

जानकी देवी मेमोरियल कॉलेज
(दिल्ली विश्वविद्यालय)
JANKI DEVI MEMORIAL COLLEGE
(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०
Sir Ganga Ram Hospital Marg, New Delhi-110060
दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२
Tel. : 25787754, Fax : 25710832
E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in

**Stakeholders Feedback
Action Taken Report
2021-22**

DEPARTMENT: COMMERCE

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none"> ● Career guidance sessions should be arranged ● Improve ICT facilities in labs ● More revision classes and doubt-clearing classes should be organized ● Courses should be provided for improving employable skills 	<ul style="list-style-type: none"> ● Commerce department organised several workshops/seminars for career guidance. Students can discuss career-related issues with their teachers and Mentors. ● College is working towards upgrading its ICT facilities. ● Remedial classes are conducted by the faculties as per the needs of the students. ● Various Add-on courses have been introduced by the department.
Teachers	<ul style="list-style-type: none"> ● Feedback on test/ assignment ● Need for training programs to use more ICT 	<ul style="list-style-type: none"> ● All the teachers discuss tests/assignments with the students in the tutorials as needed. ● Department does organize ICT training/workshops, as needed. The IQAC and ICT Committee of the College were also apprised about the same and they will arrange training sessions to promote the use of ICT.



Swati Pal

जानकी देवी मेमोरियल कॉलेज

(दिल्ली विश्वविद्यालय)

JANKI DEVI MEMORIAL COLLEGE

(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२

Tel. : 25787754, Fax : 25710832

E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in



	<ul style="list-style-type: none">Curriculum-related concerns - sequencing of papers, insufficient practical component. <p>Students' mentoring needs</p>	<ul style="list-style-type: none">The college follows the Delhi University curriculum. Since many teachers take part in syllabus-related meetings, they voice the concerns in these forums. The new NEP curriculum is expected to overcome the shortcomings in the present curriculum.Students approach Mentors for advice/discussion on several matters such as exam preparation, career guidance, mental health and personal issues. All faculties of the department have been requested to bring the issues most talked about to the TICs, so that the concerned society/ Centre can be approached to request for that need-based workshops.
Alumni	<ul style="list-style-type: none">More ICT should be used for curriculum transactions.Field visit opportunities for students should be arranged.	<ul style="list-style-type: none">Teachers teach software as required by the Syllabus. Teachers have been advised to use the facilities of Audio-Video and Smart Board, whenever such classrooms are available to them. Teachers have been using Google Classroom for sharing materials with students.Due to the pandemic, field visits were stalled. Departments will now organize field trips/ industrial visits.
Employer	<ul style="list-style-type: none">They shared that there is scope of improvement in the curriculum in terms of providing hard skills,	<ul style="list-style-type: none">All faculty of the Department attend the semester-wise revision of readings at the University Level. They do convey their concern and suggestions regarding readings. Few



Swati Pal

जानकी देवी मेमोरियल कॉलेज

(दिल्ली विश्वविद्यालय)

JANKI DEVI MEMORIAL COLLEGE

(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२

Tel. : 25787754, Fax : 25710832

E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in



	innovative thinking so as to meet the needs of the industry.	teachers participate in the curriculum revision process at the university level.
Parents	<ul style="list-style-type: none">• More internship opportunities should be provided• Real-life examples, Practical exposure, more interactive classrooms• To bring liveliness to the overall environment• There is a pressure of assignments	<ul style="list-style-type: none">• The Department has conveyed to the Career Opportunity Cell. Information regarding internship opportunities is shared with students from time to time.• Teachers do use real-life examples while teaching and besides that, teachers have incorporated various interactive pedagogies in the class as teachers are training themselves in various pedagogy methods through attending workshops/ FDPs, etc.• The Commerce Department Association is very active with active involvement from both faculty and students. Numerous extra-curricular and co-curricular events are held. Students must also take the initiative to make the classroom more lively by participating more in peer groups and campus activities.• Faculties do take tutorials/assignments on regular basis. The objective is to prepare them to write well-structured answers in the final examination. Faculty members have been requested to give sufficient to students to submit assignments and spread them over the entire semester.

