



JANKI DEVI MEMORIAL COLLEGE
STAKEHOLDERS FEEDBACK- ANALYSIS REPORT
2018-19

The college collects feedback from various stakeholders- students, teachers, parents, Alumni and non- teaching staff on an annual basis. In addition, feedback related to each Department is solicited from External Experts and the Department Action Plan is prepared. The analysis report of stakeholders' feedback is prepared in detail.

Student Feedback Report

1) Technical Facilities: Computers, wi-fi, etc.

Student's experience about technical facilities:

17.77% of students rated technical facilities at JDMC as

'Excellent'. 39.31% of students rated technical facilities at

JDMC as 'Good'.

23.34% of students rated technical facilities at JDMC as 'Satisfactory'.

19.58% of students rated technical facilities at JDMC as 'Needs Improvement'.

2) Technical Assistance in Computer Labs

Student's experience about technical assistance in computer labs:

24.40% of students rated technical assistance in computer labs at JDMC as

'Excellent'. 46.08% of students rated technical assistance in computer labs at

JDMC as 'Good'.

21.69% of students rated technical assistance in computer labs at JDMC as 'Satisfactory'.

7.83% of students rated technical assistance in computer labs at JDMC as 'Needs Improvement'.

3) Campus Cleanliness

Student's experience about campus cleanliness:



47.44 % of students rated campus cleanliness at JDMC as 'Excellent'. 39.16% of students rated campus cleanliness at JDMC as 'Good'. 9.49% of students rated campus cleanliness at JDMC as 'Satisfactory'. 3.92% of students rated campus cleanliness at JDMC as 'Needs Improvement'.

4) Conveniences: Toilets

Student's experience about Conveniences (Toilets):

8.58% of students rated Conveniences (Toilets) at JDMC as 'Excellent'. 24.70% of students rated Conveniences (Toilets) at JDMC as 'Good'. 21.99% of students rated Conveniences (Toilets) at JDMC as 'Satisfactory'. 44.73% of students rated Conveniences (Toilets) at JDMC as 'Needs Improvement'.

5) Conveniences: Water

Student's experience about Conveniences (Water):

8.43% of students rated Conveniences (Water) at JDMC as 'Excellent'. 22.14% of students rated Conveniences (Water) at JDMC as 'Good'. 26.36% of students rated Conveniences (Water) at JDMC as 'Satisfactory'. 44.07% of students rated Conveniences (Water) at JDMC as 'Needs Improvement'.

6) Medical Facilities

Student's experience about Medical Facilities:

23.19% of students rated medical facilities at JDMC as 'Excellent'. 49.55% of students rated medical facilities at JDMC as 'Good'. 19.58% of students rated medical facilities at JDMC as 'Satisfactory'. 7.68% of students rated medical facilities at JDMC as 'Needs Improvement'.



7) Common Room

Student's experience about Common Room:

13.10% of students rated the common room at JDMC as

'Excellent'. 36.30% of students rated the common room at JDMC as 'Good'.

27.41% of students rated the common room at JDMC as 'Satisfactory'.

23.19% of students rated the common room at JDMC as 'Needs Improvement'.

8) College Canteen: Hygiene

Student's experience about College Canteen (Hygiene):

14.91% of students rated College Canteen (Hygiene) at JDMC as 'Excellent'.

35.54% of students rated College Canteen (Hygiene) at JDMC as 'Good'.

27.71% of students rated College Canteen (Hygiene) at JDMC as 'Satisfactory'.

21.84% of students rated College Canteen (Hygiene) at JDMC as 'Needs Improvement'.

9) College Canteen: Food

Student's experience about College Canteen (Food):

6.93% of students rated College Canteen (Food) at JDMC as 'Excellent'.

22.59% of students rated College Canteen (Food) at JDMC as 'Good'.

25.45% of students rated College Canteen (Food) at JDMC as 'Satisfactory'.

45.03% of students rated College Canteen (Food) at JDMC as 'Needs Improvement'.

10) Lift/Ramps for students with disability

Student's experience about Lift/Ramps for students with disability:

47.89% of students rated Lift/Ramps for students with disability at JDMC as 'Excellent'. 41.11% of students rated Lift/Ramps for students with disability at JDMC as 'Good'.

8.13% of students rated Lift/Ramps for students with disability at JDMC as



'Satisfactory'. 2.86% of students rated Lift/Ramps for students with disability at JDMC as 'Needs Improvement'.

11) College Website

Student's experience about College Website:

38.25% of students rated the College Website of JDMC as 'Excellent'. 46.99% of students rated the College Website of JDMC as 'Good'.

11.14% of students rated the College Website of JDMC as 'Satisfactory'.

3.61% of students rated the College Website of JDMC as 'Needs Improvement'.

