



जानकी देवी मेमोरियल कॉलेज

JANKI DEVI MEMORIAL COLLEGE

(दिल्ली विश्वविद्यालय)/(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel. : 49876630, ई-मेल : jdmcollege@hotmail.com, वेबसाइट/Website : <http://jdm.du.ac.in>

आइ एस ओ 21001 : 2018 व आइ एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्यायित A+ महाविद्यालय

An ISO 21001 : 2018 and ISO 9001 : 2015 Certified and NAAC Accredited 'A+' College

Janki Devi Memorial College

(University of Delhi)

AQAR 2024-25

Supporting Documents for 5.1.5

5.1.5 - The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organization wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

5.1.5 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organization wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

Answer. All of the above

<https://jdm.du.ac.in/grievance-redressal-mechanism.php>

1. The college follows the guidelines related to forming statutory bodies.

a. Internal Complaint Committee against Sexual Harassment at Work Place: Dr. Poonam Bewtra, Associate Professor –Presiding Officer, Member – Dr. Sudnya N. Kulkarni– Dr. Sangita Gupta, Dr. Nivedita Sharma External Member – Ms. Soni Singh Advocate, Student Representative. Committee ensures a safe environment at the workplace.

b. Anti-ragging Committee:

Convenors - Prof. Chanchal Chopra, Dr. Debahuti Brahmachari Prof Ruby Bhardwaj – Secretary, Staff Council Dr. Shweta Singh – History Staff Advisors - Ms. Ruchi Kalita, Dr. Ankita Kumar, Dr. Kanika Kakkar Dr. Khanchungla Chalhang – Convenor, North East Students Dr. Vandana and Dr. Vinita Rani – Hindi Prof. Rajyalakshmi – Socio. Ms. Bijoyata Yonzon – Economics Ms. Nancy – Commerce Mr. Vikendra Singh and Mr. Aditya Robin Singh – Maths. Committee helped us to have an anti-ragging zone within and outside the college premise.

c. SC/ST Cell: Liaison Officer Dr. Sanjukta Naskar – English

Members - Dr. Rajani B. Anuragi –Hindi Ms. Tara Negi – English Dr. Poonam Yadav - Hindi Sh. Kumer Pal – Library Attendant, JDMC (Non-Teaching Staff) Dr. Kailash Rani-History

d. RTI - are addressed by the PIO Dr. Jitender Gill, English Dept. in timely manner
e. Mentor/Nodal Officer Prof. Sandhya Garg, Ex-Officio Member Convenors - Ms. Vandana Madan and Dr. Sudnya Kulkarni Prof. Abha Jain, Dr. Poonam Yadav, Prof. Sangeeta Gupta Dr. Kanika Kakkar, Ms. Pouriangthanliu Dr. Kaushal Kishore and Mr. Surendra Kumar – Admin O. Committee also deals with the hostel related grievances.

g. Committee for online forms - Convenors – Ms. Teena Kohli & Mr. Laxmi Kant 14 | Page Core Team Members: Dr. Sudnya Kulkarni, Ms. Bhawna Pal Ms. Ravindar Meena, Himani Dahiya – Commerce Ms. Rajni Kapoor, Vaishali Narolia - Economics Ruchi Kalita, Ms. Tannu Sharma – English Dr. Deepak Rawat – EVS Ms. Prerna Butta - HDFE Dr. Vivek Sharma, Dr. Vandana - Hindi Mr. Shivam Sharma - History Dr. Tannu Gupta, Mr. Aditya Robin Singh - Mathematics Dr. Gurinder H. Singh - Music Ms. Shiwani Burnwal - Philosophy Dr. Tarun Routhan - Physical Education Ms. Vineeta Bhatt - Political Science Mr. Rajender Kumar - Sanskrit Dr. Kanika Kakar - Sociology.

h. Fee Assistance Committee: Convenor - Dr. Jitender Gill Ms. Vandana Madan Mrs. N. Muralidhar - Bursar Dr. Sudnya Kulkarni - Member Mr. Zubeer Ahmed - Member Ms. Kailash Rani – Hist. Mr. Manpreet Singh – Accounts Office Rep.

i. Remedial Classes Committee: Dr. Indu Soni

j. Admission Grievance Committee: Prof. Sandhya Garg (Convenor) Prof Manisha Agnihotri - History Dr. Natasha Nongbri – History Mr. Surendra Kumar – Admin Officer