Dr Chanchal Chopra
Teacher-in-Charge



Swati Pal

जानकी देवी मेमोरियल कॉलेज

(दिल्ली विश्वविद्यालय)

JANKI DEVI MEMORIAL COLLEGE

(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२

Tel. : 25787754, Fax : 25710832

E-mail : jdmcollege@hotmail.com, <http://jdm.du.ac.in>

Stakeholders Feedback

Action Taken Report

2020-21

DEPARTMENT: COMMERCE

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none">Coverage of syllabus on time and discussion of performance of students in internal assessment should be undertaken.Offline classes to be heldLong screen time due to online classesStudents' mental and emotional needs to be taken care of.	<ul style="list-style-type: none">Online classes are held as per scheduled time. Teacher-in-charge regularly assesses the situation with reference to status of the curriculum's completion. Teachers also discuss the assignments and tests with students in tutorials.The college will open according to the instructions of the authorities. Online classes are now being held on a scheduled basis until then.As classes are held in online mode, therefore it cannot be avoided. While making timetables, the department will consider how much time students spend on screens.Students can always discuss their issues and concerns with teachers. Mentor-mentee session and Contact Periods are used to discuss such issues on one-to-one basis. The college offers counselling sessions to students on a regular basis as well.



Swati Pal

जानकी देवी मेमोरियल कॉलेज

(दिल्ली विश्वविद्यालय)

JANKI DEVI MEMORIAL COLLEGE

(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२

Tel. : 25787754, Fax : 25710832

E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in



Teachers	<ul style="list-style-type: none">● Feedback on test/assignment● Curriculum related concerns such as sequencing of papers, overloaded content in certain courses.	<ul style="list-style-type: none">● Regularly test/assignment are taken and discussed with the students in tutorial.● The college follows the Delhi University curriculum. Since many teachers take part in syllabus-related meetings, they voice the concerns in these forums. The new NEP curriculum is expected to overcome the shortcomings in the present curriculum.
Alumni	<ul style="list-style-type: none">● Diverse teaching methods to be used● More extra-curricular activities● More use of ICT● Individual attention to students	<ul style="list-style-type: none">● The college and department organised workshops and FDPs on teaching-learning pedagogy and faculties actively participate in such workshops, FDPs, etc. in college as well at other colleges as well.● Department Association organised various extra-curricular activities throughout the year to involve them including department festival.● College has motivated teachers to introduce ICT in the classes through various workshops/Seminars. Teachers are making an effort to use such methods as and when accessible.● Regular tutorial are held to solve and interact with the students. College has introduced remedial classes to motivate students. Department follows the same. Department teachers have been accessible to students and have been welcomed to discuss



Swati Pal

जानकी देवी मेमोरियल कॉलेज

(दिल्ली विश्वविद्यालय)

JANKI DEVI MEMORIAL COLLEGE

(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२

Tel. : 25787754, Fax : 25710832

E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in



		course even after their scheduled classes/tutorials and contact periods.
Employer	<ul style="list-style-type: none">• Need to improve communication skills• Students possess adequate professionalism	<ul style="list-style-type: none">• Department has conducted sessions on soft skills during the year and also make sure that as many students as possible attend it.• The Department as well as the College has always made an effort to foster moral principles in its students.
Parents	<ul style="list-style-type: none">• Improvement in college library• Increase the participation of students in extra-curricular activities	<ul style="list-style-type: none">• Department has its representative in the Library Committee. They keep updating books related to discipline in the Library after discussion with the Department. According to the department's recommendations, books and other items are added. Library is upgraded regularly.• The Commerce Association conducts numerous activities for students. They have always been encouraged to participate. Additionally, information about activities held by other Departments/Societies/Colleges are always shared with students through Class-representatives.

