

WEBINAR REPORT
“GAINING PROFICIENCY IN ONLINE ADMISSION PROCEDURES
AND HANDLING STUDENT GRIEVANCES”
30th September 2021

The IQAC, JDMC organized an interactive session on “Gaining Proficiency in Online Admission Procedures and redressal of student grievances on September 30, 2021. The session started with a Welcome Address by Dr Shilpa Chaudhary, IQAC Coordinator followed by Introductory remarks by Prof Swati Pal, Principal, JDMC.

The resource persons for the session were **Dr Ruchika Ramakrishnan**, Assistant Professor & Convenor, Admission Grievance Committee (2019-21), Shyam Lal College, University of Delhi & Member, Central Admission Grievance Committee (2021-22), University of Delhi and **Dr Madhumita Chakraborty**, Associate Professor, Zakir Husain College (E), University of Delhi & Member, Central Admission Grievance Committee (since 2019), University of Delhi.

Dr Ruchika Ramakrishnan began the session by giving hands-on-training on the online admission procedure to the participants on the DU portal. Each step related to the admission process was discussed in a detailed manner- receiving applications, document verification, recommending approval/rejection of application. She also explained the procedure to change the category of the applicant from the reserved category if he/she fulfils the eligibility as per UR cutoff. She emphasized on reducing processing time and clearing the applications at the earliest so that incase of rejection, the candidate should be able to apply in another college in the same list.

Dr. Madhumita Chakraborty gave a presentation on the admission grievances and discussed the common issues and their addressal. Dr. Chakraborty cited various case-studies in detail related to the calculations for best four percentage, deductions and pro-data calculations. She also described ways to minimize student grievances related to admissions such as writing details in the “Comment section” and being particularly careful with the best four percentage calculation.

Both the speakers provided thorough coverage of the admission procedure, calculations and grievances. Also, throughout the session emphasis was given to read the DU bulletin very carefully for the eligibility criteria and the admission guidelines.

The presentation by the two resource persons was followed by a question-answer session in which participants sought answers to queries related to the admission process and grievances.

The webinar ended with Vote of Thanks.

The session was attended by 261 participants-teaching as well as non-teaching staff from various DU colleges. It was an extremely valuable and informative session on the online admission procedure and redressal of student grievances.

POSTER



*Janki Devi Memorial College
(University of Delhi)
Str Ganga Ram Hospital Marg, New Delhi-110060*

IQAC

**Invites Teaching and Non-teaching Staff to
An Interactive Session on**

**“Gaining Proficiency in Online Admission Procedures
& Redressal of Student Grievances”**

WITH



Dr. Ruchika Ramakrishnan &
*Associate Professor &
Convenor, Admission Grievance Committee
(Since 2019)
Shyam Lal College
(University of Delhi)*



Dr. Madhumita Chakraborty
*Associate Professor,
Zakir Husain Delhi College (E)
(University of Delhi) &
Member, Admission Grievance Committee
(2020-21), University of Delhi*

Date: 30th September, 2021 (Thursday) Time: 11:30 AM – 1:00 PM
Login Time: 11:15 AM

E-Certificates will be provided to participants

Dr. Shilpa Chaudhary
IQAC Coordinator

Prof. Swati Pal
PRINCIPAL

SOME GLIMPSES

Recording... You are viewing Ruchika Ramakrishnan's screen View Options

Famous Powerful Gayatri Mantra x Administration Portal x Administration Portal x +

admissionadmin.du.ac.in/index.php/applicationview/application/department?collegeld=72&depld=620

दिल्ली विश्वविद्यालय
University of Delhi

Shyam Lal College

Home > Applications in B.A Programme (English + Economics)

ALL New Application Certificate Verified Pending Document Verification
Application Withdrawn Verified by Convener Approved By Principal Payment Done

Type Minimum % Maximum % Status
Suggestive Cutoff

Kashmiri Migrant Pwd Category Minority Applied On From Date
All All All Select Date

Search Reset

Applications in B.A Programme (English + Economics)

AK From Anil Kumar Singh to Everyone
Good Morning Everyone
Anil Kumar Singh
Shyam Lal College Eve.

Showing 1-100 of 187 items.
Click Here to Export Data

Application / Admission Applicant / Suggestive / Suggestive / Average / Average

Unmute Start Video Security Participants 261 Chat 99+ Share Screen Pause/Stop Recording Reactions Leave

Recording... You are viewing Shilpa Chaudhary's screen View Options

Dr. Madhumita Chakraborty
Associate Professor,
Department of English,
Zakir Husain Delhi College
(E)

- Has over two decades of teaching experience in Delhi University
- Has authored/edited six books, and published extensively in both national and international journals.
- She has been the Convener of various administrative committees in the college, including co-Convener of the Admissions committee, Timetable Committee, Academic Supervisory Committee etc. She has been serving as Deputy Superintendent, Exams and also the Coordinator of the Central Evaluation Centre of the college for the evaluation of A and SEC copies.
- Has also served on a number of committees at the University level. She was a part of the Bulletin sub-committee of the Admissions Committee in 2019-20. Currently, she is also a member of the OBE Evaluation Committee, Dean Examinations office. Member of the Central Admissions grievance committee in 2020-21, 2021-22

Puja Pal
Ruchika Ramakrishnan
Shilpa Chaudhary
Madhumita Cha...

Unmute Start Video Security Participants 214 Chat 73 Share Screen Pause/Stop Recording Reactions Leave

The image shows a Zoom meeting window with a grid of 25 participants. The participants are arranged in a 5x5 grid. The names of the participants are: Puja Pal, Ruchika Ramakrishn..., Shilpa Chaudhary, Prof Swati Pal, Princi..., amita charan, Shes Ram, Sandeep singh, Janki Devi Me..., MANJU A PANDIT, Deepak Kumar, Mohammed Afzal, RAVINDER, PSYC..., Gaurav Kumar, Aprajita Chauhan, Madhu, Mohammad Afzal, Dr. Jayanti P Sa..., अविनाश, Ruchi Kalita, Urna S D, MANMOHAN K..., Vandana Gupta, Anupama, and Sonia Singh. The bottom toolbar contains icons for Unmute, Start Video, Security, Participants (161), Chat (27), Share Screen, Record, Reactions, and Leave. The system tray at the bottom shows the Windows search bar, taskbar icons, and system information including 31°C, ENG, and 11:29 AM 9/30/2021.

You are viewing Shilpa Chaudhary's screen View Options



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Ruchika Ramakrishnan



Prof Swati Pal, Principal



Shilpa Chaudhary

Unmute Start Video Security Participants 170 Chat 34 Share Screen Record Reactions Leave

You are viewing Ruchika Ramakrishnan's screen View Options

Recording... Famous Powerful Gayatri Mantra Administration Portal

admissionadmin.du.ac.in/index.php/app/courses/ba-programme

University of Delhi

Home > Course List

Course List

Showing 1-5 of 5 items.

#	Course	Process Applications
1	B.A Programme (English + Economics)	Applications
2	B.A Programme (English + Political Science)	Applications
3	B.A Programme (Economics + OMSF)	Applications
4	B.A Programme (Economics + Political Science)	Applications
5	B.A Programme (History + Political Science)	Applications

Puja Pal



Ruchika Ramakrishnan



Shilpa Chaudhary

Madhumita Cha...

Unmute Start Video Security Participants 236 Chat 77 Share Screen Pause/Stop Recording Reactions Leave