12) Administrative staff

Student's experience about Administrative Staff:

32.83% of students rated Administrative Staff at JDMC as 'Excellent'. 48.34% of students rated Administrative Staff at JDMC as 'Good'.

13.86% of students rated Administrative Staff at JDMC as 'Satisfactory'.

4.97% of students rated Administrative Staff at JDMC as 'Needs Improvement'.

13) Administrative Efficiency

Student's experience about Administrative Efficiency:

25.30% of students rated Administrative Efficiency at JDMC as 'Excellent'. 54.22% of students rated Administrative Efficiency at JDMC as 'Good'.

16.11% of students rated Administrative Efficiency at JDMC as 'Satisfactory'.

4.37% of students rated Administrative Efficiency at JDMC as 'Needs Improvement'.

14) Faculty• Student Committee

Student's experience about Faculty-Student Committee :

20.93% of students rated the Faculty-Student Committee at JDMC as



'Excellent'. 50.60% of students rated the Faculty-Student Committee at JDMC as 'Good'.

21.99% of students rated the Faculty-Student Committee at JDMC as 'Satisfactory'.

6.48% of students rated the Faculty-Student Committee at JDMC as 'Needs Improvement'.

15) Teacher support for participation in activities inside/outside the college

Student's experience about teacher support for participation in activities inside/outside the college:

36.14% of students rated teacher support for participation in activities inside/outside the college as 'Excellent'.

42.77% of students rated teacher support for participation in activities inside/outside the college as 'Good'.

12.65% of students rated teacher support for participation in activities inside/outside the college as 'Satisfactory'.

8.43% of students rated teacher support for participation in activities inside/outside the college as 'Needs Improvement'.

16) Teacher support for participation in sports activities inside/outside the college

Student's experience about teacher support for participation in sports activities inside/outside the college:

36.14% of students rated teacher support for participation in sports activities inside/outside the college as 'Excellent'.

42.77% of students rated teacher support for participation in sports activities inside/outside the college as 'Good'.

12.65% of students rated teacher support for participation in sports activities inside/outside the college as 'Satisfactory'.

8.43% of students rated teacher support for participation in sports activities inside/outside the college as 'Needs Improvement'.



17) Encouragement to use library resources

Student's experience about Encouragement to use library resources :

20.93% of students rated Encouragement to use library resources at JDMC as 'Excellent'. 50.60% of students rated Encouragement to use library resources as 'Good'.

21.99% of students rated Encouragement to use library resources at JDMC as 'Satisfactory'.

6.48% of students rated Encouragement to use library resources at JDMC as 'Needs Improvement'.

18) Career opportunities and Placement Cell

Student's experience about Career opportunities and Placement Cell:

18.52% of students rated Career opportunities and Placement Cell at JDMC as 'Excellent'.

50.60% of students rated Career opportunities and Placement Cell at JDMC as 'Good'.

21.99% of students rated Career opportunities and Placement Cell at JDMC as 'Satisfactory'.

6.48% of students rated Career opportunities and Placement Cell at JDMC as 'Needs Improvement'.

19) College Library: Books

Student's experience about College Library and books:

35.09% of students rated College Library and books at JDMC as 'Excellent'. 48.80% of students rated College Library and books at JDMC as 'Good'.

10.09% of students rated College Library and books at JDMC as 'Satisfactory'.

6.02% of students rated College Library and books at JDMC as 'Needs Improvement'.

20) College Library: e-resources

Student's experience about College Library and e-resources:

26.81% of students rated College Library and e-resources at JDMC as 'Excellent'. 52.26% of students rated College Library and e-resources at JDMC



as 'Good'.

15.06% of students rated College Library and e-resources at JDMC as 'Satisfactory'.

5.87% of students rated College Library and e-resources at JDMC as 'Needs Improvement'.

21) Library Convenience for students with Disability

Student's experience about College Library Convenience for students with Disability:

32.53% of students rated College Library Convenience for students with Disability at JDMC as 'Excellent'.

53.01% of students rated College Library Convenience for students with Disability at JDMC as 'Good'.

11.75% of students rated College Library Convenience for students with Disability at JDMC as 'Satisfactory'.

2.71% of students rated College Library Convenience for students with Disability at JDMC as 'Needs Improvement'.

22) Are you aware of any financial assistance provided by the college in the form of scholarships?

Student's experience about the awareness of any financial assistance provided by the college in the form of scholarships:

55.57% of students

rated 'Yes' 44.43% of

students rated 'No'

23) Rate your college as environment friendly institution

Student's experience about College as environment friendly institution:

73.80% of students rated College as an environment friendly institution as 'Excellent'. 23.80% of students rated College as an environment friendly institution as 'Good'.

