



# जानकी देवी मेमोरियल कॉलेज

## JANKI DEVI MEMORIAL COLLEGE

(दिल्ली विश्वविद्यालय)/(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060  
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel. : 49876630, ई-मेल/E-mail : jdmcollege@hotmail.com, वेबसाइट/Website : <http://jdm.du.ac.in>

आइ एस ओ 21001 : 2018 व आइ एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्याधित A+ महाविद्यालय

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### 6.1.2 The effective leadership is visible in various institutional practices such as decentralization and participative management.

The annual feedback mechanism of JDMC is an example of decentralised and participatory method of quality assurance and improvements.

#### Link to the Feedback Mechanisms:

<https://jdm.du.ac.in/feedback-mechanisms.php>

#### 1. Inviting inputs regarding Feedback forms:

- From IQAC Coordinator and ISO Systems Coordinators:

 Gmail feedback JDMC <[feedback@jdm.du.ac.in](mailto:feedback@jdm.du.ac.in)>

**Feedback Forms\_2024-2025**  
1 message

**feedback JDMC <[feedback@jdm.du.ac.in](mailto:feedback@jdm.du.ac.in)>** To: Payal Nagpal <[payalnagpal@jdm.du.ac.in](mailto:payalnagpal@jdm.du.ac.in)>, Shilpa Chaudhary <[schaudhary@jdm.du.ac.in](mailto:schaudhary@jdm.du.ac.in)>, Ruby Bhardwaj <[ruby@jdm.du.ac.in](mailto:ruby@jdm.du.ac.in)>  
Cc: Sonia Gandhi <[sonia@jdm.du.ac.in](mailto:sonia@jdm.du.ac.in)>, madhulika Nirmal <[madhulika@jdm.du.ac.in](mailto:madhulika@jdm.du.ac.in)>

Mon, Apr 7, 2025 at 7:40 PM

Dear Conveners,

Please find attached feedback forms pdf for the session 2024-2025.

If any changes are required as per new NAAC guidelines, please let us know. After that we will share forms links with you to be shared with students.

Regards  
Sonia & Madhulika

**6 attachments**

-  [Library Feedback Form 2024-2025 - Google Forms.pdf](#) 318K
-  [Alumni Feedback Form \(2024-2025\) पूर्व छात्र प्रतिपुष्टि फॉर्म \(२०२४-२५\) - Google Forms.pdf](#) 381K
-  [Janki Devi Memorial College Non-Teaching Feedback Form 2024-25 जानकी देवी मेमोरियल महाविद्यालय गैर - शैक्षणिक विभागीय प्रतिपुष्टि फा.pdf](#) 323K
-  [Parents' Feedback Form 2024-25 - Google Forms.pdf](#) 341K
-  [Faculty Feedback Form 2024-25 \\_संकाय प्रतिपुष्टि फार्म २०२४-२५ - Google Forms.pdf](#) 450K
-  [STUDENT SATISFACTION SURVEY \(2024-2025\) - Google Forms.pdf](#) 701K

- From respective committees:



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 Gmail feedback JDMC <fe...

**Request Alumni Association to take a look at Alumni Feedback form**

1 message

**shilpa Chaudhary** <[schaudhary@jdm.du.ac.in](mailto:schaudhary@jdm.du.ac.in)> Mon, 18 Apr 2025 11:50 AM  
To: Sandhya Garg <[sandhya@jdm.du.ac.in](mailto:sandhya@jdm.du.ac.in)>, [feedback@jdm.du.ac.in](mailto:feedback@jdm.du.ac.in)

Dear Ma'am

The link for Alumni Feedback Form is <https://forms.gle/21wjqQWZguSCxYPt6>

We request the Alumni Association to take a look and suggest changes.