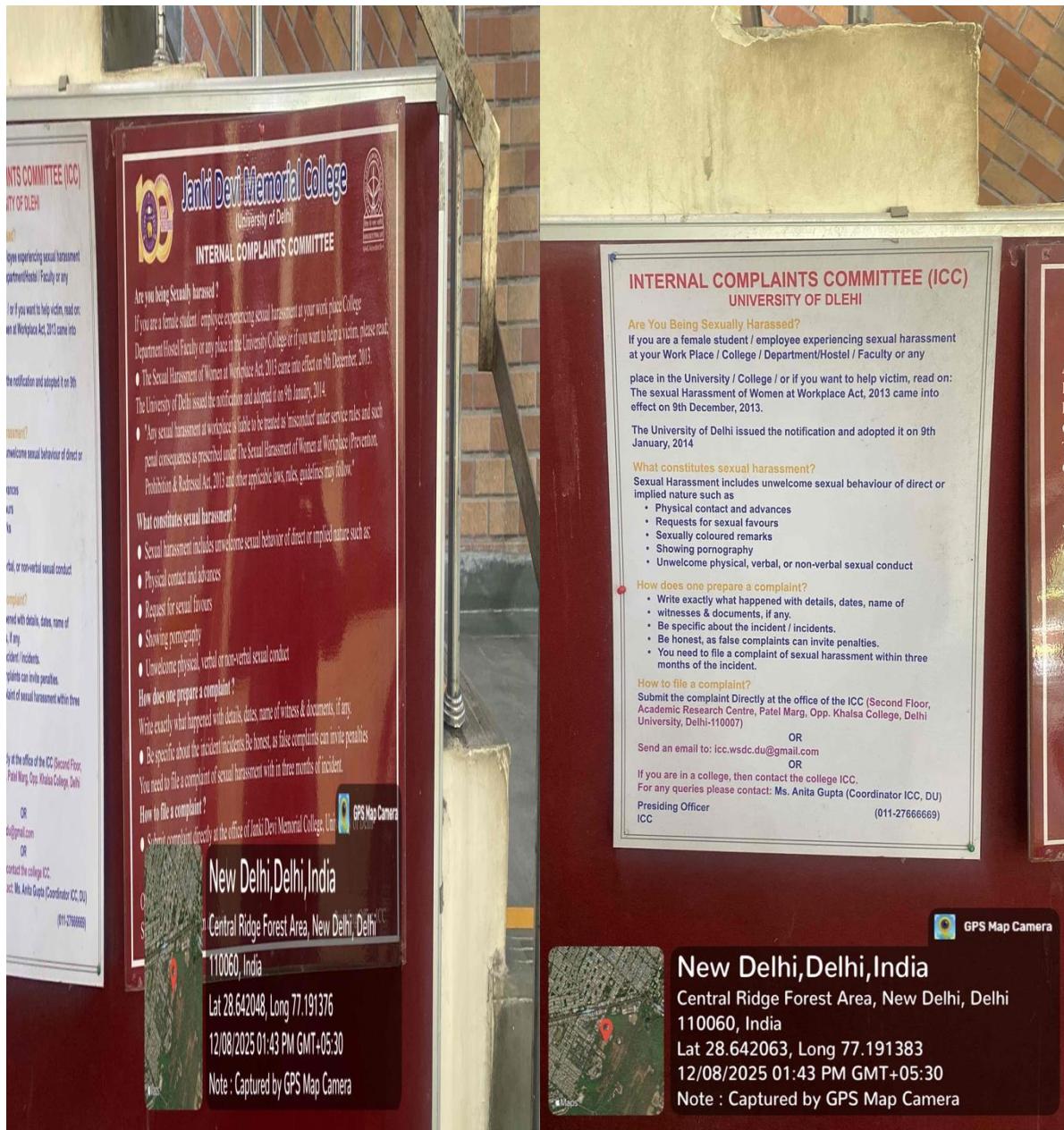
<https://jdm.du.ac.in/important-committees.php>

2. Various signboards are displayed on the campus

Delhi Police Complaint Box for students and Faculties



Internal Complaint Committee against Sexual Harassment



Anti-Ragging Posters

रोगी वाहन/AMBULANCE 102
आपदा प्रबंधन सेवाएं
DISASTER MANAGEMENT SERVICES 108
महिला हेल्पलाइन/WOMEN HELPLINE 1091



New Delhi, Delhi, India
 Central Ridge Forest Area, New Delhi, Delhi
 110060, India
 Lat 28.642006, Long 77.191489
 12/08/2025 01:50 PM GMT+05:30
 Note : Captured by GPS Map Camera





Helpline details



Anti-Smoking and Substance abuse Posters



Swachhta Guidelines

स्वच्छता दिशानिर्देश/ Swachhta Guidelines

- परिसर में साफ-साफाई बनाए रखें।
- हमेशा सूखा कचरा (प्लास्टिक/कागज) नीले कूड़ेदान में डालें और बीला कचरा (भोजन) हरे कूड़ेदान में।
- परिसर में भोजन और पानी की बबाती को कम करें।
- पानी के नल को खुला न छोड़ें।
- एक बार इस्तेमाल होने वाले प्लास्टिक के गिलासों/बोतल /बैला का उपयोग कम से कम करें।
- वर्षा कक्ष से निकलने के बाद हमेशा कक्षाओं के पर्खे और लाइट बंद कर दें।
- Maintain cleanliness on the campus.
- Always throw dry waste (Plastic/Paper) in blue dustbins and wet waste (Food) in green dustbins.
- Minimise the wastage of food and water on the campus.
- Do not leave the water taps open.
- Minimise the usage of single-use plastic glasses/bottles/bags.
- Always switch off fans and lights after leaving the classrooms.



