

जानकी देवी मेमोरियल कॉलेज
(दिल्ली विश्वविद्यालय)
JANKI DEVI MEMORIAL COLLEGE
(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०
Sir Ganga Ram Hospital Marg, New Delhi-110060
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**Stakeholders Feedback
Action Taken Report
2021-2022**

DEPARTMENT: Human Development and Family Empowerment

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none"> Career guidance sessions should be arranged 	<ul style="list-style-type: none"> We arranged career counselling workshop where we invited the Alumni of our department to interact with the students We also discuss about career options available, how to apply for the same in our classroom discussions and mentoring sessions.
	<ul style="list-style-type: none"> More revision and doubt classes to be organized 	<ul style="list-style-type: none"> After the completion of the syllabus, revision classes are organised by the teachers. Remedial classes are also organised as per the students' requirement.
	<ul style="list-style-type: none"> Provide courses to improve employable skills of the students. 	<ul style="list-style-type: none"> In order to improve the skills of our students, we organised a 30 hour add on course on Life skills.



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		<ul style="list-style-type: none">Students can convey the topic that they desire to their teachers or in student faculty meetings.
	<ul style="list-style-type: none">Field visit, internship opportunities for students should be arranged.	<ul style="list-style-type: none">Due to the pandemic, the visit and offline internships were stalled. <p>In Covid - our department tried to arrange virtual visits for our students and online internships.</p> <ul style="list-style-type: none">Now, since everything is back in physical mode, we will organise offline internships opportunities, field visits and community outreach activities in order to give our students practical and hands on experience.
Teachers	<ul style="list-style-type: none">Sufficient practical component in the curriculum	<ul style="list-style-type: none">The main papers offered by a department have practical component.Like - visits, working in schools, internships, case profiles, interview and so on.
	<ul style="list-style-type: none">Curriculum promotes interest in research among students	<ul style="list-style-type: none">Our curriculum promotes research in students. <p>- Almost all the main papers offered by our department have</p>



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		<p>practical component that gives our students a chance use the theory in practice.</p> <p>- We also involve our students in research projects to promote interest in research.</p>
	<ul style="list-style-type: none">● Use of ICT	<ul style="list-style-type: none">● We use various ICT tools for teaching learning process <p>Example - Google Classroom, Jam boards, Zoom, Microsoft Power point, YouTube, Online quiz, Smart boards and so on.</p>
	<ul style="list-style-type: none">● Fieldwork/visit/internships/projects	<ul style="list-style-type: none">● Our department supplements theory with the practical by giving the students numerous opportunities for hands on experience. <p>Example - Internships in various sectors, visits, community outreach activities, research projects.</p>
Alumni	<ul style="list-style-type: none">● Student exchange programs and field visit opportunities for students should be arranged.	<ul style="list-style-type: none">● Due to the pandemic, the visit and offline internships were stalled. <p>In Covid - our department tried to arrange virtual visits for our students and online internships.</p>



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		<ul style="list-style-type: none">Now, since everything is back in physical mode, we will organise offline internships opportunities, field visits and community outreach activities in order to give our students practical and hands on experience.
	<ul style="list-style-type: none">More ICT should be used for curriculum transaction.	<ul style="list-style-type: none">We try to use different ICT tools for teaching like power point presentation, videos, brainstorming session, group discussions, online quiz and son on.
	<ul style="list-style-type: none">More internship opportunities should be provided	<ul style="list-style-type: none">Our department provides many opportunities for internship in different sectors. We also motivate and encourage our students to participate in internships. Students should be careful about the posters/pamphlets shared on the groups regarding internships.
Employer	<ul style="list-style-type: none">Good performance of the students in the campus placement drive	<ul style="list-style-type: none">We discuss and encourage our students to participate in the placement drives. We also arrange the webinars and workshops related to interview facing, resume writing and so on.



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	<ul style="list-style-type: none"> ● Scope of improvement in providing hard skills, innovative thinking 	<ul style="list-style-type: none"> ● We have conducted various workshops to develop soft skills to the students. We also organised a 30 hour Add on course on Life skills.
	<ul style="list-style-type: none"> ● Employers find our students possessing qualities like honesty, communication skills, and readiness to take up extra responsibilities and so on. 	<ul style="list-style-type: none"> ● The teaching learning method have evolved to prepare students to take up extra responsibilities, leadership qualities to name a few. ● Presentations done by the students and participation in various activities ensure students confidence and responsible behaviour.
Parents	<ul style="list-style-type: none"> ● Greater focus needed on personality development and communication skills 	<ul style="list-style-type: none"> ● Department conducts numerous workshops, seminars, arrange internships and provide opportunities to students to participate. ● We organised workshops on career counselling, soft skills, add on course on Life skills, and offer a SEC paper on Life skills. ● Students will be urged to pay attention in college and check notices, posters and website to check the notices.
	<ul style="list-style-type: none"> ● Pressure of assignments 	<ul style="list-style-type: none"> ● Our aim is to prepare our students for the end semester exam. We try to train the students to write well-