Thanks  
Feedback Committee

## 2. Decentralizing of filling of forms:

- Involvement of departments in filling of forms by students:

 Gmail feedback JDMC <[feedback@jdm.du.ac.in](mailto:feedback@jdm.du.ac.in)>

**Feedback\_2024-2025**

1 message

**feedback JDMC** <[feedback@jdm.du.ac.in](mailto:feedback@jdm.du.ac.in)> Fri, Apr 18, 2025 at 11:50 PM  
To: Payal Nagpal <[payalnagpal@jdm.du.ac.in](mailto:payalnagpal@jdm.du.ac.in)>  
Cc: Sonia Gandhi <[sonia@jdm.du.ac.in](mailto:sonia@jdm.du.ac.in)>

Dear TICs

As we approach the end of the academic year, we kindly request your support in ensuring that students and their parents of your department complete the following feedback forms.

**1. Students Feedback Form**  
<https://forms.gle/5TMkgkujFNF4i6V76>

**2. Parents' Feedback Form**  
<https://forms.gle/DyAc9QPwi8LGMGob9>

**3. Library Feedback Form**  
<https://forms.gle/EaV6zigGxAraeAvQ8>

**4. Alumni Registration Form (To be filled by 3rd year Students Only)**  
<https://forms.gle/W4NgC8vNVK4n6TPi9>

- Feedback forms shared via WhatsApp groups:



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JDMC\_Eco. Dept\_ Alumni  
Deepakshi, Harshita Rathore BA 1st (Econ, Ishita, Ishita, Jahnvi, Jdm, Jdm, Jdm, Jdm, Jdm, Jdm, Jdm, Jdm, Jdm)

24-05-2025

Jdm Bijoyata Ma'am  
→ Forwarded

JDMC Feedback Form for Alumni/ पूर्ण...  
The Internal Quality Assurance Cell (IQAC) seeks  
your valuable feedback for enhancing the...  
[forms.gle](https://forms.gle/dh8pF5MK6e593r858)

<https://forms.gle/dh8pF5MK6e593r858> 10:30

Jdm Trisha Ma'am  
Please fill this form 10:32

c. Forms are prepared in English and Hindi for convenience of stakeholders:



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07/04/2025, 19:35

STUDENT SATISFACTION SURVEY (2024-2025) / छात्र संतुष्टि सर्वेक्षण (२०२४-२५)

## STUDENT SATISFACTION SURVEY (2024-2025) / छात्र संतुष्टि सर्वेक्षण (२०२४-२५)

Janki Devi Memorial College is conducting the 'Student Satisfaction Survey'. Your responses will help to strengthen our efforts in upgrading the quality in higher education at JDMC.

So, please respond with sincerity and after careful thought. Your identity will not be shared. / जानकी देवी मेमोरियल महाविद्यालय द्वारा 'छात्र संतुष्टि सर्वेक्षण' कराया जा रहा है। आपकी प्रतिक्रिया जो डी एम सी में उच्च शिक्षा में गुणवत्ता उन्नयन के हमारे प्रयास को दृढ़ करने में सहायक होगी, इसलिए कृपया निष्पक्ष तथा सावधानी पूर्वक अपनी प्रतिक्रिया दें। आपकी पहचान गोपनीय रखी जाएगी।

\* Indicates required question

1. Email \*

\_\_\_\_\_

2. Name of the Course/ \*

पाठ्यक्रम का नाम

Mark only one oval.

B.A. Prog

### 3. Sharing responses with each department:



feedback JDMC <[feedback@jdm.du.ac.in](mailto:feedback@jdm.du.ac.in)>

#### COMMERCE\_ATR: Department wise Feedback Responses from Students, Parents and Alumni

8 messages

feedback JDMC <[feedback@jdm.du.ac.in](mailto:feedback@jdm.du.ac.in)>

To: Madhu Gupta <[madhu@jdm.du.ac.in](mailto:madhu@jdm.du.ac.in)>

Cc: Payal Nagpal <[payalnagpal@jdm.du.ac.in](mailto:payalnagpal@jdm.du.ac.in)>, principal@jdm.du.ac.in, Shilpa Chaudhary <[schaudhary@jdm.du.ac.in](mailto:schaudhary@jdm.du.ac.in)>, Ruby Bhardwaj <[ruby@jdm.du.ac.in](mailto:ruby@jdm.du.ac.in)>, Sonia Gandhi <[sonia@jdm.du.ac.in](mailto:sonia@jdm.du.ac.in)>, madhulika Nirmal <[madhulika@jdm.du.ac.in](mailto:madhulika@jdm.du.ac.in)>

Dear TIC,

We are sharing feedback responses (Excel sheets) received from students, parents, and alumni of your department.