GPS Map Camera

New Delhi, Delhi, India

Central Ridge Forest Area, New Delhi, Delhi

110060, India

Lat 28.641624, Long 77.192003

12/08/2025 01:50 PM GMT+05:30

Note : Captured by GPS Map Camera

Minutes of the meeting of Student Redressal Committee, prevention of Sexual Harassment Committee and Anti-Ragging Committee

Minutes of the College Students' Grievances Redressal Committee, 2024-2025

**जानकी देवी मेमोरियल कॉलेज**
JANKI DEVI MEMORIAL COLLEGE
(दिल्ली विश्वविद्यालय) / (University Of Delhi)
सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060
दूरभाष/Tel. : 49876630, ई-मेल/E-mail : jdmcollege@hotmail.com, वेबसाइट/Website : <http://jdm.du.ac.in>
आई एस ओ 21001 : 2018 व आई एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्यायित A+ महाविद्यालय
An ISO 21001 : 2018 and ISO 9001 : 2015 Certified and NAAC Accredited 'A+' College

संदर्भ संख्या/Ref. No..... दिनांक/Dated.....

**Minutes of the Internal Complaints Committee Against Sexual Harassment
2024-2025**

The following members of the committee met on 08th April, 2025 to review the complaints related to sexual harassment at the work place.

The committee observed that no complaints of sexual harassment, were reported from the students for the year 2024-25.

Presiding Officer: Dr. Poonam Bewtra

Members: Dr. Sudnya N. Kulkarni
Dr. Sangita Gupta
Dr. Nivedita Sharma

External Members:
Ms. Soni Singh – Advocate

Student Representatives
Ms. Somya Narula

*20/04/2025
Dr. Poonam Bewtra
प्राचारपत्रिका/Principal
जानकी देवी मेमोरियल कॉलेज
Janki Devi Memorial College
सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060*



जानकी देवी मेमोरियल कॉलेज JANKI DEVI MEMORIAL COLLEGE

(दिल्ली विश्वविद्यालय)/(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel.: 49876630, ई-मेल/E-mail: jdmcollege@hotmail.com, वेबसाइट/Website: <http://jdm.du.ac.in>

आई एस ओ 21001 : 2018 व आई एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्यायित A+ महाविद्यालय
An ISO 21001 : 2018 and ISO 9001 : 2015 Certified and NAAC Accredited 'A+' College

संदर्भ संख्या/Ref. No.....

दिनांक/Dated.....

Annual Return on cases of Students' Grievance Redressal

Period: 1st July, 2024 to 30th June, 2025

Name of the College: JANKI DEVI MEMORIAL COLLEGE

S. No.		Number of Cases
1	Number of complaints of Students Grievance Redressal received in the year	NIL
2	Number of complaints disposed of during the year	NIL
3	Number of cases pending for more than 90 days.	NIL

DN Anil Path
प्रधार्या/Principal
जानकी देवी मेमोरियल महाविद्यालय
Janki Devi Memorial College
सर गंगा राम हॉस्पिटल मार्ग नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060

Minutes and Returns of the Anti-Ragging committee, 2024-25



जानकी देवी मेमोरियल कॉलेज JANKI DEVI MEMORIAL COLLEGE

(दिल्ली विश्वविद्यालय)/(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060

Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel. : 49876630, ई-मेल/E-mail : jdmcollege@hotmail.com, वेबसाइट/Website : <http://jdm.du.ac.in>

आई एस ओ 21001 : 2018 व आई एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्यायित A+ महाविद्यालय
An ISO 21001 : 2018 and ISO 9001 : 2015 Certified and NAAC Accredited 'A+' College

संदर्भ संख्या/Ref. No.....

दिनांक/Dated.....

Minutes of Anti-Ragging Committee

2024-2025

A meeting of the anti-ragging committee was held on 24th July 2024 in the Committee Room of the college.

The following members were present:

Convenors Dr. Chanchal Chopra and Dr. Debahuti Brahmchari

Prof. Ruby Bhardwaj – Secretary, Staff Council

Dr. Shweta Singh - Member

Ms. Kanika Kakar, Ms. Ruchi Kalita, Ms. Ankita – Staff Advisors

Dr. Khanchungla Chalhang – Convenor, North East Students

Agenda

To facilitate the congenial academic atmosphere within the college and hostel premises on its re-opening after the pandemic.

