



## REPORT

### NAAC Sponsored One Day National Webinar on



### **“Building Institutions: Role of Accreditation Process and Role of Stakeholders in HEIs In light of National Education Policy 2020”**

Organized by

**Janki Devi Memorial College  
(University of Delhi)**

**21<sup>st</sup> October 2021**

The Internal Quality Assurance Cell (IQAC), Janki Devi Memorial College (University of Delhi) organized a **NAAC-Sponsored One-Day National Webinar** on **“Building Institutions: Role of Accreditation Process and Role of Stakeholders in HEIs, in light of National Education Policy 2020”** on October 21, 2021. The distinguished panel of speakers for the Seminar comprised **Dr. Jagannath Patil, NAAC Adviser, Dr. Smita Raosaheb Deshmukh, Member of Executive Committee, NAAC and Prof. Abid Haleem, Jamia Milia Islamia.**

The session started with a welcome address by Dr. Shilpa Chaudhary, IQAC Coordinator, JDMC. Dr. Namita Sethi, Member, IQAC, JDMC introduced Prof. Swati Pal, Principal, JDMC and Dr. Kusum Krishna, Chairperson, Governing Body, JDMC to the audience.

In her inaugural address, **Prof. Swati Pal**, Principal, JDMC thanked all those concerned in NAAC for facilitating this webinar and also thanked the eminent panel of speakers for taking out time from their busy schedule. Prof. Pal shared that it has been an immensely learning journey since our first cycle of accreditation took place. Initially the process of accreditation seemed an uphill task and along with it was the worry about the grades. However performance anxiety is essential for excellent performance. She emphasized the importance of possessing the qualities of alertness to emerging changes in environment and the ability to respond. The institution needs to have the vision and the focus to proceed on the path being put forward by the NAAC that has a clear picture of global standards in education. As a theatre studies researcher, Prof. Pal compared the role of stakeholders to theatre wherein all players are expected to give their best- from playwright to costume design to sound to direction to acting to makeup – for a smooth conduct of a play. Similarly all stakeholders in HEIs must realize their role and be conscious and aware that omissions on their part can have a huge impact on the

institution. In her capacity as the Principal, she shared that to achieve higher standards in quality education, she has been striving to give the best infrastructure as well as opportunities such as hostel, research facilities, extension work, opportunities for entrepreneurship development etc. In addition to adapting teaching-learning as our response to the pandemic, the college has tried to move beyond humanities and commerce and has got the permission to offering new courses namely Operations Research, Computer Science and Statistics. The college has shown tremendous progress during the last five years, thanks to the accreditation process and to the collective efforts of all stakeholders. The Principal expressed her gratitude to the Governing Body, faculty, admin and IQAC, without whose support it would not have been possible to achieve so much. The accreditation process has indeed motivated us to do whatever we can to make the college better and that the path has to carved out as to how each college can retain its unique character along with conforming to NAAC and NEP and serving the students' interests.

In her inaugural speech, **Dr. Kusum Krishna, Chairperson, Governing Body, JDMC** congratulated IQAC for organizing the webinar in collaboration with NAAC. Since she has been a part of building the college for the last five decades, she found the topic very close to her heart. Dr. Krishna shared that education has been an integral part of her life and that she has always shown keen interest in the growth of the college. She emphasized the need for the college to adapt to changing needs of education and society even while retaining its vision to empower women especially those from the under-privileged sections and aiming at personality growth and confidence building in its students. In light of NEP 2020, there would be many implications for the ideal role of various stakeholders. Dr. Krishna felt delighted to share that JDMC has certainly played an important role in changing the lives of many young women and that the college is fulfilling the vision of its founder Sh. Brij Krishan Chandiwala by empowering women. She ended by wishing a fruitful and enriching day for all.

**Dr. Jagannath Patil, Advisor, NAAC Bengaluru & Regional Coordinator (Northern Region), NAAC** delivered the **keynote address** on the topic, '**Role of Accreditation in Building Institutions**'. He gave an elaborate description on each and every parameter related to quality and accreditation in context of higher education and key features of revised accreditation framework of NAAC. He emphasized that the Quality Assurance (QA) is a powerful tool to ensure accountability for public funding, to secure trust, protecting students and stakeholders from the dubious provisions. He briefly discussed the importance and benefits of accreditation in helping the institution to know its strengths, weakness and opportunities through an informed review process. Dr. Patil's presentation highlighted the NAAC's efforts in institutionalizing quality culture in the HEIs such as self-evaluation, IQAC, green audit, gender audit and various other new practices which have been introduced by the colleges due to NAAC process. He also discussed some quality assessment models other than NAAC which are prevalent across the world such as Malcolm Baldrige in US; Kaizen in Japan and Six Sigma model widely used in industry but slowly getting into academia. Thus, after studying many global models

and learning from its own experience, NAAC has evolved its own model of IQAC. Dr. Patil described the key features of two types of metrics 'Qualitative Metrics' and 'Quantitative Metrics' and also outlined the seven criteria of Quality Indicator Framework (QIF), which are the most important part of the NAAC assessment. In addition, the key features of Revised Accreditation Framework (RAF) and its expected outcomes were also discussed. He also highlighted the mechanism of system generated grade of HEIs and the components of NAAC Accreditation Outcome. He ended the session by emphasizing the role of NEP 2020 in taking the quality movement in HEIs to highest level and accreditation to become the backbone of quality. He mentioned that there are likely to be multiple accreditation agencies in future which is a real quality movement and that NAAC can play an important role in it.

