive to your grievances?

38.10% of non-teaching staff responded that the administration is receptive to your grievances as 'mostly'.

9.52% of non-teaching staff responded that the administration is receptive to your grievances as 'to some extent'.

52.38% of non-teaching staff responded that the administration is receptive to your grievances as 'always'.

9) Rate the level of efficiency of the administrative department.

28.57% of non-teaching staff rated the level of efficiency of the administrative department as 'Satisfactory'.

71.43% of non-teaching staff rated the level of efficiency of the administrative department as 'Excellent'.

10) Is the information about salary slips /PF / allowances made available to you on time?

57.14% of non-teaching staff responded that the information about salary slips /PF / allowances made available to you on time as 'yes'.

4.76% of non-teaching staff responded that the information about salary slips /PF / allowances made available to you on time as 'no'.

38.10% of non-teaching staff responded that the information about salary slips /PF / allowances



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made available to you on time as 'always'.

11) Is the Accounts section receptive to your grievances?

61.90% of non-teaching staff responded that the Accounts section is receptive to your grievances as 'yes'.

38.10% of non-teaching staff responded that the Accounts section is receptive to your grievances as 'sometimes'.

12) Rate the level of efficiency of the Accounts section?

61.90% of non-teaching staff rated the level of efficiency of the Accounts section as 'yes'.

38.10% of non-teaching staff rated the level of efficiency of the Accounts section as 'Excellent'.

13) Rate your interaction with students.

33.33% of non-teaching staff rated their interaction with students as 'Satisfactory'.

66.67% of non-teaching staff rated their interaction with students as 'Excellent'.

14) Kindly rate your interaction with the faculty.

20.00% of non-teaching staff rated their interaction with faculty as 'Satisfactory'.

75.00% of non-teaching staff rated their interaction with faculty as 'Excellent'.

5.00% of non-teaching staff rated their interaction with faculty as 'unsatisfactory'.

15) Is your job description in keeping with your assigned work?

100% of non-teaching staff rated '*Is your job description in keeping with your assigned work*' as 'yes'.

16) Are you satisfied with the opportunities of promotion /advancement in your job?

69.57% of non-teaching staff responded that they are satisfied with the opportunities of



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promotion /advancement in job as 'yes'.

4.35% of non-teaching staff responded that they are satisfied with the opportunities of promotion /advancement in job as 'working on contractual basis'.

26.09% of non-teaching staff responded that they are satisfied with the opportunities of promotion /advancement in job as 'to some extent'.

17) Are you given adequate time to fulfil your duties?

60.87% of non-teaching staff responded that they are given adequate time to fulfil their duties as 'yes'.

34.78% of non-teaching staff responded that they are given adequate time to fulfil their duties as 'mostly'.

4.35% of non-teaching staff responded that they are given adequate time to fulfil their duties as 'no'.

18) Do you provide help to your colleagues in fulfilling their responsibilities when required?

21.74% of non-teaching staff responded that they provide help to their colleagues in fulfilling their responsibilities when required as 'most of the times'.

78.26% of non-teaching staff responded that they provide help to their colleagues in fulfilling their responsibilities when required as 'always'.

19) Do your colleagues help you, when required, in completing professional tasks?

17.39% of non-teaching staff responded that their colleagues help them, when required, in completing professional tasks as 'most of the times'.

13.04% of non-teaching staff responded that their colleagues help them, when required, in completing professional tasks as 'sometimes'.

69.57% of non-teaching staff responded that their colleagues help them, when required, in



completing professional tasks as 'always'.

20) Are you familiar with the rules and regulations related to your job?

60.87% of non-teaching staff responded that they are familiar with the rules and regulations related to your job as 'yes'.

39.13% of non-teaching staff responded that they are familiar with the rules and regulations related to your job as 'to some extent'.

Faculty Feedback and Self Assessment Report

1) Do you instruct Students about the style/content of assignments?

70.25% of faculty responded that they instruct Students about the style/content of assignments as 'always'.

19.83% of faculty responded that they instruct Students about the style/content of assignments as 'most of the times'.

9.09% of faculty responded that they instruct Students about the style/content of assignments as 'sometimes'.

0.83% of faculty responded that they instruct Students about the style/content of assignments as 'no'.

2) Are the assignments/ tutorials/ projects returned on time?

50.41% of faculty responded that the assignments/ tutorials/ projects returned on time as 'always'.

49.59% of faculty responded that the assignments/ tutorials/ projects returned on time as 'most of the times'.

3) Teacher's availability outside classroom / contact periods for guidance and mentoring.

