

जानकी देवी मेमोरियल कॉलेज
(दिल्ली विश्वविद्यालय)
JANKI DEVI MEMORIAL COLLEGE
(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२

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**Stakeholders Feedback
Action Taken Report
2021-22**

DEPARTMENT: HINDI

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none">• Offline classes to be held• Long screen time due to online classes• Lack of discussions and involvement of students• Coverage of syllabus on time and discussion of performance of students in internal assessment should be undertaken.	<ul style="list-style-type: none">• Classes were scheduled Online. as per the instructions of the University.• It cannot be avoided because classes are taken online. When creating timetables, the department will consider how much time students spend on screens.• The classes were made more interactive by the use of PowerPoint presentations and holding various seminars online• Online courses are offered on time. TIC regularly assesses the situation with reference to status of the curriculum's completion. Teachers also discuss the assignments and tests conducted with the students during tutorials.



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	<ul style="list-style-type: none">• Lack of access to laptops• Students' mental and emotional needs to be taken care of.	<ul style="list-style-type: none">• The college has the facility to provide laptops for facilitating online classes. The number of available laptops has been increased and a new Computer Lab has been built for the benefit of students.• The college offers counselling sessions to students on a regular basis. The College also offers the choice of personal counselling services. Teachers have always welcomed students to discuss their issues and concerns. Mentor-mentee session and Contact Periods are used to discuss such issues on one-to-one basis
Teachers	<ul style="list-style-type: none">• Feedback on test/ assignment• Need for training programs to use more ICT	<ul style="list-style-type: none">• Regular assignments, projects and presentations are taken and discussed with the students in tutorial• Teachers have been encouraged to make use of ICT. Teachers of the Department have been regularly attending sessions to upgrade their skills in ICT. The IQAC and ICT Committee are organizing training session for faculty, which the Department faculty members have been asked to attend.



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	<ul style="list-style-type: none">• Curriculum related concerns.• Students' mentoring needs	<ul style="list-style-type: none">• The college follows the Delhi University curriculum.• Students consult mentors for help and conversation on a variety of topics, including career planning, exam preparation, personal affairs, and mental health.
Alumni	<ul style="list-style-type: none">• New and innovative teaching methods to be used• More extra-curricular activities• More use of ICT	<ul style="list-style-type: none">• Pedagogy workshops are held at the college, and Faculty actively participate in such workshops, FDPs, etc. and various pedagogical approaches that focus on learners as required by the curriculum. The Department has actively participated in organizing such FDP.• Various activities are organized to involve them.• College has motivated teachers to introduce ICT in the classes through workshops/Seminars. Teachers are making an effort to use such methods as and when accessible.



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	<ul style="list-style-type: none">Individual attention to students	<ul style="list-style-type: none">College has introduced remedial classes to motivate students. Department follows the same. Regular tutorials are held to solve and interact with the students. Department teachers have been accessible to students and have been welcomed to discuss course even after their scheduled classes/tutorials and contact periods.
Employer	<ul style="list-style-type: none">Need to improve placement driveNeed to improve communication skillsStudents possess adequate professionalism	<ul style="list-style-type: none">Department has been regularly organizing workshops and such sessions. Additionally, it is important to encourage students to participate in and gain from the many workshops that the Career Opportunity Cell holds throughout the year.The Department has conducted various sessions to refurbish the skills set of students by engaging them in debate competition and creative writing sessions.The Department as well as the College has always made an effort to foster moral principles in its students.



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	<ul style="list-style-type: none">• Need to improve time management skills of students	<ul style="list-style-type: none">• Students might be encouraged to take part in various societies through various workshops/sessions.
Parents	<ul style="list-style-type: none">• Improvement in college library• Increase the participation of students in extra-curricular activities• Classrooms need to be more interactive	<ul style="list-style-type: none">• Department has its representative in the Library Committee. They keep updating books related to discipline in the library after discussion with the Department. According to the department's recommendations, books and other items are added. Library is upgraded regularly.• The Hindi department conducts numerous activities for students. They have always been encouraged to participate. Additionally, information about activities held by other Departments/Societies/Colleges are always shared with students through Class-representatives.• The Department organizes seminars, offers add-on courses, share online resources with students, and employ experiential learning techniques to boost student engagement in the classroom.



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Orgina Mary Lakadong

Teacher-In-charge



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**Stakeholders Feedback
Action Taken Report
2020-21**

DEPARTMENT: Hindi

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none">• More Career guidance sessions should be arranged• More revision classes and doubt-clearing classes should be organized• Classes to be held in physical mode.	<ul style="list-style-type: none">• Hindi department organised talk in the department for career guidance. Students discussed career-related issues with their teachers and Mentors.• Doubt clearing sessions are conducted by the faculties as per the needs of the students.• College will reopen according to the instructions from the authorities.
Teachers	<ul style="list-style-type: none">• Students Mentoring• Feedback on student's performance• Record maintenance of student's performance	<ul style="list-style-type: none">• We guided our students on variety of topics like exam preparation, personal problems, screen time and mental health.• We discuss the assignments made by the each student and give 3-4 days for improvement.• Records are maintained for each assignment/task given to the student and proper feedback is given to each student.



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Alumni	<ul style="list-style-type: none">• Individual attention to the students.• More extracurricular activities	<ul style="list-style-type: none">• We are available for the students in our contact periods for their personal and academic issues. We also conduct mentoring sessions for the students.• We motivates the students to participate in the activities and share information regarding any such activity in advance.
Employer	<ul style="list-style-type: none">• Improvement is required in communication and time management skills of students• Students possess adequate professionalism	<ul style="list-style-type: none">• We have class discussions with our students on topic like, ways to manage time, wellbeing and so on• We always try to teach values and ethics to our students.