After the keynote address, Dr. Neeru Vasishth, Faculty Member, IQAC, JDMC introduced and welcomed the two eminent speakers Dr. Smita Raosaheb Deshmukh and Prof. Abid Haleem.

The distinguished resource person **Prof. Smita Raosaheb Deshmukh, Member of Executive Committee of NAAC, Member of Binary Accreditation Committee, Principal, of MVDM, Amravati Maharashtra, Member of Academic Council, Senate, SGBAU, Amravati** presented on the topic, '**Role of Stakeholders in Building Institutions**'. Prof. Deshmukh provided a comprehensive discussion of various aspects of quality enhancement and shared several important tips for developing the best practices for building institutions of higher learning and enabling them to be ready for Education 4.0. She highlighted the efforts made by UGC during the nationwide lockdown like webinar, online meets etc., which helped to make productive use of the period and need for restructuring of HEs to ensure the quality and standards of education. Thus, institutions need to channelize their efforts towards promoting holistic academic excellence and the very first step towards achieving that is institutionalization and internalization of quality enhancement initiatives. Dr. Deshmukh discussed in detail the key role of various external and internal stakeholders. The internal stakeholders include management, faculty members, students and the external stakeholders comprise employers, alumni, parents and society. She emphasized that each stakeholder in the education system is essential to the success of education goals and their performance evaluation. These stakeholders are the most powerful information source which can be utilized for HEIs development. The presentation ended with emphasis on the role of education in means of socializing individuals and to keep the society smoothing and stable.

The Distinguished Resource Person **Prof. Abid Haleem, Professor of Mechanical Engineering, Faculty of Engineering and Technology, Jamia Millia Islamia, New Delhi** enlightened the participants on the topic '**Improving Research Visibility**'. Prof. Haleem emphasized the importance of research and discussed various type of research as well as the concept of life of research. He stressed on creating and disseminating knowledge for the betterment of the society. With the advent of information technology, the task of creation and dissemination has become quite simple and swift which can feed into improved research visibility. He also

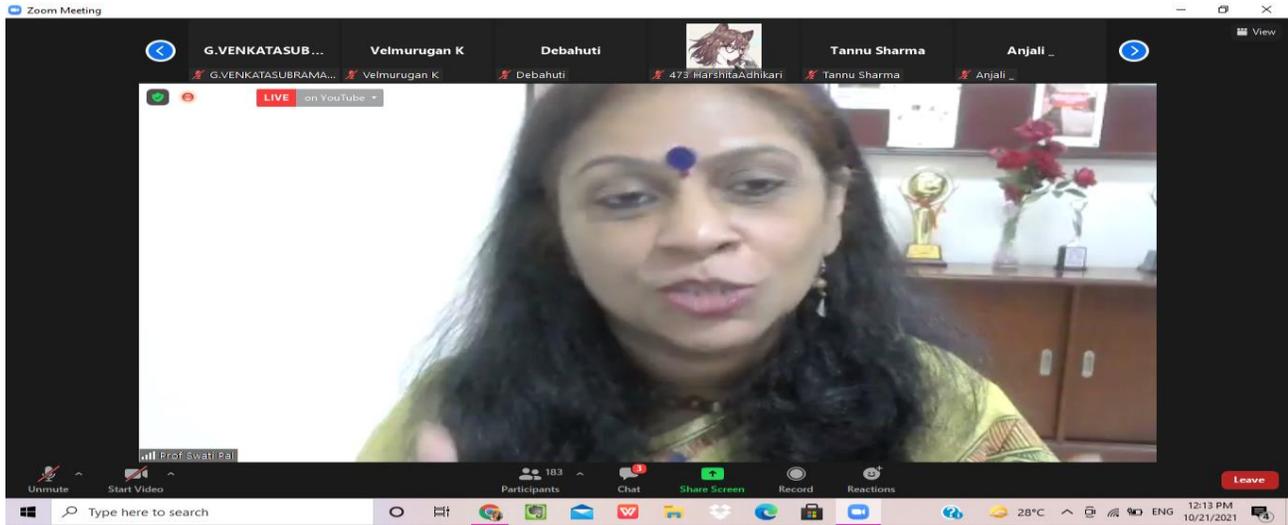
mentioned about the competitive environment faced by the today's scholars in academics. He enlightened the participants with the research types and the list of indexed journals. He also discussed the top international publishers such as Elsevier, SAGE, Cambridge University Press (CUP), Oxford University Press (OUP), Taylor and Francis. Prof. Haleem elaborated on the importance of citation databases, their setups, core collection databases etc. He discussed Web of Science, Google Scholars, J Gate, SCOPUS etc as some of the renowned citation databases. Prof. Haleem shared several useful and important tips for improving research visibility. He stressed upon creating id on academic/ research networking sites such as Orcid, Research Gate, Academia, Mendeley and Kudos. With the advent of IT, one can promote his/her research through social media platforms such as Twitter, FB too. He described a Researcher's Adhar to comprise SSRN, ORCID, Scopus and WoS researcher id. Prof. Haleem discussed several useful strategies through which the visibility can be improved, such as by organizing and attending conferences and seminars both at the national as well as international level; publishing papers in journals indexed by the citation databases such as SCOPUS etc. Researchers can also develop their own websites and must have and use institutional email-ids. He emphasized the importance of disseminating research and making it open access for the scholars. He ended with a closing remark that the pressure on research visibility is increasing due to research being a vital component for teaching/researcher/development based jobs and that social media presence is a must for researchers in present context.