Dr Poonam Sharma
Teacher-in-Charge



Swati Pal

जानकी देवी मेमोरियल कॉलेज
(दिल्ली विश्वविद्यालय)
JANKI DEVI MEMORIAL COLLEGE
(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०
Sir Ganga Ram Hospital Marg, New Delhi-110060
दूरभाष : २५७८७७५४ फैक्स : २५७९०८३२
Tel. : 25787754, Fax : 25710832
E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in

**Stakeholders Feedback
Action Taken Report
2019-20**

DEPARTMENT: COMMERCE*

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none"> ● Conveniences to be improved. ● More internship opportunities to be provided ● More practical exposure to be there ● Information about financial assistance should be made available ● Time table to be enhanced- lesser gaps 	<ul style="list-style-type: none"> ● The water availability will be ensured ● Information regarding Internship opportunities are shared with students from time to time. ● Department will provide practical and real-world experience to students ● The department ensures that such information is provided to students timely. <p>The Time Table Committees make time table minimizing the gaps. However, at times, gaps are unavoidable due to various constraints. Students should use these gaps to visit library and undertake productive learning activities.</p>
Teachers	<ul style="list-style-type: none"> ● For improvement in the infrastructure of classrooms ● More storage for stacking of books and seating space needs to be added in the library. 	<ul style="list-style-type: none"> ● The Department has apprised the administration. The college has been working on improvement of the college infrastructure. ● College is working on expansion of library infrastructure.



Swati Pal

जानकी देवी मेमोरियल कॉलेज

(दिल्ली विश्वविद्यालय)

JANKI DEVI MEMORIAL COLLEGE

(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२

Tel. : 25787754, Fax : 25710832

E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in



Alumni	<ul style="list-style-type: none">● Improvement of professional capabilities● More Experiential learning should be given.	<ul style="list-style-type: none">● Mentoring sessions are held to assist students with concerns such as conducting group discussions, preparing resumes, and going through interviews.<ul style="list-style-type: none">● Students are encouraged to take up internships. Educational trips to Science Museum, Planetarium and other educational places are organized.
Employer	<ul style="list-style-type: none">● Readiness to taking up additional roles and responsibility	<ul style="list-style-type: none">● University curricula and instructional strategies have changed significantly to better prepare students for new and additional responsibilities.
Parents	<ul style="list-style-type: none">● Parent Teacher meetings to be arranged● Canteen facilities to be enhanced● To help students in preparation of competitive exam.	<ul style="list-style-type: none">● The department conducted interactions with parents and addressed the queries.● The Canteen Committee was informed about the feedback.● College is helping students prepare for competitive exams through Pratibha Foundation Classes. The Mathematics Department is also planning an add-on course for help in competitive exam

Dr Poonam Sharma
Teacher-in-Charge



Swati Pal

जानकी देवी मेमोरियल कॉलेज
(दिल्ली विश्वविद्यालय)
JANKI DEVI MEMORIAL COLLEGE
(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फैक्स : २५७९०८३२

Tel. : 25787754, Fax : 25710832

E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in

**Stakeholders Feedback
Action Taken Report
2018-19**

DEPARTMENT: COMMERCE

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none"> Science Courses should be introduced. More number of working computers with relevant softwares. 	<ul style="list-style-type: none"> College is working on introduction of Science Courses. New Softwares has been purchased by the college.
Teachers	<ul style="list-style-type: none"> Feedback on test/assignment Curriculum concerns 	<ul style="list-style-type: none"> Regularly test/assignment are taken and discussed with the students in tutorial. As Syllabus is framed by University of Delhi, so we have to follow that, though teachers do give suggestions for improvement.
Alumni	<ul style="list-style-type: none"> Students' mental and emotional need should be taken care of 	<ul style="list-style-type: none"> The college offers counselling sessions to students on a regular basis. The College also offers the choice of personal counselling services. Teachers have always welcomed students to discuss their issues and concerns. Mentor-mentee session and Contact Periods are used to discuss such issues on one-to-one basis
Employer	<ul style="list-style-type: none"> Employers expressed concerns towards improving the placement drive in the college. 	<ul style="list-style-type: none"> The suggested has been taken and discussed with the placement cell to organise for more sessions and workshops for students.



