

जानकी देवी मेमोरियल कॉलेज  
(दिल्ली विश्वविद्यालय)  
**JANKI DEVI MEMORIAL COLLEGE**  
(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०  
Sir Ganga Ram Hospital Marg, New Delhi-110060  
दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२  
Tel. : 25787754, Fax : 25710832  
E-mail : jdmcollege@hotmail.com, http://jdm.du.ac.in

**Stakeholders Feedback  
Action Taken Report  
2021-2022**

**DEPARTMENT: SOCIOLOGY**

Stakeholder	Feedback	Action Taken
Students	<ol style="list-style-type: none"><li>1. Classes to be held in offline mode.</li><li>2. Lack of discussions and involvement of students.</li><li>3. Students' call for a more empathetic environment to cater to their mental and emotional needs.</li></ol>	<ol style="list-style-type: none"><li>1. Classes were scheduled online as per the instructions of the University. The offline classes resume as per University instructions</li><li>2. The classes were made more interactive by the use of Powerpoint presentations and holding various seminars online and also through the use of JamBoards and Flip Classroom.</li><li>3. Given that it was lockdown time the college recognises the need for Counselling sessions which were organized for the students on a regular basis. The College also offers the choice of personal anonymous counselling services. The teachers have always welcomed students with their issues. Mentor-mentee sessions and Contact Periods are used to discuss such issues on one-to-one basis.</li></ol>



*Swati Pal*

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	4. Lack of access to laptops.	4. The college has the facility to provide laptops for facilitating online classes. The number of available laptops has been increased and a new Computer Lab has been built for the benefit of students.
Teachers	1. Feedback on internal evaluation.  2. Need for training programs to use more ICT.  3. Students career counselling.	1. Regular test, assignments, projects and presentations are taken and discussed with the students in tutorial. And weekly assessment has been carried out.  2. Teachers have been encouraged to make use of ICT. Teachers of the Department have been regularly attending sessions to upgrade their skills in ICT. The IQAC and ICT Committee are organizing training session for faculty, which the Department faculty members have been asked to attend.  3. Students were engaged in a holistic conversation regarding career planning, competitive exam preparation and career options
Alumna	1. New and innovative teaching methods to be used.	1. Pedagogy workshops are held at the college, and Faculty actively participate in such workshops, FDPs, etc. and various pedagogical



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	<p>2. Student specific attention.</p>	<p>approaches that focus on learners as required by the curriculum.</p> <p>2. Students are engaged in small groups to have a one-on-one discussion to make them more comfortable and understand their concerns better. College has introduced remedial classes to motivate students. Department follows the same. Regular tutorials are held to solve and interact with the students.</p>
Employer	<p>1. Need to improve communication skills.</p> <p>2. Need to improve time management skills of students.</p>	<p>1. The Department has conducted various sessions to refurbish the skills set of students by engaging them in debate competition and creative writing sessions.</p> <p>2. Students might be encouraged to take part in various societies by engaging them in respective orientations and motivation to go beyond the stipulated curriculum.</p>
Parents	<p>1. Pay more attention to Hindi medium students.</p> <p>2. Improvement in college library</p>	<p>1. Teachers do teach in bilingual medium. There has been an effort to generate content for the Hindi medium students by translation.</p>



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	<p>3. Classrooms need to be more interactive.</p>	<p>2. The library is updated regularly by addition of books in both the mediums. <b>The Library has added Kindle devices</b> which students can use. There is an allocated library representative who ensures the guidance for the students to use the library effectively. The Library also facilitates visually challenged students by providing them with Angel recorders and laptops.</p> <p>3. The Department organizes seminars, offers add-on courses, shares online resources with students, and employ experiential learning techniques to boost student engagement in the classroom.</p>
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(Dr. Ruby Bhardwaj)  
**Teacher-In-Charge**



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**Stakeholders Feedback  
Action Taken Report  
2020-2021**

**DEPARTMENT: SOCIOLOGY**

Stakeholder	Feedback	Action Taken
Students	<ol style="list-style-type: none"><li>1. Owing to the Covid lockdown classes to be taken in an Online mode.</li><li>2. Long screen time due to online classes.</li><li>3. Timely Coverage of syllabus and regular assessment/revisions.</li></ol>	<ol style="list-style-type: none"><li>1. Online classes are to be held as per the instructions of the University of Delhi. Classes will commence in an offline mode once the Colleges get instruction from the University to reopen.</li><li>2. Due to Covid lockdown there is no option but to conduct classes in an online mode. The Department ensures that the timetable is spread out, so that students get in between breaks and are not continuously spending time on screen.</li><li>3. Online classes were taken. Because of the extension of semester duration owing to the Pandemic the students got extra time to revise the syllabus. Regular assessments consisting of open-book tests, online presentations and remedial classes were introduced.</li></ol>