The session was attended by 203 participants. The presentations by the eminent speakers were followed by an interactive session wherein Dr. Patil, Dr. Deshmukh and Prof. Haleem answered all queries that were raised by the participants thereby making the session extremely interactive, informative and fruitful. It was indeed a great learning experience for all the participants.

The one-day seminar ended with a Vote of Thanks by Prof. Sandhya Garg, Vice-Principal, JDMC.

**The YouTube link for the session is <https://www.youtube.com/watch?v=AuEvCaPL2q8>.**

## EVENT SNAPSHOTS



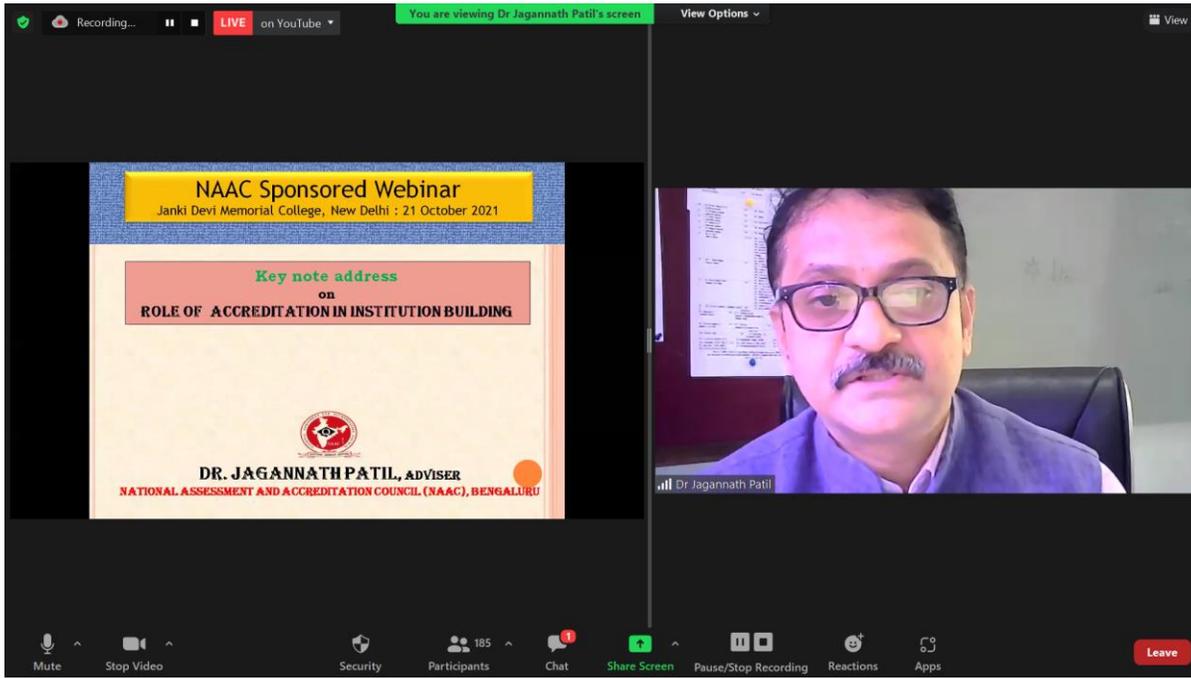
Prof Swati Pal, Principal, JDMC giving her Inaugural Address