Minutes

The meeting opened with the convenors of the committee welcoming all members and reiterating that the college abides with the ordinance XV-C (prohibition of and Punishment of Ragging) and has a zero-tolerance policy to ragging. In order to ensure the same, the committee adopted the following measures:

1. An anti-ragging squad composed of students and teachers was created.
2. Information about the Complaint Box for written complaints to be disseminated.
3. Display of posters in the campus to create awareness on anti-ragging measures amongst students.
4. To update the website with the complete contact details of nodal-officer related to anti-ragging.
5. All students and their parents/guardians sign the anti-ragging undertaking at the time of admission.

The meeting ended with the unanimous approval of all members that ragging, eve-teasing and such other acts be addressed with firmness.

*Edita Utam
Principal
Janki Devi Memorial College
Sar Ganga Ram Hospital Marg, New Delhi-110060*



जानकी देवी मेमोरियल कॉलेज JANKI DEVI MEMORIAL COLLEGE

(दिल्ली विश्वविद्यालय) // (University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel.: 49876630, ई-मेल/E-mail: jdmcollege@hotmail.com, वेबसाइट/Website: <http://jdm.du.ac.in>

आई एस ओ 21001 : 2018 व आई एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्यायित A+ महाविद्यालय
An ISO 21001 : 2018 and ISO 9001 : 2015 Certified and NAAC Accredited 'A+' College

संदर्भ संख्या/Ref. No.....

दिनांक/Dated.....

Annual Return on cases of Anti-Ragging

Period: 1st July, 2024 to 30th June, 2025

Name of the College: JANKI DEVI MEMORIAL COLLEGE

S. No.		Number of Cases
1	Number of complaints of Ragging received in the year	NIL
2	Number of complaints disposed of during the year	NIL
3	Number of cases pending for more than 90 days.	NIL

Dr. Narsi Pal

प्राचार्य/Principal
जानकी देवी मेमोरियल महाविद्यालय
Janki Devi Memorial College
सर गंगा राम हासिप्टल मार्ग नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060

**Minutes and Returns of the Internal Complaints Committee Against
Sexual Harassment, 2024-25**



**जानकी देवी मेमोरियल कॉलेज
JANKI DEVI MEMORIAL COLLEGE**

(दिल्ली विश्वविद्यालय)/(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel. : 49876630, ई-मेल/E-mail : jdmcollege@hotmail.com, वेबसाइट/Website : <http://jdmc.du.ac.in>

**आई एस ओ 21001 : 2018 व आई एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्यायित A+ महाविद्यालय
An ISO 21001 : 2018 and ISO 9001 : 2015 Certified and NAAC Accredited 'A+' College**

संदर्भ संख्या/Ref. No.....

दिनांक/Dated.....

**Minutes of the Internal Complaints Committee Against Sexual Harassment
2024-2025**

The following members of the committee met on 08th April, 2025 to review the complaints related to sexual harassment at the work place.

The committee observed that no complaints of sexual harassment, were reported from the students for the year 2024-25.

Presiding Officer: Dr. Poonam Bewtra

Members: Dr. Sudnya N. Kulkarni
Dr. Sangita Gupta
Dr. Nivedita Sharma

External Members:

Ms. Soni Singh – Advocate

Student Representatives

Ms. Somya Narula

*Edna UTM
Poonam*
प्राचार्य/Principal
जानकी देवी मेमोरियल महाविद्यालय
Janki Devi Memorial College
सर गंगा राम हॉस्पिटल मार्ग, नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060



जानकी देवी मेमोरियल कॉलेज JANKI DEVI MEMORIAL COLLEGE

(दिल्ली विश्वविद्यालय)/(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel. : 49876630, ई-मेल : jdmcollege@hotmail.com, वेबसाइट/Website : http://jdm.du.ac.in

आई एस ओ 21001 : 2018 व आई एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्यायित A+ महाविद्यालय
An ISO 21001 : 2018 and ISO 9001 : 2015 Certified and NAAC Accredited 'A+' College

संदर्भ संख्या/Ref. No.....

दिनांक/Dated.....

Annual Return on cases of Sexual Harassment

Period: 1st July, 2024 to 30th June, 2025

Name of the College: JANKI DEVI MEMORIAL COLLEGE

S. no.		Number of Cases
1	Number of student complaints of sexual harassment received during the year	1
2	Number of student complaints disposed of during the year	1
3	Number of cases pending for more than 90 days	NIL

Onwards
प्राचार्य/Principal
जानकी देवी मेमोरियल महाविद्यालय
Janki Devi Memorial College
सर गंगा राम हास्पिटल मार्ग नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060

Students can inform about their grievances at various levels:

- a. They can raise them in Student-faculty meetings conducted on a monthly basis
- b. Emails can be sent to TIC/Principal
- c. Open-door policy: The complaints can be discussed directly with the Principal.
- d. Grievances of the teaching and non-teaching staff are redressed by the Grievance Committee of the college.

3. Minutes of Student Faculty Meeting (Sample)

MINUTES OF STUDENT FACULTY MEETING
Department of Sociology

The Student Faculty Meeting was held on 17 October 2024 at 12 PM in room 43A. The following faculty members of the department were present.