We request that you review these responses carefully and prepare average score sheets and ATRs. For ATR, kindly consider areas of concern from the average score as well as from open-ended questions. **Kindly provide a combined average score and ATR for BCom(H) and BCom(P), as submitted last year too.**



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While preparing average score sheets, the following criteria are to be followed

Average score for a question in percentage	Average score (Range)	Rating
>=80%	>=3.2 out of 4	Area of Appreciation
60%-70%	>=2.8 to 3.2	Area of Good performance
Less than 70%	< 2.8	Area of Concern

If the number of responses below minimum critical value is  $\geq 10\%$  of total responses, the rating of the analysis is "Area of Concern" irrespective of average score.

Based on this rating, write "Area of Concern", "Area of good performance", "Area of Appreciation" in the Analysis column of the average score sheet.

Kindly submit the average score sheets and ATR, as a reply to this mail, positively by July 20, 2025 and send everything in one mail only.

Following files are attached with this mail:

1. Three Excel files (Students, Parents and Alumni) with responses of your department.
2. Summary Score sheet for students feedback.
3. Summary score sheet for parents feedback.
4. Summary Score sheet for Alumni feedback.
5. ATR Template.
6. Recording and PPT of the workshop held on 22-7-24. (It will help you to prepare average score sheets and ATR).
7. Previous year ATR for your reference.

Thanks  
Feedback Committee

### 8 attachments

- College-ATR-2023-24.pdf 324K
- Dept. Feedback ATR Template.docx 1738K
- Commerce\_students (24-25).xlsx 100K
- Commerce Parents 24-25.xlsx 27K
- Commerce Alumni Feedback 2024-25.xlsx 100K
- Department\_Alumni Feedback Summary Score Sheet.docx 9K
- Parents Average feedback score sheet\_Department.docx 19K
- Students' Average Score Sheet\_Department (1).docx 16K

#### 4. Feedback data analysed by respective departments and committees. Analysis file and Action Taken Report ATR files are shared with Feedback Committee.

- a. Employer Feedback data being analysed and ATR prepared by Placement Cell:



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### Feedback ATR employer- 2024-25.docx

4 messages

Shilpa Maggo <shilpa@jdm.du.ac.in>  
To: shilpa Chaudhary <schaudhary@jdm.du.ac.in>, poonam Bewtra <poonambewtra@jdm.du.ac.in>, amita charan <amitacharan@jdm.du.ac.in>, feedback Jdmc <feedback@jdm.du.ac.in>

Respected mam

PFA analysis , ATR and responses for employer feedback form 2024-25.

Thanks and regards  
Shilpa Maggo

Sent from my iPhone

3 attachments

- Feedback ATR employer- 2024-25.docx  
1737K
- Employer Feedback Form, Responses.xlsx  
12K
- Employer Feedback Analysis 2024-25.docx  
440K

### b. Departments preparing and sharing Analysis and ATR:



feedback JDMC <feedback@jdm.du.ac.in>

### SOCIOLOGY\_ATR: Department wise Feedback Responses from Students, Parents and Alumni

Kanika Kakar <kanika@jdm.du.ac.in>  
To: feedback JDMC <feedback@jdm.du.ac.in>  
Cc: principal@jdm.du.ac.in, Payal Nagpal <payalnagpal@jdm.du.ac.in>, Ruby Bhardwaj <ruby@jdm.du.ac.in>, Shilpa Chaudhary <schaudhary@jdm.du.ac.in>, Sonia Gandhi <sonia@jdm.du.ac.in>, madhulika Nirmal <madhulika@jdm.du.ac.in>

Dear Feedback Committee,

Kindly, find attached the Average Score Sheets and ATR of Sociology Department both in PDF and Word Formats.