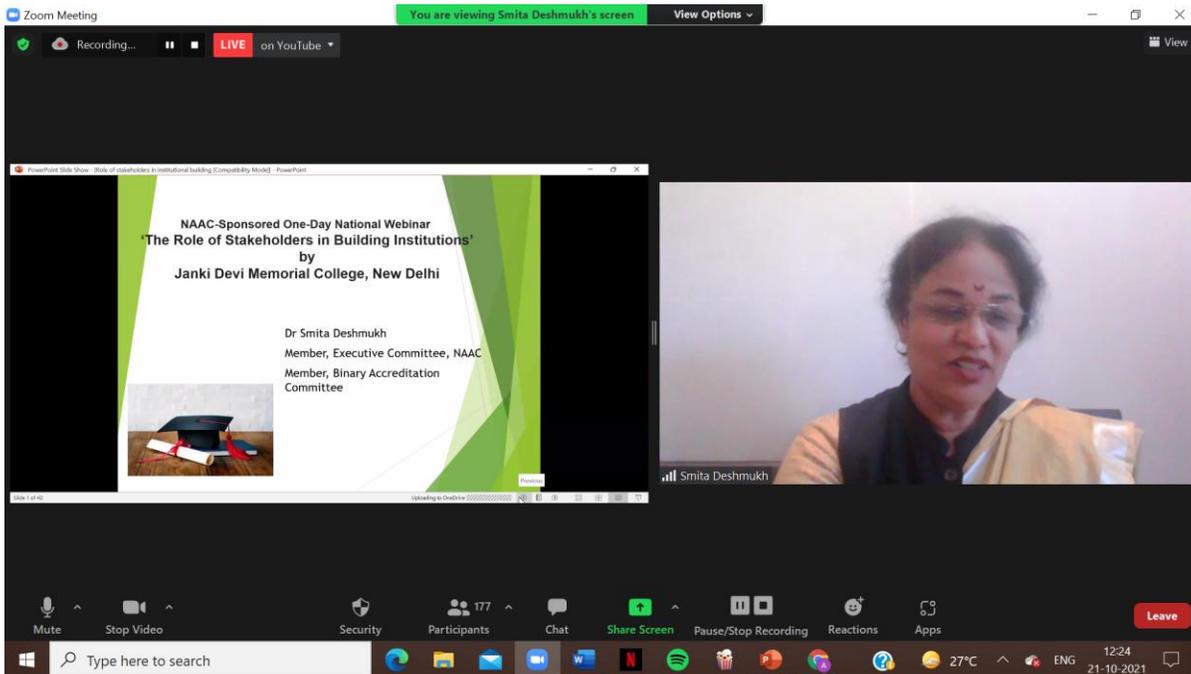
Dr. Kusum Krishna, Chairperson, Governing Body, JDMC addressing the gathering



Dr. Namita Sethi and Dr. Neeru Vasishth, Members, IQAC, JDMC welcoming the dignitaries