1. Ms. Vandana Madan, Association-in-Charge
2. Ms. Pouriangthanliu
3. Ms. Charu Kala, Teacher-in-Charge
4. Dr. Kanika Kakar

The following students were present:

1. Tanisha
2. Tanusmita
3. Garima
4. Sanjitha
5. Isheeka
6. Sakshi

	Issue Raised	Action Taken
1.	The students wanted flexibility of submitting handwritten as well as typed assignments.	The T-i-C informed that the previous batches faced difficulties in written examinations after getting used to submitting typed assignments. The other teachers also reported that typing assignments often allows students to use AI/plagiarise from internet sources.
2.	The second year students reported that they have a gap on Monday in their timetable in the fifth period. They wanted to shift the sixth period to the fifth.	The T-i-C informed the students that the concerned teacher has a GE lecture in the fifth period and so there was a gap.

3.	The students reported that some of the laptops in the e-Resource room were not working.	The teachers responded that all such complaints must be entered in the complaint register kept in the administrative office.
4.	The students also reported that the washrooms were not clean; one of the flushes was not working, lack of hand wash soap and door latch was missing in one washroom.	The teachers responded that all such complaints must be entered in the complaint register kept in the administrative office.



5	The students wanted to organise a social outreach programme, like the Joy of Giving Week.	The teachers felt that this was a good idea and encouraged the students to organise the event.
6	The students wanted fewer assignments to be set by teachers before the CUET examinations.	The teachers said they would try to accommodate as much as feasible.
7	The teachers raised the issue of an increase in the number of cases of cheating during internal examinations.	The students said they would speak to their classmates about this issue.
8	The teachers asked the students to interact and mentor the first year students as the latter are still confused	The students said that they have already met the first students and will continue to mentor them in the future.

Student faculty meeting of commerce Department in September

Date:19/09/24

1. The students were asked about their classes with reference to their satisfaction regarding method of teaching, punctuality and evaluation process by their teachers

2. The students were asked about Infrastructure issues and students from third year responded that Desks in room no. 63 and 4 are not enough for the students of B.com hons EVS.

3. Door locks of GCR are not functioning well.

4. Students wanted guidance about the fourth year.

5. Washrooms locks are not working. Hand wash containers are not filled regularly. Flushes are not functioning well.

Action taken Report

With regard to points raised in the student-faculty meeting, the faculty representatives took the following actions:

1.. With reference to washrooms; and broken lock the matter was informed to the Administrative staff for further action.

2. With regard to Desks in room no. 63 and 4 are not enough, the matter was informed to the Administrative staff for further action. Maximum number desks were put considering the capacity of these rooms.

3. Course structure of fourth year was provided to students.

4	MS. VRINDA KAPUR (Sect. In-charge)	510			
Class Representatives					
S.NO Roll No NAME Course Year Section Signature					
1 307 SULANI SUDHAKAR B.COM HONS 1ST A					
2 222	NAVYA LATHORIYA	B.COM HONS	1ST	A	<i>Navya Lathoriya</i>
3	KAVITA	B.COM HONS	1ST	B	
4 710	ANTARA	B.COM HONS	1ST	B	<i>Antara</i>
5	VEDIKA	B.COM HONS	1ST	C	<i>Vedika</i>
6	LABAYA	B.COM HONS	1ST	C	
7	YASHIKA	B.COM	1ST	A	
8	DRISHTI	B.COM	1ST	A	
9	REEVA SHARMA	B.COM	1ST	B	<i>Reeva Sharma</i>
10	DRONITA LAL	B.COM	1ST	B	<i>Dronita Lal</i>
12 1381 TANISHKA B.COM HONS 2ND A <i>Tanishka</i>					
13 1342	ALIZA	B.COM HONS	2ND	A	<i>Aliza</i>
14 79	PRACHI GUPTA	B.COM HONS	2ND	B	
15 532	SHREYA MITTAL	B.COM HONS	2ND	B	
16 297	ANUSHA MITTRA	B.COM HONS	2ND	C	<i>Anusha Mittra</i>
17 1221	DISHA VYAS	B.COM HONS	2ND	C	<i>Disha Vyasa</i>
18 1897	BHUMIKA	B.COM	2ND	A	<i>Bhumika</i>
19	BHUMI AGGARWAL	B.COM	2ND	A	
20 1412	YASHVI MITTAL	B.COM	2ND	B	<i>Yashvi Mittal</i>
21 499 SNEHA PINGOLIA B.COM HONS 3RD A <i>Sneha Pingolia</i>					
22 518	SHRUTI	B.COM HONS	3RD	A	<i>Shruti</i>
23 580	ELINN VIRDY	B.COM HONS	3RD	B	<i>Elinn Virdy</i>
24 507	VEDANTIKA YADAV	B.COM HONS	3RD	C	
25 522	ISHIKA KAUSHIK	B.COM HONS	3RD	C	<i>Ishika Kaushik</i>
26	EESHANI	B.COM	3RD	A	
27 679	FIZA KHAN	B.COM	3RD	A	
28 1061	ASMITA CHATURVEDI	B.COM	3RD	B	<i>Asmita Chaturvedi</i>
29	TANISHKA	B.COM	3RD	B	