Thank you and Regards,  
Dr Kanika Kakar,  
Asst. Prof (TIC),  
Department of Sociology,  
JDMC

On Fri, Jun 27, 2025 at 1:32 PM feedback JDMC <feedback@jdm.du.ac.in> wrote:  
[Quoted text hidden]

8 attachments

- 1.Sociology Dept. Feedback ATR 2024-2025 .pdf  
238K
- 2.Students' Average Score Sheet\_Sociology Dept .pdf  
220K
- 3.Parents Average feedback score sheet\_Sociology Dept.pdf  
141K
- 4.Department\_Alumni Feedback Summary Score Sheet. Sociology docx.pdf  
190K
- 1.Sociology Dept. Feedback ATR 2024-2025 .docx  
4961K



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c. Compiled Department ATRs available on website:



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## Janki Devi Memorial College Stakeholders Feedback 2024-25

### Departmental Feedback Analysis and Action Taken Report

S. No.	Department
1.	<u>Commerce</u>
2.	<u>Economics</u>
3.	<u>English</u>
4.	<u>EVS</u>
5.	<u>HDFE</u>
6.	<u>Hindi</u>
7.	<u>B.A Programme</u>
8.	<u>History</u>
9.	<u>Mathematics</u>
10.	<u>Music</u>
11.	<u>Philosophy</u>
12.	<u>Physical Education</u>
13.	<u>Political Science</u>
14.	<u>Sanskrit</u>
15.	<u>Sociology</u>



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### 5. Overall Analysis and ATR at college level



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## Janki Devi Memorial College

### Stakeholders' Feedback

### Action Taken Report

(2024-2025)



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Stakeholder and Ques No.	Question	Average SCORE OUT OF 4	No. of responses < MCV (=0)	Root Cause	Action taken/ planned	Responsibility
Students 1	How will you rate your knowledge and skills after studying Skill Enhancement Courses(SEC)?	2.6	34	Students often undervalue SECs, especially when no end-term examination is included.	Continuous internal assessments based on skill acquisition have been introduced in place of end-term practicals.	Students
Students 2	How do you foresee employment opportunities after studying Skill Enhancement Courses(SEC)?	2.3	103	Students are unable to judge employment potential until completing their degrees and entering the job market.	Students are guided to opt for job-oriented SEC courses.	Students
Students 3	How will you rate your knowledge of IT tools after studying Skill Enhancement Courses(SEC)?	2.4	70	All the SEC courses are not about polishing the IT skills of the students.	Students have been advised to choose SECs relating to IT skills.	Students
Students, 4	How do you rate the role of Value Addition Courses (VAC) in shaping your personality and making you a well-rounded individual?	2.5	55	Being 2-credit courses with limited classes, VACs provide a less effective learning experience. The narrow range of options also reduces	Departments will diversify the VAC pool and enhance delivery through interactive teaching methods to	University guidelines



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दूरभाष/Tel. : 49876630, ई-मेल/E-mail : jdmcollege@hotmail.com, वेबसाइट/Website : <http://jdm.du.ac.in>

आइ एस ओ 21001 : 2018 व आइ एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्याधित A+ महाविद्यालय

An ISO 21001 : 2018 and ISO 9001 : 2015 Certified and NAAC Accredited 'A+' College

## 6. Sharing of outcomes of feedback process with all stakeholders who filled in the feedback forms

Feedback 2024-25 Inbox x



 feedback JDMC <feedback@jdm.du.ac.in>

8:26 PM (0 minutes ago)



to feedback, bcc: sahera.22socio651, bcc: riya.22socio1348, bcc: nishtha.22socio627, bcc: tanisha.22philo1768, bcc: suhana.22philo201, bcc: anusha.22bcomh903, bcc: elinn.22bcomh580, ▾

Dear Student

Thank you for participating in the Feedback 2024-25.