Dr. Jagannath Patil, NAAC Adviser giving his Keynote Address



Dr. Smita Raosaheb Deshmukh, Member, EC, NAAC enlightening the participants

Zoom Meeting    You are viewing ABID HALEEM's screen    View Options

Recording...    LIVE on YouTube    View

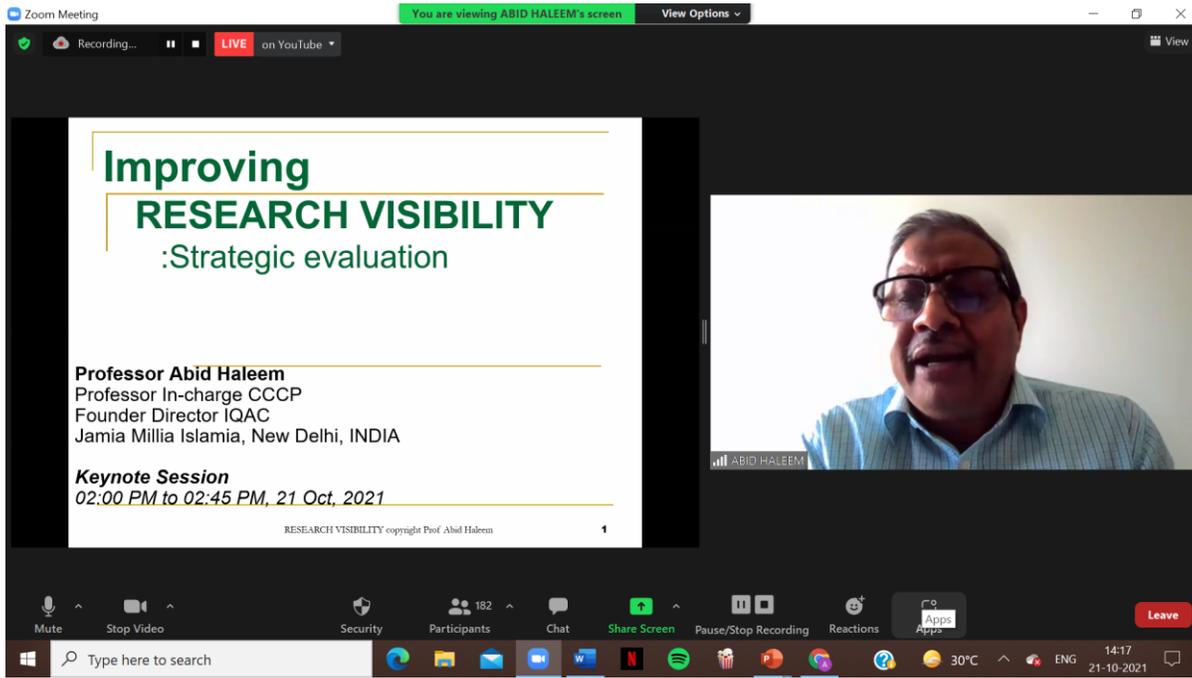
# Improving RESEARCH VISIBILITY

:Strategic evaluation

**Professor Abid Haleem**  
Professor In-charge CCCP  
Founder Director IQAC  
Jamia Millia Islamia, New Delhi, INDIA

**Keynote Session**  
02:00 PM to 02:45 PM, 21 Oct, 2021

RESEARCH VISIBILITY copyright Prof. Abid Haleem



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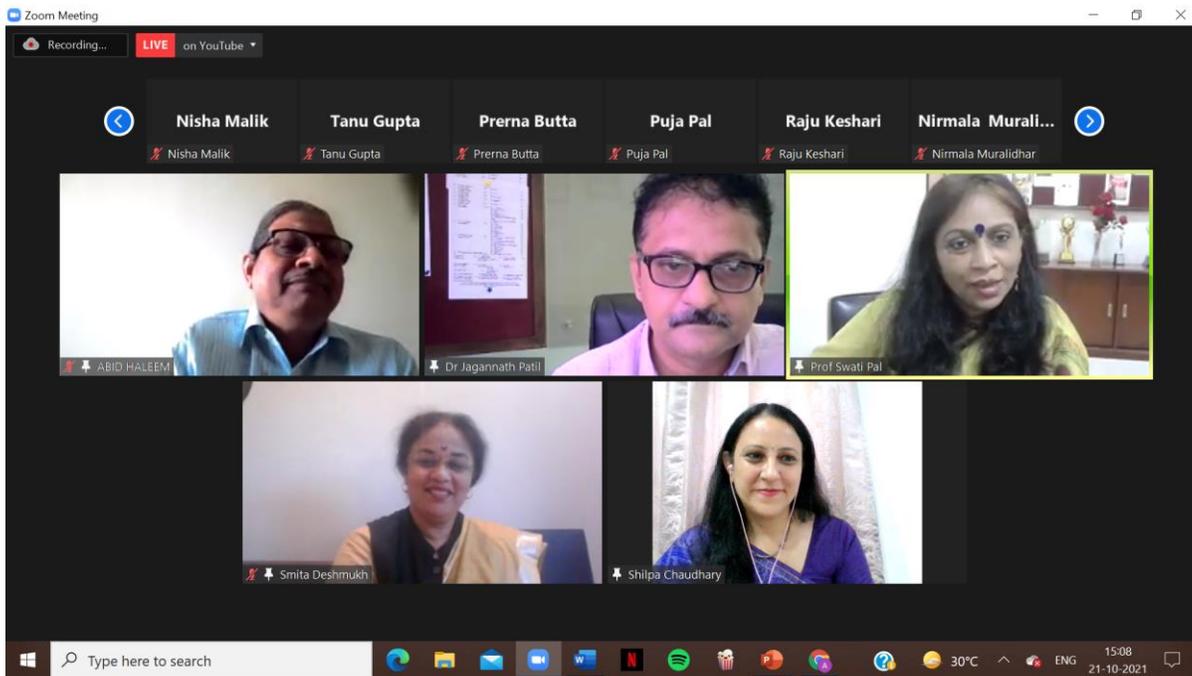
Prof. Abid Haleem, Jamia Millia Islamia, addressing the gathering

Zoom Meeting

Recording...    LIVE on YouTube

Nisha Malik    Tanu Gupta    Prerna Butta    Puja Pal    Raju Keshari    Nirmala Murali...