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	4. Students' mental and emotional needs to be taken care of.	4. The college offers counseling sessions to students on a regular basis. In addition, teachers have always welcomed students to discuss their issues and concerns. Mentor-mentee sessions and Contact Periods were made available to students.
Teachers	1. Feedback on test/assignment. 2. Need for training programs to use more ICT. 3. Students' mentoring	1. Students were given tests and assignments regularly and discussions were held. 2. The College and the IQAC team has initiated many online workshops and programmes for teachers to upgrade teaching-learning practices. Teachers make use of ICT tools like the jamboards, online screen sharing of PPTs, screening subject films and documentaries through presenting youtube links. 3. The Department regularly mentors its students on a variety of topics, including career planning, exam preparation, personal affairs, and mental health through the mentor-mentee sessions. The Department also organized workshops by experts on career-guidance and personality development for its students.



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Alumna	<ol style="list-style-type: none"><li>1. More extra-curricular activities.</li><li>2. More use of ICT.</li><li>3. Individual attention to students</li></ol>	<ol style="list-style-type: none"><li>1. Various activities are organized by the department in the form of Webinars and workshops. Often alumni who are experts in their chosen fields have been invited to share their experiences with students to motivate them.</li><li>2. College has motivated teachers to introduce ICT in the classes through various workshops/Seminars. Teachers are making an effort to use such methods as and when accessible. More classes are being conducted using the Smart Boards available in college.</li><li>3. College has introduced remedial classes to motivate students. Department follows the same. Regular tutorials are held to solve and interact with the students. Department teachers have been accessible to students 24/7 online.  Students have been welcomed to discuss course related issues even after their scheduled classes/tutorials and contact periods have finished.</li></ol>
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Employer	<ol style="list-style-type: none"><li>1. Need to improve placement drive</li><li>2. Need to improve communication skills</li><li>3. Students possess adequate professionalism.</li><li>4. Need to improve time management skills of students.</li></ol>	<ol style="list-style-type: none"><li>1. Department has been regularly organizing workshops and such sessions. Additionally, it is important to encourage students to participate in and gain from the many workshops that the Career Opportunity Cell holds throughout the year. Department also encourages internships and fellowship.</li><li>2. As per institution requirement, each department has to conduct at least one session on soft skills throughout the school year and to guarantee that as many students as possible attend. Thus, the Department does conduct such sessions. The department also conducts sessions and teaches papers that sharpen the skills of students as Sociologists.</li><li>3. The Department as well as the College has always made an effort to foster moral principles in its students.</li><li>4. Students might be encouraged to take part in various societies through various workshops/sessions.</li></ol>
Parents	<ol style="list-style-type: none"><li>1. Pay more attention to Hindi medium students.</li></ol>	<ol style="list-style-type: none"><li>1. Teachers do teach in bilingual manner where and whenever</li></ol>



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	<p>2. Improvement in the college library.</p> <p>3. Increase the participation of students in extracurricular activities.</p> <p>4. Classrooms need to be more interactive</p>	<p>required. Study materials are provided in Hindi.</p> <p>2. Department has its representative in the Library Committee. They keep updating books related to discipline in the Library after discussion with the Department. According to the department's recommendations, books and other items are added. Library is upgraded regularly.</p> <p>3. The Sociology Association conducts numerous activities for students. They have always been encouraged to participate. Additionally, information about activities held by other Departments/Societies/Colleges are always shared with students through Class-representatives. Add-on courses are floated every year for students to join and be exposed to experts.</p> <p>4. The Department has always organized seminars, offered add-on courses, shared online resources with students, and employs experiential learning techniques to boost student engagement in the classroom. Students</p>
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		are now being encouraged to engage in Flip Classroom and also make paper presentations.
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(Dr.Rajyalakshmi)

Teacher-In-Charge



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**Stakeholders Feedback  
Action Taken Report  
2019-2020**

**DEPARTMENT: SOCIOLOGY**

Stakeholder	Feedback	Action Taken
Students	<ol style="list-style-type: none"><li>1. Technical facilities and technical assistance.</li><li>2. Campus cleanliness</li><li>3. Water availability</li><li>4. Medical facilities can be better.</li><li>5. Classroom satisfaction.</li></ol>	<ol style="list-style-type: none"><li>1. Students have expressed happiness with the facilities offered and the erratic wi-fi services have been improved.</li><li>2. Students were deeply satisfied with the cleanliness of the campus.</li><li>3. Students have been made to understand that the college lies in a low water table area and therefore sometimes there is a water issue when the municipal supply is erratic. Overall however the water availability has improved.</li><li>4. The college has worked on improving the medical facilities and the MR now has a sanitary pad dispenser and 3 beds for patients.</li><li>5. Largely students have been greatly stified with classroom</li></ol>