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		structured answer and learn time management. <ul style="list-style-type: none">● We discuss the assignments with each student and give them an opportunity for improving their assignments.
	<ul style="list-style-type: none">● Bring liveliness in the overall environment.	<ul style="list-style-type: none">● Our department and the college organise various activities in the college. We will urge the students to pay attention to the notices shared with them and to check the website from time to time.

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**Stakeholders Feedback
Action Taken Report
2020-2021**

DEPARTMENT: Human Development and Family Empowerment

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none">● Long screentime due to online mode of classes.	<ul style="list-style-type: none">● It was unavoidable due to the online mode of classes.
	<ul style="list-style-type: none">● Classes to be held in physical mode.	<ul style="list-style-type: none">● College will reopen according to the instructions from the authorities. We tried to supplement our regular classes with workshops, competition, webinar (in online mode) and so on in order to make sure that our students do not miss on any aspect of college life.
	<ul style="list-style-type: none">● Online teaching needs to be more interactive.	<ul style="list-style-type: none">● For the online mode we tried to use various teaching learning methods like using jam boards, whiteboards (where Prince and teachers can work together), flipped classroom, games and so on.
	<ul style="list-style-type: none">● No access to laptops.	<ul style="list-style-type: none">● The college provided an option to the students to issue laptops from the college.



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Teachers	<ul style="list-style-type: none">● Instructions regarding the style and content of the assignment.	<ul style="list-style-type: none">● Students were given proper instructions regarding the format, content of the assignment and how to upload it.
	<ul style="list-style-type: none">● Students' Mentoring	<ul style="list-style-type: none">● We guided our students on variety of topics like exam preparation, personal problems, screen time and mental health.
	<ul style="list-style-type: none">● Feedback on students' performance	<ul style="list-style-type: none">● We discuss the assignments made by the each student and give 3-4 days for improvement.
	<ul style="list-style-type: none">● Record maintenance of students' performance	<ul style="list-style-type: none">● Records are maintained for each assignment/task given to the student and proper feedback is given to each student.
Alumni	<ul style="list-style-type: none">● Different and more teaching methods to be used	<ul style="list-style-type: none">● Department uses multiple methods to teach the students. Example - Webinars, group discussions, student presentations, movies, videos, virtual visits to the organization (due to covid)
	<ul style="list-style-type: none">● More use of ICT	<ul style="list-style-type: none">● During Covid we tried to use various ICT for teaching learning process like Google Classroom, Jam boards, Zoom, Microsoft Power



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		point, YouTube. We will try and continue the use of these tools along with other new tools in future as well.
	<ul style="list-style-type: none">● Individual attention to the students.	<ul style="list-style-type: none">● We are available for the students in our contact periods for their personal and academic issues.● We conduct remedial classes in order to address the queries of the students.● We also conduct mentoring sessions for the students.
	<ul style="list-style-type: none">● More extracurricular activities	<ul style="list-style-type: none">● The department and the institution provide various opportunities to the students to participate in the extracurricular activities.● We also motivate the students to participate in the activities and share information regarding any such activity in advance.
Employer	<ul style="list-style-type: none">● Need to improve students' performance in the placement drive	<ul style="list-style-type: none">● We conduct various workshops, webinars on topics like



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		<p>interview facing, resume writing, job search methods and so on.</p> <ul style="list-style-type: none">● We also discuss about career options available, how to apply for a job in our mentoring sessions.
	<ul style="list-style-type: none">● Improvement is required in communication and time management skills of students	<ul style="list-style-type: none">● We offer a paper on Life Skill Education, where we teach our students, the effective ways of communication, public speaking and so on.● We have class discussions with our students on topic like, ways to manage time, wellbeing and so on
	<ul style="list-style-type: none">● Students possess adequate professionalism	<ul style="list-style-type: none">● We always try to teach values and ethics to our students.
Parents	<ul style="list-style-type: none">● Pay more attention to Hindi medium students	<ul style="list-style-type: none">● Our department teach in a bilingual manner.● We also translate various topics in Hindi whenever required.
	<ul style="list-style-type: none">● Participation of students in extra-curricular activities	<ul style="list-style-type: none">● We conducts various activities for our students like research competitions, and internships with various organizations.