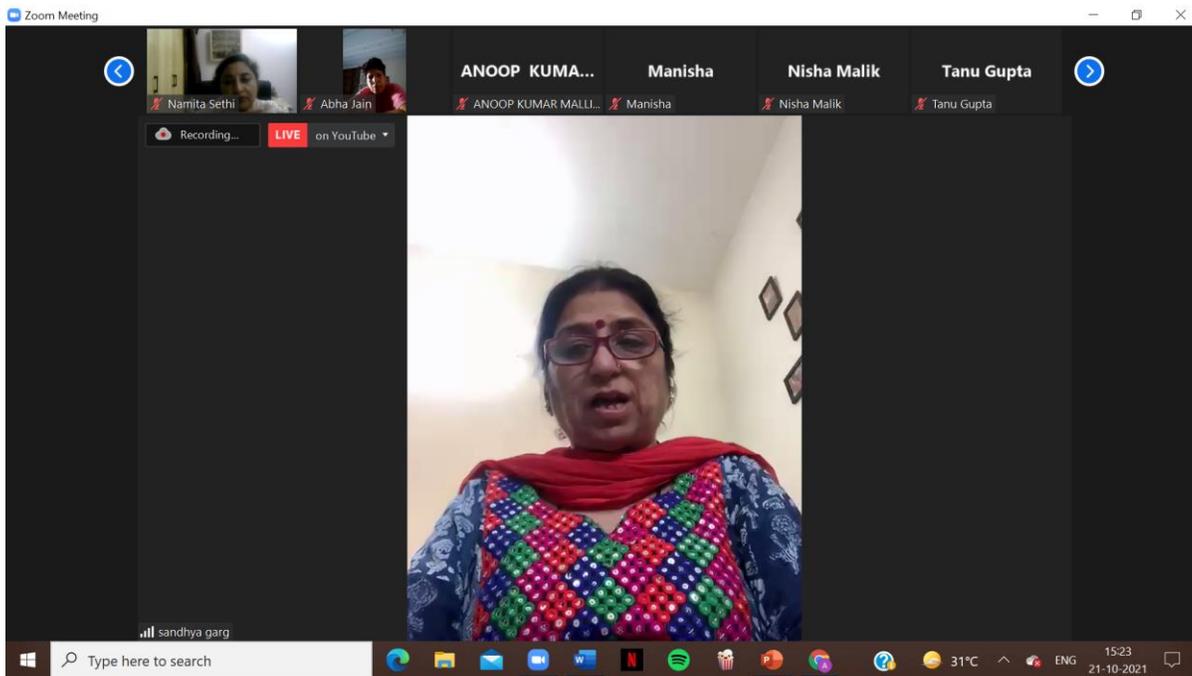
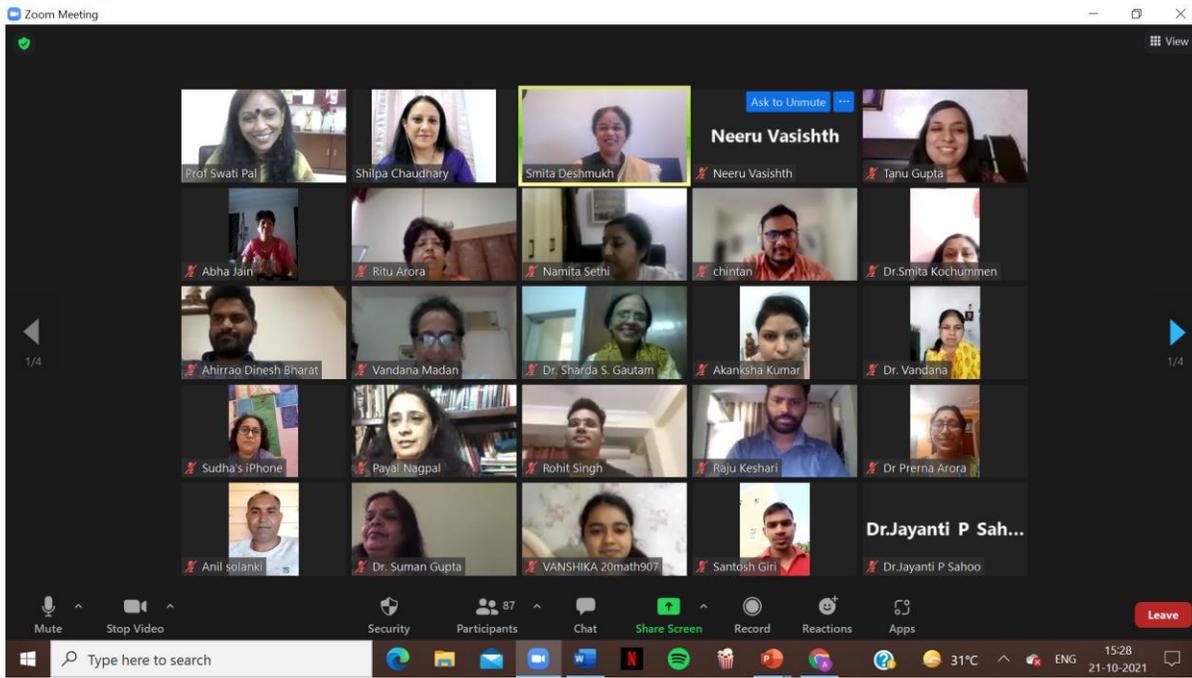
Nisha Malik    Tanu Gupta    Prerna Butta    Puja Pal    Raju Keshari    Nirmala Muralidhar



ABID HALEEM    Dr. Jagannath Patil    Prof. Swati Pal

Smita Deshmukh    Shilpa Chaudhary

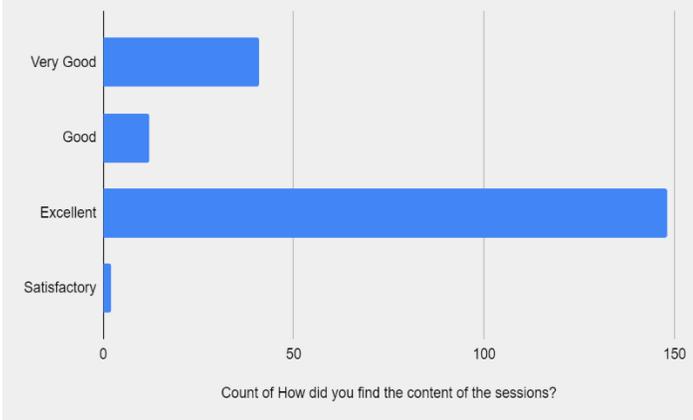
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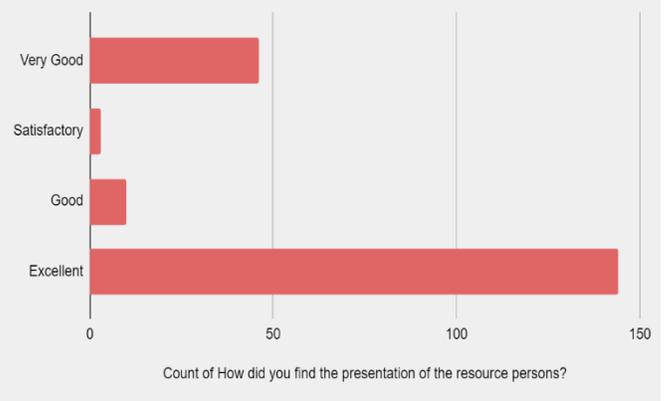
Prof Sandhya Garg, Vice Principal, JDMC extending the Vote of Thanka