Dr. Poonam Yadav

Teacher-In-charge



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**Stakeholders Feedback
Action Taken Report
2019-20**

DEPARTMENT: Hindi

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none">More innovative teaching methodologies should be used.	<ul style="list-style-type: none">Teachers have been encouraged to make use of ICT. Teachers of the Department have been regularly attending sessions to upgrade their skills in ICT. The IQAC and ICT Committee are organising training session for faculty, which the Department faculty members have been asked to attend
Teachers	<ul style="list-style-type: none">More storage for stacking of books and seating space needs to be added in the library	<ul style="list-style-type: none">College is working on expansion of library infrastructure.
Alumni	<ul style="list-style-type: none">More Experiential learning should be given.	<ul style="list-style-type: none">Students are encouraged to take up internships.
Employer	<ul style="list-style-type: none">Providing Life Skill	<ul style="list-style-type: none">They are imparted quality to develop truthfulness, certainty, productivity, work quality, time management,



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		technical knowledge skill, leadership skill, artistry outline, arrangement skill.
Parents	<ul style="list-style-type: none">• To help students in preparation of competitive exam.• Increase the participation of students in extra-curricular activities• Parent Teacher meetings to be arranged	<ul style="list-style-type: none">• College is helping students prepare for competitive exams through Pratibha Foundation Classes.• The college provides several opportunities to students to participate in co-curricular and extra-curricular activities both by the college as well as events conducted by other colleges.• Parents are always welcome to talk to any teacher on phone, they can also visit college in case of any emergent situation.

Dr. Poonam Yadav

Teacher-In-charge



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**Stakeholders Feedback
Action Taken Report
2018-19**

DEPARTMENT: HINDI

Stakeholder	Feedback	Action Taken
Students	<ul style="list-style-type: none">• Need more library resources.• More E-sources facilities.• Course curriculum to be more helpful in academic and career objectives.	<ul style="list-style-type: none">• The department book section, increased the number of textbooks, magazines and reference books in the library to help them in their studies and enhance their knowledge for betterment of their bright future.• Working to provide more E-sources Material and online books facilities.• The College follows the Delhi University Curriculum. Department teachers also attend meetings regarding syllabi.



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	<ul style="list-style-type: none">• Teaching Methodology	<ul style="list-style-type: none">• College organizes regularly teaching learning workshops, FDP, FEP with newly required skill sets.
Teachers	<ul style="list-style-type: none">• More effective teaching methods.• Lack of infrastructure for research in college	<ul style="list-style-type: none">• Teachers use different and innovative methods to teach the students. Example- Screening of Play (For Drama Papers), storytelling etc.• The college is working to improve research facilities in the college like research rooms and research facilities in the library.



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Alumni	<ul style="list-style-type: none">• Career Guidance for students.• Life skills-based education to children in the classroom• Every student should be given equal opportunity for self-development.	<ul style="list-style-type: none">• Career counselling was arranged in the college for the students.• Teachers are making the curriculum subjects practice based on life skills.• The teachers are committed to bring weak students into the mainstream by spending extra time for them.
Employer	Employer Feedback could not be taken due to the Lockdown situation since March 2020 as the COVID-19 pandemic gained roots.	



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Parents	<ul style="list-style-type: none">• Increase participation in ICT uses• Increase involvement in the library.	<ul style="list-style-type: none">• Teachers do teach, where and whenever required ICT classes and to help them with the notes or other text materials. IQAC also conducts ICT sessions for students.• With the recommendation of the department, new books, magazines, and journals are added to the library. Number of student's visiting has also increased.
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Dr. Seema Sharma
Teacher-In-charge



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**Stakeholders Feedback
Action Taken Report
2017-18**

DEPARTMENT: HINDI

Stakeholder	Feedback	Action Taken
Teachers	<ul style="list-style-type: none">Remedial classes for slow and advanced learner studentsImprovement required in test and assignments given to the students.	<ul style="list-style-type: none">Teachers take extra classes of slow learner students and give them more attention and provide study material for advanced learners.Teachers discuss the topic and concept with students before giving them assignments and give them a chance to improve their assignments and tests.



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<p>Alumni</p>	<ul style="list-style-type: none">• Participation in college events.• Alumni Association become more active.• Using ICT as much as possible to stimulate student's interest.	<ul style="list-style-type: none">• The Department has actively ensured that the alumni can freely participate in the events and many other programs organized to involve them.• Alumni Association's meetings are being held from time to time in the college and all alumni can attend them.• College trained the teachers on regular basis to use ICT through various workshops and seminars.
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<p>Employer</p>	<ul style="list-style-type: none">• Keeping students connected• Need improvement in college visit• Provide communication skills	<ul style="list-style-type: none">• Current batch of students gets experience and help in getting employment with the guidance of alumni. So, the department searches for opportunities to call alumni to the college to interact with alumni.• Many activities are organized in the Department to connect the students. Reaching students through online platforms i.e., forming their WhatsApp and FB groups, connecting them with various social media platforms i.e., twitter etc.• To improve the communication skill of the students, they are promoted for anchoring in many seminars and programs.
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Parents	<ul style="list-style-type: none">• More attention to students engaged with ECA• Participation of students in extracurricular activities	<ul style="list-style-type: none">• Teachers always taking remedial classes for the students who are active in other activities like-NCC, NSS, Sports etc.• Hindi association conducts numerous activities for students like -seminars, talk etc.
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Dr. Seema Sharma
Teacher-In-charge



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