2.11% of students rated College as an environment friendly institution as 'Satisfactory'.

0.30% of students rated College as an environment friendly institution as 'Needs



Improvement'.

24) Your experience of the Courses in the college has been

Student's experience about the courses in the college:

33.13% of students rated courses in the college as

'Excellent'. 50% of students rated courses in the college as

'Good'.

15.06% of students rated courses in the college as

'Satisfactory'. 1.81% of students rated courses in the college as

'Inadequate'.

25) Do you think the course curriculum you have studied/are studying has fulfilled your expectations?

Student's experience about the course curriculum they have studied/are studying has fulfilled their expectations:

86.14% of students

rated 'Yes' 13.86% of

students rated 'No'

26) Do you think the course curriculum helps you fulfil your academic and career objectives?

Student's experience about the course curriculum helps them to fulfil their academic and career objectives:

87.50% of students

rated 'Yes' 12.50% of

students rated 'No'

27) If you would like to make any suggestions about improving the learning environment of the college further, Please tell us?

Student's experience about making any suggestions about improving the learning



environment of the college further.

55% of students rated

'Satisfied' 45% of students

rated 'Not Satisfied'

Students who are not satisfied have chosen different reasons.

29% of students have chosen infrastructure.

21% of students have chosen teaching

methodology. 17% of students have chosen

internships and placements.

19% of students have chosen drinking water and

canteen. 12% of students have chosen timetable

structures.

2% of Students have chosen other categories.

Alumni Feedback Report

1) How do you rate your experience of studying at JDMC?

Alumni's experience about the studying in JDMC

24.53% of Alumni rated the studying in JDMC as

'Excellent'. 60.38% of Alumni rated the studying in JDMC as 'Good'.

14.15% of Alumni rated the studying in JDMC as

'Satisfactory'. 0.94% of Alumni rated the studying in JDMC as 'Unsatisfactory'.

2) How would you rate your course?

Alumni's experience about the course they have studied in JDMC

40.57% of Alumni rated the course they have studied in JDMC as

'Exceptional'. 52.83% of Alumni rated the course they have studied in



JDMC as 'Good'.

6.60% of Alumni rated the course they have studied in JDMC as 'Satisfactory'.

3) How likely are you to recommend this college to your family and friends? Alumni's experience about recommending this college to their family and friends. 42.45% of Alumni rated 'Definitely Recommend it'. 40.57% of Alumni rated 'Recommend it'. 16.04% of Alumni rated 'May Recommend it' 0.94% of Alumni rated 'Not recommend it'

Parents' Feedback Report

1) If you would like to make any suggestions about improving the learning environment of the college further:

Parents' rating about their ward's learning experience about at JDMC:

50.4% of parents rated their ward's learning experience at JDMC 'Satisfied'.

19.5% of parents suggested for improvement in 'Teaching methods/ learning/ better education/ communication skills / interaction / motivation/ Viva presentation'

18.6% of parents suggested for improvement in 'Infrastructure (Auditorium/ Canteen Toilets/ washrooms/ Computer labs / technical facilities/ Updated books

in library)' 11.4% of parents suggested for improvement in 'Other things (PTM/ Educational trips/ Placements / Hostel fees/ Time table/ Extracurricular activities)'

2). If you would like to make any suggestions about improving the learning environment of the college further, please tell us?

Parents' rating about their ward's learning experience about at

JDMC: 56% of parents rated their ward's learning experience at JDMC 'Satisfied'.

44% of parents rated their ward's learning experience at JDMC 'not-Satisfied'



3). What are your suggestions for the improvement in the college?

Parents' gave following suggestion for improvement at

JDMC: 11% of parents suggested for improvement in

'Infrastructure'

30% of parents suggested for improvement in 'Teaching evaluation

methods' 8% of parents suggested for improvement in 'Internship and

placement'

19% of parents suggested for improvement in 'Drinking water and

canteen' 6% of parents suggested for improvement in 'Time table

structure'

21% of parents suggested for improvement in 'Cleanliness of

washroom' 5% of parents suggested for improvement in 'Parent

Teacher meeting'

Faculty Feedback and Self Assessment
Report

1) How are the class lectures planned and organised? Please explain with examples.

Teachers at JDMC planned and organised classes in the following ways:

41% of teachers reported planning their lecture in a way 'To complete the syllabus on time'

11% of teachers reported planning their lecture in a way 'Student's ability to understand the

topic' 15% of teachers reported planning their lecture in a way 'To cover all the basic

concepts as well' 7% of teachers reported planning their lecture in a way 'By preparing readings/lecture notes in advance'

5% of teachers reported planning their lecture in a way 'To discuss previous years' question paper'

21% of teachers reported planning their lecture in a 'any other' way.