# FEEDBACK REPORT

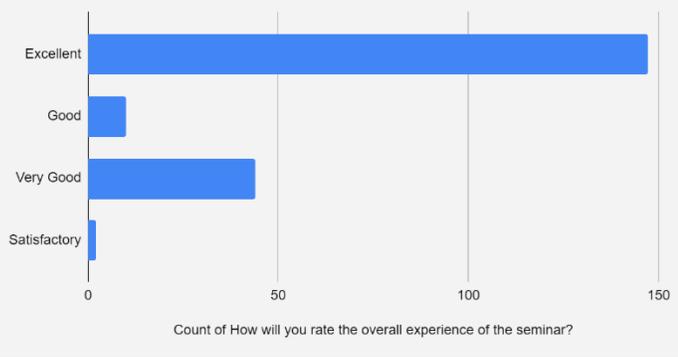
Count of How did you find the content of the sessions?



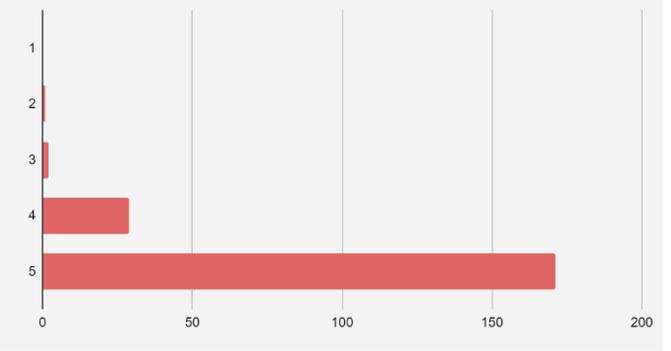
Count of How did you find the presentation of the resource persons?



Count of How will you rate the overall experience of the seminar?



Count of Did you find the webinar useful? (Rate on the scale of 1 to 5 with 1 being Hardy Useful and 5 being Extremely Useful)



# EVENT POSTER



**JANKI DEVI MEMORIAL COLLEGE**  
(UNIVERSITY OF DELHI)  
(ACCREDITED GRADE 'B++' BY NAAC)



**NAAC SPONSORED One Day National Webinar**  
on

**"BUILDING INSTITUTIONS**  
**- Role of Accreditation Process in HEIs**  
**- Role of Stakeholders in HEIs**  
**In light of National Education Policy 2020"**

**DATE: 21<sup>st</sup> OCTOBER 2021 (Thursday)**  
**Zoom Platform**

**TIME: 11 A.M. - 3:00 PM**  
**Login starts at 10:45 AM**

11:00 AM- 11:30 AM *Inaugural Session*  
Address by **Prof Swati Pal, Principal, JDMC**  
Address by **Dr Kusum Krishna, Chairperson,**  
**Governing Body, JDMC**



11:30 AM - 12:15 PM *Keynote Address by*  
**Dr Jagannath Patil**  
*Advisor, NAAC, Bangalore*  
*"Role of Accreditation in Building Institutions"*



12:15 PM - 1:00 PM **RESOURCE PERSON**  
**Prof. Smita Raosaheb Deshmukh**  
*Member, Executive Committee of NAAC*  
*Member, Binary Accreditation Committee*  
*Principal, MYDM, Amravati, Maharashtra*  
*Member, Academic Council, Senate, SGBAU, Amravati*  
*"Role of Stakeholders in Building Institutions"*



1:00 PM - 1:30 PM Lunch break  
1:30 PM - 2:00 PM Interactive session

2:00 PM - 2:45 PM **RESOURCE PERSON**  
**Prof. Abid Haleem**  
*Professor of Mechanical Engineering*  
*Faculty of Engineering and Technology*  
*Jamia Milia Islamia, New Delhi*  
*"Improving Research Visibility"*