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	<p>6. Teaching methodology.</p> <p>7. Time table to be enhanced- lessen gaps between lectures.</p>	<p>interaction and the Department strives constantly to improve the facilities it offers</p> <p>6. In keeping with the changing times the Department of Sociology has been introducing more ICT and media interaction in the classroom.</p> <p>7. The Department works towards making the timetable student friendly by fixing tutorials where there are gaps in classes.</p>
Teachers	<p>1. Teachers availability outside the classroom.</p> <p>2. Maintenance of student evaluation and performance.</p>	<p>1. The teachers are constantly in touch with students. They are available for guidance outside the classrooms through contact periods which are on the timetable and through remedial and mentoring sessions.</p> <p>2. All faculty members have clearly maintained records of tutorial assignments, internal exams and projects. Answer scripts and projects are also stored in the Department cupboards for a three year period.</p>
Alumna	<p>1. Experience of studying at JDMC and would you</p>	<p>1. The Alumna has expressed great happiness with what the Department has offered them and helped shape their future. Many of</p>



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	recommend the college to others?	them have recommended the Department and College not only to their family members and friends but also juniors at their school.
Employer	1. Skill development and Employability.	1.The Department of Sociology offers both curriculum courses such as the Skill Enhancement on Reading, Writing and Reasoning for Sociology and Techniques of Ethnographic Filmmaking. It also offers Add- on courses that provide skills for employability at various levels. These have included a Road Safety Course in collaboration with Hero Honda CEQUIN and DCW. Students have also found internships and employment through these courses.



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Parents

1. Participation of students in extracurricular activities.

2. Parent Teacher meetings to be arranged.

1. The Department of Sociology encourages the students to participate in extracurricular activities not only in college but also by organizing Add-on courses that take them beyond the classroom and college.

There have been courses organized on the City as a Safe Space and on Civil Society.

**The Department also maintains extracurricular participation as a criteria for its Sharda Jain annual scholarship.**

2. The Department has always conducted PTMs and continues to do so. Parents are deeply satisfied with the interaction in these meetings.

(Dr. Rajyalakshmi)  
Teacher-In-Charge



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**Stakeholders Feedback  
Action Taken Report  
2018-19**

**DEPARTMENT: SOCIOLOGY**

Stakeholder	Feedback	Action Taken
Students	<ol style="list-style-type: none"><li>1. Technical Facilities and Technical Assistance in Computer Labs.</li><li>2. Common room needs improvement.</li><li>3. Administrative staff and its efficiency.</li><li>4. Courses and Curriculum.</li><li>5. Environment friendly college.</li></ol>	<ol style="list-style-type: none"><li>1. College has improved its technical facilities and more computer labs have been created for students</li><li>2. The Girls Common room has been given a new look and students have also painted the walls to make it colorful.</li><li>3. Students have expressed great satisfaction with the administration and its helpfulness at all times.</li><li>4. Students have expressed that courses and curriculum offered fulfilled their expectations. They have also expressed their happiness at the exposure at an international level to speakers and experts</li><li>5. Students have expressed their admiration for the college environment and activities related to conservation.</li></ol>



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	<p>6. Internships and Placements help from college.</p>	<p>6. Students have been greatly satisfied by the Internships and Placements opportunities that have been provided to students of all Three years. A large number of them have engaged in summer internships in organizations like, Chintan, CEQUIN, Teach India, Safai Karamchari Andolan etc.</p>
Faculty	<p>1. Teacher support for participation in activities and sports inside/outside the college.</p> <p>2. Encouragement to use library resources.</p> <p>3. Organization and planning of classroom lectures.</p>	<p>1. The faculty is constantly encouraging students to participate in sports and other activities and the sports day is celebrated with enthusiasm.</p> <p>2. The Teachers constantly encourage students to use the Library and its e-resources. They join hands with the Librarian to have an orientation session for students on library usage.</p> <p>JDMC is one of the only colleges that celebrates a Library festival and students are encouraged by faculty to participate .</p> <p>3. Faculty constantly strives not only to complete courses in a given time but also familiarize students with the examination process by looking at</p>