**MINUTES OF STUDENT FACULTY MEETING
ECONOMICS DEPARTMENT**

The online Student Faculty meeting of the Economics Department was held on Nov 30th, 2024, via Google Meet link meet.google.com/htt-qcxf-zah

The following issues were discussed during the meeting:

S.no.	Issues	Action Taken
1.	The 3 rd year students were asked about the DSE optional. They had query regarding the Research Methodology paper as DSE.	Students were informed that Research Methodology paper would be offered as DSE in Sem 6 and Sem 7 as per the NEP guidelines. Though a student has to take the same for pursuing 4 th year, they have to option to choose the paper in any one of the above said semesters.
2.	The 2 nd year students were also asked about their DSE options.	Most of them preferred GE to DSE for the coming semester. It was informed that the Department will still offer DSE for the students who would be interested in the same.
3.	The teachers enquired from the students of 2 nd and 3 rd yr about their syllabi, IA and CA for various courses.	Students informed that their syllabi, IA and CA are over for all the courses.
4.	The teachers enquired from the students about their examination forms, if all have filled and re-checked the same.	Students informed that they have done so.

2.	The 2 nd year students were also asked about their DSE options.	Most of them preferred GE to DSE for the coming semester. It was informed that the Department will still offer DSE for the students who would be interested in the same.
3.	The teachers enquired from the students of 2 nd and 3 rd yr about their syllabi, IA and CA for various courses.	Students informed that their syllabi, IA and CA are over for all the courses.
4.	The teachers enquired from the students about their examination forms, if all have filled and re-checked the same.	Students informed that they have done so.
5.	The students were asked to re-check and double check their latest datesheet for the examination and the correct dates for the same, especially for ER papers.	Students were informed

The meeting was attended by the following members

Dr Bijoyata Yonzon (Faculty- TIC)

Dr Trisha Jolly (Faculty member)

Ms Richika Rana (Faculty Member)

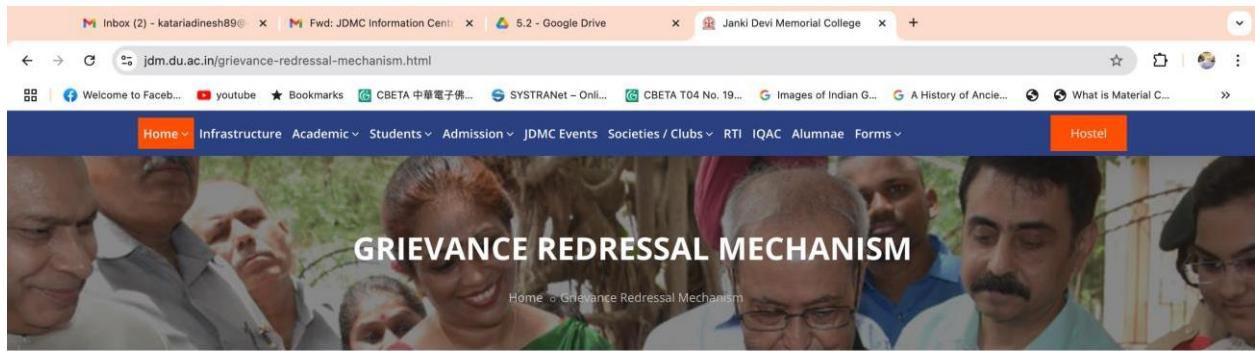
Tanishka (Class Representative- 3rd yr)

Shardha (Student Representative-2nd yr)

Aarna (Class Representative-1st yr)
Kamya (Class Representative-1st yr)



Student Grievance Form



GRIEVANCE REDRESSAL MECHANISM

Grievance Redressal System

Grievance Redressal Mechanism

- Grievance Redressal Mechanism
- Grievance Redressal Form

In order to redress individual as well as collective grievances of the students of the College, a grievance redressal mechanism has been devised.