Swati Pal

जानकी देवी मेमोरियल कॉलेज
(दिल्ली विश्वविद्यालय)

JANKI DEVI MEMORIAL COLLEGE

(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२

Tel. : 25787754, Fax : 25710832

E-mail : jdmcollege@hotmail.com, <http://jdm.du.ac.in>



	<ul style="list-style-type: none">Employers also suggested to take up measures for skill development among the students.	<ul style="list-style-type: none">The department has taken up the suggestion very seriously and have planned various sessions and add on courses focussed towards skill development among the students
Parents	<ul style="list-style-type: none">Students should be given ICT training.Parents also expressed their concerns about better internship and employment opportunities.	<ul style="list-style-type: none">IQAC is regularly conducting training sessions for students.The placement cell has been striving to get better work opportunities for the students and students are informed about the same on a regular basis.

Dr Amita Charan
Teacher-in-Charge



Swati Pal

जानकी देवी मेमोरियल कॉलेज
(दिल्ली विश्वविद्यालय)
JANKI DEVI MEMORIAL COLLEGE
(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०
Sir Ganga Ram Hospital Marg, New Delhi-110060
दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२
Tel. : 25787754, Fax : 25710832
E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in

**Stakeholders Feedback
Action Taken Report
2017-18**

DEPARTMENT: COMMERCE

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none"> ● Common Room facilities should be increased ● Need to improve the way of awareness about the financial assistance facilities provided by the college. <p>Food choices in the canteen should be expanded</p>	<ul style="list-style-type: none"> ● The administration was communicated about his and they agreed to towards its improvement. ● It was duly noted and care will be taken to disseminate information widely among students in future via various mediums such as website, Prospectus, WhatsApp groups, LED board in the college lobby, notice-boards and email to the students. <p>The Canteen Committee has been instructed to look into it and take up rounds of canteen all through the year to ensure quality of food served as well as availability of sufficient choices in food.</p>
Teachers	<ul style="list-style-type: none"> ● techniques to motivate students 	<ul style="list-style-type: none"> ● Teachers use various pedagogic to express opinions and respond in the class-cooperative learning method, dialogical methodology, building friendly classroom environment, praxis by correlating theory



Swati Pal

जानकी देवी मेमोरियल कॉलेज

(दिल्ली विश्वविद्यालय)

JANKI DEVI MEMORIAL COLLEGE

(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२

Tel. : 25787754, Fax : 25710832

E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in



	<ul style="list-style-type: none">● Teaching learning process● Identify and improvise the weaker students.● Practical Exposure and live examples	<p>with lived-in experience, group discussions, presentation, projects, debates etc.</p> <ul style="list-style-type: none">● To make teaching more effective and student-centric, teachers use ICT, interactive classrooms, field trips, assignments, research, mentoring, special lectures by experts etc.● Teachers provide special attention to weaker students. Give them extra classes and also provide incentives for classroom participation.● The teachers not just ensure completion of syllabus but also ensure knowledge- sharing and skill enhancement among students through live examples and practical exposure.
Alumni	<ul style="list-style-type: none">● Increased involvement in non-academic and extracurricular activities.● More use of ICT	<ul style="list-style-type: none">● Faculty members are urged to communicate timely and pertinent information on activities held by other academic institutions.● College has motivated teachers to introduce ICT in the classes through various workshops/Seminars. Teachers are making an effort to use such methods as and when accessible.



Swati Pal

जानकी देवी मेमोरियल कॉलेज

(दिल्ली विश्वविद्यालय)

JANKI DEVI MEMORIAL COLLEGE

(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२

Tel. : 25787754, Fax : 25710832

E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in



Employer	<ul style="list-style-type: none">● Students' performance in the placement drive needs improvement.● Facilities for Placement drive to be improved.	<ul style="list-style-type: none">● The Placement Cell has been asked to conduct more seminars and workshops for improving communication skills and preparation for interview and group discussion.● Meeting was held with the Placement Cell to discuss the issue and the suggestions put forth have been duly noted.
Parents	<ul style="list-style-type: none">● Increase the participation of students in extracurricular activities	<ul style="list-style-type: none">● The Economics Department Association carries out add-on courses, and extracurricular activities. The college also provides several opportunities to students to participate in co-curricular and extracurricular activities.

Dr Amita Charan
Teacher-in-Charge



Swati Pal