2) How do you make the students think analytically or creatively? Please explain with some examples.



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Teachers at JDMC focused on following areas for making students think analytically:

38% of teachers reported focusing on 'Discussion, asking questions and comparative analysis' for making students think analytically.

9% of teachers reported focusing on 'interpreting, Critiquing and describing with many examples, case studies, projects' for making students think analytically.

31% of teachers reported focusing on 'Assignments, real examples and situational analysis' for making students think analytically.

11% of teachers reported focusing on 'ICT, PPT, Audio-Visual, Online links, screening films and documentaries' for making students think analytically.

11% of teachers reported focusing on 'other' areas for making students think analytically.

3) How do you motivate students to express opinions and respond in class?

Teachers at JDMC focused on following areas for motivating students to express their opinions and responses in the class:

30% of teachers reported focusing on 'Cooperative learning method' (debate/group discussion/presentation/project etc) for motivating students to express their opinions and responses in the class.

45% of teachers reported focusing on 'Dialogical methodology' for motivating students to express their opinions and responses in the class.

8% of teachers reported focusing on 'building a friendly classroom environment' for motivating students to express their opinions and responses in the class.

2% of teachers reported focusing on 'praxis' for motivating students to express their opinions and responses in the class.

15% of teachers reported focusing on 'other' methods for motivating students to express their opinions and responses in the class.

4) What is the rationale behind the selection / creation of the questions for the tutorials and mid-term tests?

Teachers at JDMC had following rationale behind the selection of tutorials and mid-term tests: 37% of teachers reported focus to 'prepare students for final exams' therefore they



focus on past year question paper in their mid-term assessment

22% of teachers reported to focus on developing 'critical and practical knowledge' in their mid- term assessment

30% of teachers reported to focus on 'fundamental understanding of topics' in their mid-term assessment

12% of teachers reported to focus on 'covered syllabus' in their mid-term assessment

5) Do you allow students to revise/improve their assignments? Under what circumstances do you grant them this option?

Students are allowed to improve/revise their assignment under the following circumstances: 22% of teachers reported to allow students if they have 'desire to improve their writing/score' 20% of teachers reported to allow students if they have 'missed the assignment earlier due to ill health'

11% of teachers reported to allow students if they have 'missed the assignment earlier due to ECA/Sports commitments'

20% of teachers reported to allow students if they have had 'bad/average performance in previous tests/assignment'

11% of teachers reported to allow students if they have 'not understood the guidelines properly' 16% of teachers reported to allow students if they have 'any other' specific reason

6) What do you intend to do in future to make your teaching more effective and student centric?

Teachers at JDMC have intended to use following methods to make teaching more effective an student centric:

21% of teachers reported more 'Use of ICT'

19% of teachers reported using 'practical knowledge' 26% of teachers reported using

'Interactive methods' 13% of teachers reported catering to 'student needs'

11% of teachers reported conducting 'detailed discussion'



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6% of teachers reported focusing on 'research oriented teaching' 4% of teachers reported 'other' methods.

7) With which co-curricular or extra-curricular activities have you been associated with? Teachers at JDMC have been associated in following co-curricular or extra-curricular activities 60% of teachers reported being part of '1-3 activities' 27% of teachers reported being part of '4-6 activities' 9% of teachers reported being part of 'more than 6 activities' 4% of teachers reported being part of 'no activity'

8) Give a brief description of your publications/ paper presented/ FDP attended. Teachers at JDMC have following publications/paper presented/ FDP attended Publication:

18% of teachers at JDMC have international publications 73% of teachers at JDMC have national publications 10% of teachers at JDMC have other publications Presentation:

30% of teachers at JDMC have presented paper in international conference 70% of teachers at JDMC have presented paper in national conference FDP attended and others:

57% of teachers at JDMC have attended FDPs

43% of teachers at JDMC have attended other seminar etc

Internship and Placement Feedback Report

1) What kind of help do you expect from the college in connection with placements ? Explain.

Students' rating about their experience regarding placement at JDMC:



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8% of Students rated their experience regarding placement at JDMC 'Satisfied'.
20% of Students reported placement at JDMC required 'more counselling sessions to guide'. 24% of Students reported placement at JDMC required 'more companies for campus placement'. 48% of Students rated their experience regarding placement at JDMC 'others'.

2) What kind of help do you expect from the college in connection with internships? Explain.

Students' rating about their experience regarding placement at JDMC:

5% of Students rated their experience regarding placement at JDMC 'Satisfied'.
23% of Students reported placement at JDMC required 'more counselling session to guide'.
32% of Students reported placement at JDMC required 'more companies for campus placement'. 40% of Students rated their experience regarding placement at JDMC 'others'.

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