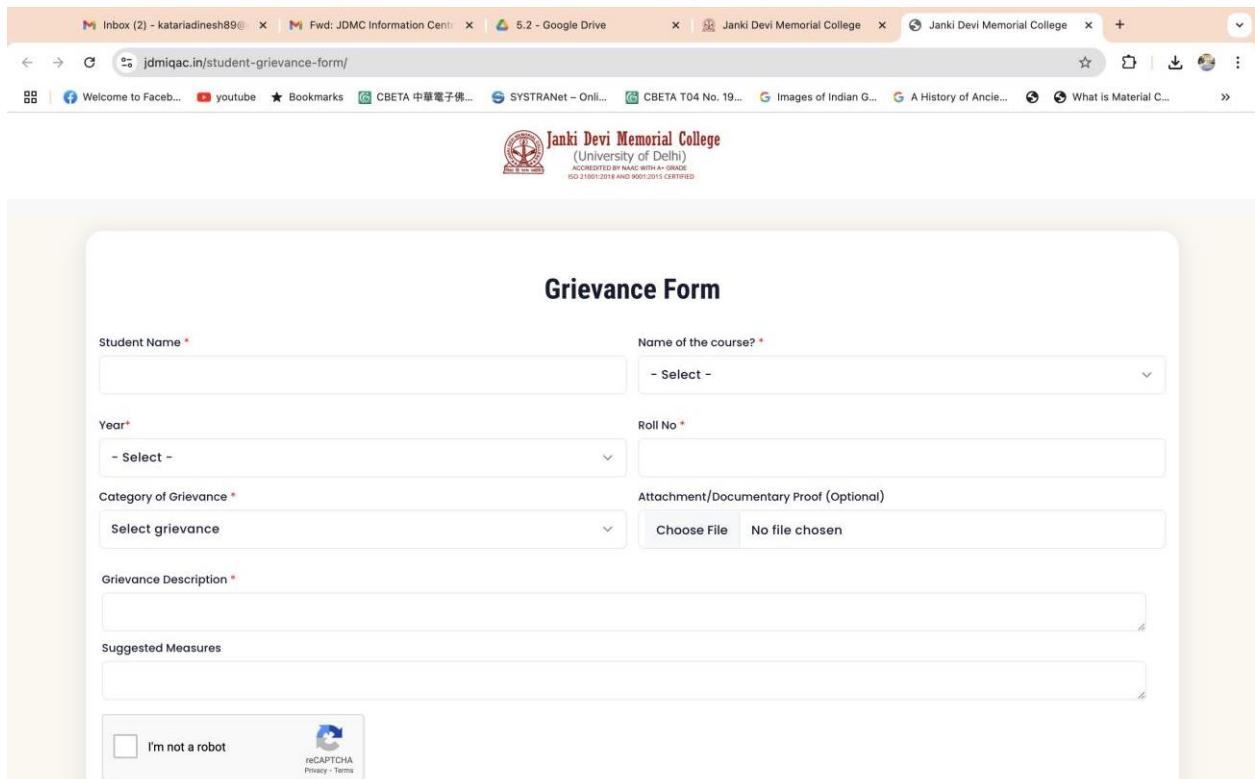
A grievance may be any kind of discontent or dissatisfaction or negative perception, whether expressed or not, arising out of anything connected with college/university that a student or staff thinks, or even feels, is unfair, unjust or inequitable. Any grievance /complaint relating to sexual harassment will not be covered under these rules as there is a separate mechanism for addressing such matters by ICC (Internal Complaints Committee).

Student Grievance Redressal Mechanism

To promote the welfare of students, Janki Devi Memorial college has a robust mechanism for handling student grievances related to academic and non-academic matters.

Objectives of Grievance redressal committees

Grievance redressal committees are formed with the purpose of providing a platform to the students to address their issues and



Grievance Form

Student Name *

Name of the course? *

Year*

Roll No *

Category of Grievance *

Attachment/Documentary Proof (Optional)

Select grievance

Grievance Description *

Suggested Measures

I'm not a robot 



जानकी देवी मेमोरियल कॉलेज JANKI DEVI MEMORIAL COLLEGE

(दिल्ली विश्वविद्यालय)/(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel. : 49876630, ई-मेल/E-mail : jdmcollege@hotmail.com, वेबसाइट/Website : <http://jdm.du.ac.in>

आइ एस ओ 21001 : 2018 व आइ एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्यायित A+ महाविद्यालय
An ISO 21001 : 2018 and ISO 9001 : 2015 Certified and NAAC Accredited 'A+' College

NOTIFICATION

In compliance of the provisions of University Grants Commission (Redressal of Grievances of Students) Regulations 2023, Students Grievances Redressal Committee (SGRC), for redressal of grievances of the students, has been constituted as follows for the academic year 2024-25:

S. No.	Name	Department	Mobile Number	Email Address
1	Prof. Swati Pal-Chairperson	Principal	9811276744	principal@jdm.du.ac.in
2	Dr. Ruby Bhardwaj	Sociology	9910124655	ruby@jdm.du.ac.in
3	Dr. Tara Sheemar	History	9871037011	tara@jdm.du.ac.in
4	Prof. Payal Nagpal	English	9811408751	payalnagpal@jdm.du.ac.in
5	Ms. Pouriangthanliu	Sociology	8826492950	pouriangthanliu@jdm.du.ac.in
6	Ms. Somya Narula	Students' Representative (President)	8800501039	somya.22bcomh885@jdm.du.ac.in