2:45 PM - 3:00 PM Vote of Thanks  
Attendance & Feedback Form



**Dr. Shilpa Chaudhary**  
IQAC Coordinator



**PROF. SWATI PAL**  
PRINCIPAL

*E-Certificates will be  
provided  
to participants*

**ALL STAKEHOLDERS ARE  
CORDIALLY INVITED!!**

# WEBINAR BROCHURE



**JANKI DEVI MEMORIAL COLLEGE**  
(UNIVERSITY OF DELHI)  
(ACCREDITED GRADE 'B++' BY NAAC)



## NAAC SPONSORED One Day National Webinar on



DATE: 21<sup>st</sup> OCTOBER 2021  
Zoom Platform

TIME: 11 A.M. - 3:00 PM  
Login starts at 10:45 AM

### KEYNOTE ADDRESS

**Dr Jagannath Patil**  
Advisor, NAAC, Bangalore



### RESOURCE PERSONS



**Prof. Smita Raosaheb Deshmukh**  
Member, Executive Committee (EC), NAAC  
Member, Binary Accreditation Committee  
Principal, MVDM, Amravati  
Member, Academic Council, Senate, SGBAU,  
Amravati, Maharashtra



**Prof. Abid Haleem**  
Professor of Mechanical Engineering  
Faculty of Engineering and Technology  
Jamia Millia Islamia, New Delhi



**Dr. Shilpa Chaudhary**  
IQAC Coordinator



**Dr. Kusum Krishna**  
Chairperson, Governing Body



**PATRON**  
**PROF. SWATI PAL**  
PRINCIPAL

## ABOUT THE COLLEGE



Janki Devi Memorial College, a premier women's college of University of Delhi was founded in 1959 by the famous Gandhian Shri Brij Krishan Chaudhary in memory of his mother Smt. Janki Devi. JDMC aims to provide quality education to young women and empower them to become economically self-reliant, to have the confidence to face the vicissitudes of a challenging society, to contribute meaningfully to the society at large and to acquire the capability to think, lead and change the world.

## THE CONCEPT NOTE

The institutions are not built in a day. They are built by sustained, cumulated, dedicated efforts directed at quality improvements over a period of time by various stakeholders. Each institution is likely to have its own specific history but all glorious institutions have several things in common. The webinar seeks to highlight the role that various stakeholders can play, in their own ways and in their own capacities, that can lead the institution to the path of attaining a position of repute such that it becomes an institution of choice, with whom the present as well as future stakeholders look forward to be associated with.

The seminar also seeks to discuss and deliberate upon the important role that the process of accreditation plays in building an institution by helping the institutions retain and strengthen their focus on quality initiatives. The accreditation process, undoubtedly, permits an institution to break the boundaries of established hierarchies and carve out a new niche for itself.

These discussions become more crucial in the current times when institutions across the country are working on implementation of the New Education Policy, the vision of which entails instilling and raising quality standards in institutions.

### Expected outcomes

The webinar is expected to achieve the outcome of:

- Understanding the role of accreditation and its critical appreciation
- Understanding the role of New Education Policy in raising quality standards
- Create awareness about an entity being a "stakeholder", that is, allow them to identify themselves as a stakeholder
- Inform ways in which various entities can contribute towards building up of the institution independently as well as in collaboration with other stakeholders
- Encourage stakeholders to participate in the process of institution-building

## DETAILED PROGRAMME

Login starts at 10:45 AM

Session	Time
Inaugural Session Welcome address Address by Prof Swati Pal, Principal, JDMC Address by Dr Kusum Krishna, Chairperson, Governing Body, JDMC	11:00 AM - 11:30 AM
Keynote Address by <b>Dr Jagannath Patil, Advisor, NAAC, Bengaluru</b> "Role of Accreditation in Institution Building"	11:30 AM - 12:15 PM
Resource Person: <b>Dr Smita Raosaheb Deshmukh</b> Member, Executive Committee, NAAC Member, Binary Accreditation Committee Principal, MVDM, Amravati Member, Academic Council, Senate, SGBAU, Amravati, Maharashtra "Role of Stakeholders in Institution Building"	12:15 PM - 1:00 PM
Lunch break	1:00 PM - 1:30 PM
Interactive session	1:30 PM - 2:00 PM
Resource Person: <b>Prof Abid Haleem</b> Professor of Mechanical Engineering Faculty of Engineering and Technology Jamia Millia Islamia, New Delhi "Improving Research Visibility"	2:00 PM - 2:45 PM
Vote of Thanks Attendance and Feedback Form	2:45 PM - 3:00 PM

The webinar is open to all stakeholders namely leadership, faculty, non-teaching staff, students, parents, alumni etc to universities across the country.

### REGISTRATION PROCESS

- ❖ The link for the Registration form is: <https://forms.gle/4PND3zAHm2abm3W8>
- ❖ Participants are requested to join WhatsApp group for smooth communication:  
<https://chat.whatsapp.com/G31TUIJ7rbplxFMc6IXdFJ>
- ❖ Zoom Meeting Link is:  
<https://us06web.zoom.us/j/82670117540?pwd=UaNDVXJLNkpwHWFuMghBOTFVDRRZz09>  
Meeting ID: 826 7011 7540  
Passcode: 654321

E-Certificates will be provided to participants who attend the complete event and fill the Attendance/Feedback Form.

For further queries, please mail us at [webinar@dm.du.ac.in](mailto:webinar@dm.du.ac.in)