81.82% of faculty responded to Teacher's availability outside classroom / contact periods for guidance and mentoring as 'always'



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18.18% of faculty responded to Teacher's availability outside classroom / contact periods for guidance and mentoring as 'most of the times'.

4) Records of students' performance and other evaluation criteria are maintained.

89.26% of faculty responded that Records of students' performance and other evaluation criteria are maintained as 'always'.

9.92% of faculty responded that Records of students' performance and other evaluation criteria are maintained as 'most of the times'.

0.83% of faculty responded that Records of students' performance and other evaluation criteria are maintained as 'sometimes'.

5) How do you make the Students Think Analytically or Creatively? Please explain with examples.

64.42% of faculty make the Students Think Analytically or Creatively by 'GDs, Peer Presentations, Role Play, PPTs, Online Links, etc.'.

40.38% of faculty make the Students Think Analytically or Creatively by giving them 'life experiences (Real Example / Situational Teaching / Case Studies'.

26.92% of faculty make the Students Think Analytically or Creatively by 'Awakening Imagination (Films / Expert / Lectures /Workshop)'.

21.15% of faculty make the Students Think Analytically or Creatively by 'Thinking Out of the Box (Field Learning Techniques)'.

6) What do you intend to do in future to make your teaching more effective and student-centric?

29% of faculty intend to use ICT / Multimedia in future to make teaching more effective and student-centric.

22% of faculty intend to use Interactive Classroom in future to make teaching more effective and



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student-centric.

22% of faculty intend to use Real world experiences (Field Trips etc.) in future to make teaching more effective and student-centric.

15% of faculty intend to use Assignments in future to make teaching more effective and student-centric.

12% of faculty intend to use Special Lectures by Experts / Research Work / Online Forum / Dividing Coursework / Mentoring for Higher Studies in future to make teaching more effective and student-centric.

7) How do you motivate students to express opinions and respond in class?

42% of faculty motivate students to express opinions and respond in class by Cooperative Learning Method.

22% of faculty motivate students to express opinions and respond in class by Dialogical Methodology.

18% of faculty motivate students to express opinions and respond in class by Building Friendly Classroom Environment.

9% of faculty motivate students to express opinions and respond in class by taking Feedback from Students.

9% of faculty motivate students to express opinions and respond in class by Praxis (Debate/Group Discussions / Presentation / Projects, etc.) / Incentives for Classroom Participation / Special Attention Towards Weaker Students.

8) What is the rationale behind the selection/creation of the questions for the tutorials and mid-term tests?

34% of faculty responded that the rationale behind the selection/creation of the questions for the tutorials and mid-term test is based on university exam patterns.

24% of faculty responded the rationale behind the selection/creation of the questions for the tutorials and mid-term test is covering the conceptual understanding.



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24% of faculty responded the rationale behind the selection/creation of the questions for the tutorials and mid-term test is questions enabling critical / creative thinking.

11% of faculty responded that the rationale behind the selection/creation of the questions for the tutorials and mid-term test is based on university syllabus / guidelines.

7% of faculty responded the rationale behind the selection/creation of the questions for the tutorials and mid-term test is based on Questions with different difficulty levels, Imparting Time Management Skills.

9) Do you allow students' to revise/improve their assignments? Under what circumstances do you grant them this option?

95% of faculty responded that they *allow* students' to revise/improve their assignments as 'yes'.

5% of faculty responded that they *allow* students' to revise/improve their assignments as 'no'.

Reasons specified for retest and resubmission of assignments (in per cent)

7% of medical reasons

61% of improvements

1% of ECA

25% of Multiple Reasons

6% of Others

10) What is the course objective for each paper that you teach? Elaborate.

64% of faculty responded the course objective for each paper they teach is knowledge / ability.

30% of faculty responded the course objective for each paper they teach is skill enhancement.

4% of faculty responded that the course objective for each paper they teach is to complete the syllabus.

2% of faculty responded with no response.

11) With which co-curricular and / or extra-curricular activities have you been associated?



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In what capacity? Elaborate.

55.9% of faculty are associated with '1-3 activities'.

27% of faculty are associated with '4-6 activities'.

8.1% of faculty are associated with '7 and more activities'

9.0% of faculty are associated with 'no committees / societies'.

Career Opportunity Cell Report

1) Did you find our infrastructure facility appropriate for your drive?

33% responded 'Did you find our infrastructure facility appropriate for your drive' as 'no'.

67% of responding 'Did you find our infrastructure facility appropriate for your drive' as 'yes'

j.gill

Dr. Jitendra Gill
IQAC Coordinator

Swati Pal

Prof Swati Pal
PRINCIPAL