The above mentioned SGRC will remain for all sub-committees for SGRCs. The Sub-Committees will have additional Convenors as follows:

SGRC for admission related grievances:

1	Prof Sandhya Garg	Hindi	9910002791	sandhya@jdm.du.ac.in
2	Prof Rajyalakshmi	Sociology	9811859014	vrajyalakshmi@jdm.du.ac.in

SGRC for examination related grievances:

1	Dr. Sudnya N. Kulkarni	Philosophy	9958416756	skulkarni@jdm.du.ac.in
---	------------------------	------------	------------	------------------------

SGRC for grievances of PwBD students:

1	Dr. Sudnya N. Kulkarni	Philosophy	9958416756	skulkarni@jdm.du.ac.in
2.	Md. Zubeer	Pol. Science	9717689013	zubeer@jdm.du.ac.in
2.	Mr. Vivek Pachpande	Philosophy	9324565180	vivek@jdm.du.ac.in

Students Grievances Redressal Committee (SGRC) for grievances of Hostel students has been constituted as follows:

1	Prof Sandhya Garg, Chairperson	Hindi	9958416756	skulkarni@jdm.du.ac.in
2.	Ms. Vandana Madan	Sociology	9810337813	vmadan@jdm.du.ac.in
3.	Dr. Poonam Yadav	Hindi	9212345507	poonam@jdm.du.ac.in
4.	Ms. Pouriangthanliu	Sociology	8826492950	pouriangthanliu@jdm.du.ac.in

Further, the students may send their grievances by submitting an online form. Link of the form is given below:

<https://www.jdmiqac.in/student-grievance-form/>

Swati Pal



प्रो. स्वाति पाल/PROF SWATI PAL
प्राचार्या/PRINCIPAL

Grievance Redressal Committee

The college has a robust grievance redressal mechanism from the Microcosmic department level of address specific issues of students and teachers within the department, as also has a Grievance Redressal Committee as per UGC guidelines. This committee addresses grievances of students and staff of the college and provides from solutions following proper transparent procedure, in a time bound manner. The Committee ensures that prompt and effective redressal of complaints takes place to maintain a congenial environment necessary for the smooth functioning of the college.

Members

- Dr. Ruby Bhardwaj
- Dr. Tara Sheemar
- Prof. Payal Nagpal
- Ms Pouriangthanliu
- President, Student Union

Form for grievances

<https://www.jdmiqac.in/student-grievance-form/> **Internal Complaints committee**

In accordance with the guidelines of the UGC and the notifications of the University of Delhi against Sexual Harassment at workplace (Prevention, Prohibition and Redressal) Act 2013 (Links), the college has set up its own ICC against Sexual Harassment. The college recognizes that there must be a strict policy against sexual harassment within the institution to maintain a sense of safety and security amongst all stakeholders. All complaints are dealt with strict confidentiality.

Presiding Officer: Poonam Bewtra

Members: Dr Sudnya N. Kulkarni, Dr Sangita Gupta, Dr. Nivedita Sharma

Email:

icc@jdm.du.a

c.in UGC

Guidelines

<https://saksham.ugc.ac.in/content/downloads/Sexual%20harassment%20Act.%202013.pdf>

Anti-Ragging Committee

Janki Devi Memorial College has a Zero tolerance policy towards ragging. Every student and her parents sign an anti-ragging affidavit at the time of admission. The Committee complies by all the rules charted out by the UGC Regulations 2007 and the directives of the University of Delhi in this regard. The committee is accessible at all times and monitors as well as oversees all initiatives taken by Anti Ragging squads to prevent ragging on campus. This is extended in particular to the college hostel.

Nodal officer-Prof. Chanchal Chopra

(Commerce) Email-

dr.chanchal@jdm.du.ac.in

Mobile [+91 98116 69670](tel:+919811669670)

Members

- Prof. Chanchal Chopra, Dr. Debahuti Brahmachari
- Prof Ruby Bhardwaj - Secretary, Staff Council
- Dr. Shweta Singh - History
- Staff Advisors - Ms. Pouriangthanliu, Dr. Vijay Kumar Badetia,
- Dr. Akanksha Kumar
- Dr. Khanchungla Chalhang - Convenor, North East Students
- Dr. Vandana and Dr. Vinita Rani - Hindi
- Prof. Rajyalakshmi - Socio.
- Ms. Bijoyata Yonzon - Economics Ms. Nancy-Commerce
- Mr. Vikendra Singh and Mr. Aditya - Maths

Anti-Smoking/Tobacco Committee

The anti-smoking/Tobacco Committee of the college actively attempts to create awareness amongst students and staff of the college about injurious effects of smoking and the usage of tobacco. Smoking within the campus is strictly prohibited and in college signages to this effect are prominently displayed in college. Sale of cigarettes and other tobacco products within a 100-yard radius is prohibited as per rules.

Nodal Officer

- Dr. Sudnya Kulkarni - Philosophy Department