We are happy to inform you that the process of collecting and analyzing the feedback from various stakeholders for the year 2024-25 has been completed and the following documents are available at <https://www.jdm.du.ac.in/feedback-mechanisms.html>:

1. Feedback Forms
2. Stakeholders Analysis - Students, Parents, Alumni, Employers, Teaching and Non-teaching staff
3. Action Taken Reports- Departmental and College-level

We look forward to your continuing support and suggestions to improve the quality of educational services provided by Janki Devi Memorial College.

Warm regards  
Feedback Committee  
Janki Devi Memorial College  
(University of Delhi)

## 7. Holding interaction sessions with stakeholders providing a low feedback score



feedback JDMC <feedback@jdm.du.ac.in>

### Interaction session related to Feedback- 2nd December 2024

1 message

shilpa Chaudhary <schaudhary@jdm.du.ac.in>

Fri, Nov 29, 2024 at 11:43 AM

To: Principal jdmc <principal@jdm.du.ac.in>, Manoj Sharma <manoj.sta@jdm.du.ac.in>

Cc: feedback JDMC <feedback@jdm.du.ac.in>, Payal Nagpal <payalnagpal@jdm.du.ac.in>, Ruby Bhardwaj <ruby@jdm.du.ac.in>, Sonia Gandhi <sonia@jdm.du.ac.in>, madhulika Nirmal <madhulika@jdm.du.ac.in>

Dear Prof Pal

We are holding an Interaction Session with Students, Alumni and parents who gave us a score lesser than 2.8 out of 4 in Feedback for 2023-24 on 2nd December 2024.

We request Mr Manoj to send the following mail to the students/ Alumni/Parents email ids mentioned in the EXCEL file. .

Thanks  
Feedback Team



# जानकी देवी मेमोरियल कॉलेज

## JANKI DEVI MEMORIAL COLLEGE

(दिल्ली विश्वविद्यालय)/(University Of Delhi)

सर गंगा राम अस्पताल मार्ग, नई दिल्ली-110060  
Sir Ganga Ram Hospital Marg, New Delhi-110060

दूरभाष/Tel. : 49876630, ई-मेल/E-mail : jdmcollege@hotmail.com, वेबसाइट/Website : <http://jdm.du.ac.in>

आइ एस ओ 21001 : 2018 व आइ एस ओ 9001 : 2015 प्रमाणित एवं NAAC प्रत्यायित A+ महाविद्यालय  
An ISO 21001 : 2018 and ISO 9001 : 2015 Certified and NAAC Accredited 'A+' College



feedback JDMC <[feedback@jdm.du.ac.in](mailto:feedback@jdm.du.ac.in)>

(no subject)

1 message

Janki Devi <[principal@jdmc.education](mailto:principal@jdmc.education)>  
To: [feedback@jdm.du.ac.in](mailto:feedback@jdm.du.ac.in)

Fri, Nov 29, 2024 at 2:42 PM

Dear Parent

Janki Devi Memorial College thanks you for filling the **Parent Feedback Form** for the session 2023-24. The college always strives to come up to the expectations of all its stakeholders and hence we deeply value your feedback.

However, the low ratings given by you is a matter of concern for us.

We are organizing an online Interaction Session on 2nd December 2024 (Monday) , Time: 7:30-8:00 pm.

Join Zoom Meeting  
<https://us06web.zoom.us/j/82388205847?pwd=bgmWxlz6cw0gYyR5smIYbbKBPpcOJw.1>  
Meeting ID: 823 8820 5847  
Passcode: 123456

We would appreciate it if you could share the issues/ concerns with us that would help us to meet your expectations.  
Looking forward to interacting with you.

Regards  
Feedback Team, JDMC