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	<p>4. How do you make students think analytically and creatively and respond in class</p>	<p>old question papers and giving handouts for tough topics.</p> <p>4. This is done through projects by students, screening of documentaries, engaging in fieldwork.</p> <p>Faculty also constantly encourages students to debate and engage in critical thinking as well as carry out flip classrooms and interactive group discussions.</p>
Alumna	<p>1. Experience of studying.</p> <p>2. Interactive session with the Alumna.</p>	<p>1. The Department focuses on the overall development of students and provides diverse opportunities. Our Alumna have progressed into diverse fields that include academics, journalism, social work, theatre and so on.</p> <p>2. Alumna has been invited to interact with the students and also have conducted classroom sessions as an activity where they have shared their career advancement.</p>
Employer	<p>1. Employers often suggest taking up measures for skill development among the students.</p>	<p>1. The suggestion has been taken up and students are exposed through Add-on courses to life skills and soft skills at the Department level.</p>



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(दिल्ली विश्वविद्यालय)

## JANKI DEVI MEMORIAL COLLEGE

(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-११००६०

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष : २५७८७७५४ फ़ैक्स : २५७९०८३२

Tel. : 25787754, Fax : 25710832

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	<p>2. Employers find our students possessing virtues like honesty, integrity, productivity, communication skill, creativity and team builders, always keen on learning.</p>	<p>2. Also through our syllabi we encourage holistic development. We also invite our Alumna to expose students to employment possibilities and avenues.</p>
Parents	<p>1. Students should be exposed to educational trips and other extracurricular activities.</p> <p>2. More interaction between parents and faculty</p>	<p>1. The Department of Sociology every year takes its students on a fieldtrip and this exposes them to the practical aspect of their discipline.</p> <p>2. The Department of Sociology is the only Department that regularly conducts PTMs.</p> <p>Parents have expressed their happiness for the opportunity they get to interact with faculty and learn hands on about their wards performance</p>

*Vandana*

(VANDANA MADAN)  
**Teacher-In-Charge**



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**Stakeholders Feedback  
Action Taken Report  
2017-18**

**DEPARTMENT: SOCIOLOGY**

Stakeholder	Feedback	Action Taken
Students	<ol style="list-style-type: none"><li>1. Students have often expressed concern about regularity of classes and quality of teaching learning process.</li><li>2. Convenience facilities to be improved and canteen services to be improved.</li><li>3. Need to improve awareness about the financial assistance facilities provided by the college.</li><li>4. Need to have better dissemination of subject related information</li></ol>	<ol style="list-style-type: none"><li>1. The Department constantly works on completing syllabus in the classroom in an effective manner and faculty enriches itself in the pedagogic practices to make interaction interesting.</li><li>2. The college has ensured that there is proper water supply at all times and all water coolers have been fitted with RO systems. The Canteen Committee has been instructed to improve the quality of food served as well as its availability.</li><li>3. The Department engages in Student-Faculty interactions on a monthly basis to ensure the updating of student related information. North East students are also updated on scholarships available for them.</li><li>4. It was duly noted and care will be taken to disseminate</li></ol>



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	5. Teacher support for participation in college activities	information widely among students in future via various mediums such as website, Prospectus, WhatsApp groups, LED board in the college lobby, noticeboards and email to the students.  5. Students are encouraged to participate in college activities and teachers note their relevant proformas so that there is no shortage in attendance
Faculty	1. Feedback on tests/ assignments  2. Teaching learning process.  3. Identify and improve the slow learners and weaker students.	1. The faculty engages in regular classroom tests/assignments and tutorials are taken seriously and each student is given detailed comments.  2. To make teaching more effective and student-centric, teachers use ICT, interactive classrooms, field trips, museum visits, assignments, research, mentoring, special lectures by experts etc.  3. The teachers work towards providing remedial classes to the weaker students and also help them in writing their assignments



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	4. Encourage advanced learners.	4. Faculty encourages advanced learners to participate in seminars and intercollege events that expose them to quality research and ideation
Alumna	1. More use of ICT.  2. Increased involvement in non-academic and extracurricular activities.  3. Enhancing the curriculum.	1. College has motivated teachers to introduce ICT in the classes through various workshops/Seminars/subject related documentaries and movies  2. Department constantly encourages its alumna and regular students to participate in intra- and inter-college activities related to their discipline and also at an interdisciplinary level. It also invites alumna for interactions.  Faculty members have been encouraged to engage in innovative classroom teaching using multimedia.
Employer	1. Need to improve placement drive	1. The Department has been regularly organizing workshops and



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		career counseling to encourage students to participate in the college level events.
	2. Need to improve communication skills.	2. As per institution requirement, the Department conducts sessions on soft skills and life skills .
	3. Students possess adequate professionalism.	3.The Department as well as the College has always made an effort to foster moral principles in its students.
	4. Need to improve time management skills of students.	4.Students are taught management skills by making them organize intercollege events and engage in presentations and workshops outside college .

*Vandana*

(VANDANA MADAN)

Teacher-In-Charge



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