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		<ul style="list-style-type: none">● We also encourage and motivate our students to participate in the activities organised by other departments, societies, our college, other colleges by sharing posters with the students in advance and discussing about the importance of participating in the events.
	<ul style="list-style-type: none">● College library needs to be improved	<ul style="list-style-type: none">● According to the need of the department, books (English and Hindi) are added in the library and it is upgraded regularly.
	<ul style="list-style-type: none">● Classroom needs to be more interactive	<ul style="list-style-type: none">● We try to use different techniques in order to make our classroom teaching more interactive like using PPTs, movies, jam boards, videos, organising workshops, webinar, virtual visit to the organisation, add on courses, providing internship opportunities and involving students in research projects.

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**Stakeholders Feedback
Action Taken Report
2019-2020**

DEPARTMENT: Human Development and Family Empowerment

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none"> Financial assistance information should be made available. 	<ul style="list-style-type: none"> We hold discussions in the classroom related to financial assistance and will make sure that students receive this information on time in future as well.
	<ul style="list-style-type: none"> Internship opportunities to be provided 	<ul style="list-style-type: none"> Internship opportunities are provided to our students from time to time. In some of our papers it is a part of their syllabus.
	<ul style="list-style-type: none"> Improvement in the infrastructure 	<ul style="list-style-type: none"> College is working to expand its Infrastructure in different areas – physical as well as digital infrastructure.
	<ul style="list-style-type: none"> Time table – less gaps between the classes 	<ul style="list-style-type: none"> We try to minimise the gaps, but sometimes gaps are unavoidable. Students can use this time to complete their assignments, read books in the library and participate in other college activities.



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Teachers	<ul style="list-style-type: none"> Instruct Students about the style/content of assignments 	<ul style="list-style-type: none"> We brief our students about the topics, style, and format for the assignment.
	<ul style="list-style-type: none"> Availability of teachers for guidance and mentoring 	<ul style="list-style-type: none"> We guide our students on personal and academic matters in our contact periods, free periods.
	<ul style="list-style-type: none"> Record maintenance for students performance and evaluation 	<ul style="list-style-type: none"> Proper record is maintained of the assignments, submitted by the students. We also discuss each assignment with the students and provide them an opportunity to improvise it.
Alumni	<ul style="list-style-type: none"> Experience in JDMC 	<ul style="list-style-type: none"> We provide all the students with a stimulating environment for their all-round development
	<ul style="list-style-type: none"> Course rating 	<ul style="list-style-type: none"> Teachers seek to complement theory with practice by providing students with practical experience
	<ul style="list-style-type: none"> Recommending the College to the others for admission 	<ul style="list-style-type: none"> We organise meetings and discussions with our students to discuss the resources and facilities available in



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		the college and incorporate students' feedback to improve.
Employer	We could not take employers feedback due to log down since March 2020	
Parents	● Parent teacher meetings	● We will try to conduct more interactions with the parents.
	● Participation of students in extracurricular activities.	● The department and the institution provides numerous opportunities to the students to participate in the extracurricular activities conducted by the college and the other colleges (We share posters with the students, encourage them to participate).

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**Stakeholders Feedback
Action Taken Report
2018-2019**

DEPARTMENT: Human Development and Family Empowerment

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none"> Information regarding the financial assistance provided by the college in the form of scholarships 	<ul style="list-style-type: none"> We hold discussions regarding the scholarship in the classroom. We will continue to do the same in the future. You will request the students to pay more attention to the notice is shared with them and check the website on regular basis.
	<ul style="list-style-type: none"> Improvement in the learning environment of the college. 	<ul style="list-style-type: none"> Colleges is working on the digital infrastructure of the college (to provide smart classes).
	<ul style="list-style-type: none"> Technical facilities and assistance in computer labs. 	<ul style="list-style-type: none"> College is working towards the improvement the technical facilities.
Teachers	<ul style="list-style-type: none"> Motivating the students to participate in the classroom discussion 	<ul style="list-style-type: none"> Different teaching methods I used to involve students in classroom discussions <p>Example - quiz, group discussions, movie screening and discussions and so on</p>



