

JANKI DEVI MEMORIAL COLLEGE



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International Conference in Collaboration with COAE

28 February, 2024

The International Conference on Enhancing Quality and Achieving Excellence in Higher Education Institutions (HEIs), held on 28th February 2024 at the Seminar Hall & Committee Room of Janki Devi Memorial College, University of Delhi, was a collaborative effort between the college's Internal Quality Assurance Cell (IQAC) and the Centre of Assessments for Excellence (COAE). The conference aimed to foster discussions and strategies for improving quality assurance in HEIs. With participants hailing from various colleges and universities across Delhi and abroad, including those joining remotely via Zoom, the event was inclusive and globally impactful. The conference comprised three sessions, each addressing different aspects of quality assurance. Dr. Shilpa Chaudhary, a professor at Janki Devi Memorial College, delivered the welcome address post which Principal Prof. Swati Pal addressed the gathering.

The first session included discussions on ISO 21001 and its transformative approach by Dr. Arti Khosla, insights on NAAC & ISO 21001 mapping by Prof. Sitaram Soni, and ensuring authentic ISO 21001 certification by Mr. Anil Jauhri.

Additionally, an interactive open house session was conducted post-lunch, where participants were encouraged to ask questions and engage with the panelists. Best practices for quality assurance were discussed during this session.

In the final session, Mr. David Bong, Co-founder & CEO of Avant Assessment, joined via Zoom to discuss ensuring inclusive & equitable quality education for all. Dr. Jamel Smida, Director of Quality Centre at AI Maarefa University, Riyadh, discussed the internal and external advantages of ISO 21001. Ms. Marie Louis Stoll-Stefan, CEO of LIFE School

GmbH, Wiesbaden, Germany, talked about the importance of ISO 21001 in the current world of technology and AI. The session concluded with a discussion involving the panellists, summarising the key points discussed throughout the day.

The International Conference provided a platform for educators, administrators, and stakeholders to exchange ideas and best practices for enhancing quality and achieving excellence in Higher Education Institutions.