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	<ul style="list-style-type: none">● Improvement in Assignments	<ul style="list-style-type: none">● We discuss the assignments with the students and give time to improve their assignments.
	<ul style="list-style-type: none">● Making teaching effective in future	<ul style="list-style-type: none">● We will continued to provide hands on experience and interactive teaching methods in order to enhance their knowledge base.
Alumni	<ul style="list-style-type: none">● Good experience of studying at JDMC	<ul style="list-style-type: none">● We focus on the overall development of our students and provide diverse opportunities.
	<ul style="list-style-type: none">● Good Course rating	<ul style="list-style-type: none">● We relate theory with a practical component in order to enhance our students' knowledge about the topic.
	<ul style="list-style-type: none">● Recommending the college.	<ul style="list-style-type: none">● We provide various opportunities to the students for participating in the activities organised by the college and outside. We discuss the resources and provisions provide by the college and try to work on the feedback provided by our students.
Employer	<ul style="list-style-type: none">● Counselling sessions to guides students about job	<ul style="list-style-type: none">● We arrange workshops and seminars to improve the skills that the students require in their jobs. We will



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	opportunities available after graduation.	try to conduct workshops on topics focusing on job opportunities.
	<ul style="list-style-type: none">Guidance to students about internships.	<ul style="list-style-type: none">We call discussions in classrooms regarding internships in different sectors how to apply for internships and volunteering
Parents	<ul style="list-style-type: none">Time table structure.	<ul style="list-style-type: none">We try to arrange classes in a manner that students can attend classes as well as use library for their assignments.
	<ul style="list-style-type: none">Parent teacher meetings.	<ul style="list-style-type: none">We will plan to conduct more interactions with the parents
	<ul style="list-style-type: none">Placements	<ul style="list-style-type: none">We will urge students to pay attention to the notices shared with them and to check the website from time to time.

M. Muralidhar

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Stakeholders Feedback
Action Taken Report
2017-2018

DEPARTMENT: Human Development and Family Empowerment

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none"> Teacher support for participation in college activities 	<ul style="list-style-type: none"> Students need to balance their academic and non-academic activities Faculty members arranged remedial classes that the students can attend Students need to show the proforma for their participation in the other college activities (so that there is no shortage in attendance)
	<ul style="list-style-type: none"> Career opportunities and placement 	<ul style="list-style-type: none"> Teachers and external experts conduct sessions for their students to disseminate knowledge about the courses that they can pursue in future.
	<ul style="list-style-type: none"> Awareness regarding the financial assistance provided by the college in the form of scholarships 	<ul style="list-style-type: none"> We hold discussions in the classrooms about these scholarships.



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	<ul style="list-style-type: none"> ● Students were keen to enroll for the internship 	<ul style="list-style-type: none"> ● We provided internship opportunities for the students a long with the visit to the educational institutions
Teachers	<ul style="list-style-type: none"> ● Contact periods for guidance and mentoring 	<ul style="list-style-type: none"> ● Teachers are available to students in the college for mentoring on personal and academic matters. ● The contact periods are slotted in the time tables (for each teacher) for easy access.
	<ul style="list-style-type: none"> ● Improvement in students' assignments 	<ul style="list-style-type: none"> ● Students are given 3 to 4 days to improvise their assignments after the first evaluation and discussion.
	<ul style="list-style-type: none"> ● Students participation in classroom discussions 	<ul style="list-style-type: none"> ● We use multiple methods for teaching and engaging students in classroom discussions like presentation by the students followed by discussions, brainstorming sessions, movie discussions and student feedbacks and so on.



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Alumni	<ul style="list-style-type: none">● Experience in JDMC	<ul style="list-style-type: none">● We try to provide an enriching and stimulating environment for the holistic development of all the students
	<ul style="list-style-type: none">● Course rating	<ul style="list-style-type: none">● Teachers are trying to supplement theory with the practical by giving the students hands on experience (internships, visits, community work and so on)
	<ul style="list-style-type: none">● Recommending the College to the others for admission	<ul style="list-style-type: none">● We discuss the resources and facilities available in the college for students, take student feedback to improve via faculty meetings and discussions.
Employer	<ul style="list-style-type: none">● Improvement in the infrastructure facility	<ul style="list-style-type: none">● We worked on the physical infrastructure of the college
	<ul style="list-style-type: none">● Performance of students in placement drive	<ul style="list-style-type: none">● Teachers organised workshop for the students to:<ul style="list-style-type: none">- Sensitize students about the importance of placement drives- Motivate them to attend and participate in the place when drives.
Parents	<ul style="list-style-type: none">● Experience in JDMC	<ul style="list-style-type: none">● We try to provide the students a friendly and enriching



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		environment which is student centric in nature.
	<ul style="list-style-type: none">● Course rating	<ul style="list-style-type: none">● Teachers are trying to make the topics more relevant to the contemporary times (creating a linkage).
	<ul style="list-style-type: none">● Recommending the College to the others for admission	<ul style="list-style-type: none">● We worked upon creating awareness about the resources available in the college for the students, teaching methodology and students' feedback forms being taken seriously for implementation

M. Musali Dha

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